



CITY OF DOVER, NEW HAMPSHIRE FY2022 PROPOSED BUDGET



Community Services

Presented to the City Council
On May 19, 2021

By: John B. Storer
Director of Community
Services

WHAT WE DO

The City of Dover's Community Services Department is responsible for the essential day-to-day services residents depend on.





Property Tax - Local School	7,891,658	16,888,656	20,189,334	21,137,974	4,280,840	5,404,762	5,121,575	58,029,711	10,404,181	10,477,020
Property Tax - State School	17,298,398	3,616,567	3,645,193	4,588,131	43,745,030	48,785,610	5,078,401	8,172,933	12,382,886	13,751,025
Other Sources	2,805,066	35,257,601	36,510,525	40,987,129			11,870,455	11,586,630	12,382,886	13,751,025
City School	31,493,614							478,002		
Use of Funds	6,730,748	7,295,142	7,231,521	7,981,281	8,454,353	8,978,401	8,172,933	58,029,711	10,404,181	10,477,020
Total	9,296,859	10,952,094	11,731,122	12,100,816	11,509,762	11,870,455	11,586,630	12,382,886	12,382,886	13,751,025
	1,046,897	1,075,000	250,000	100,000						
	17,074,504	19,322,236	19,216,643	20,182,097	10,854,807	20,145,970	21,204,283	21,551,350	22,304,000	24,032,025

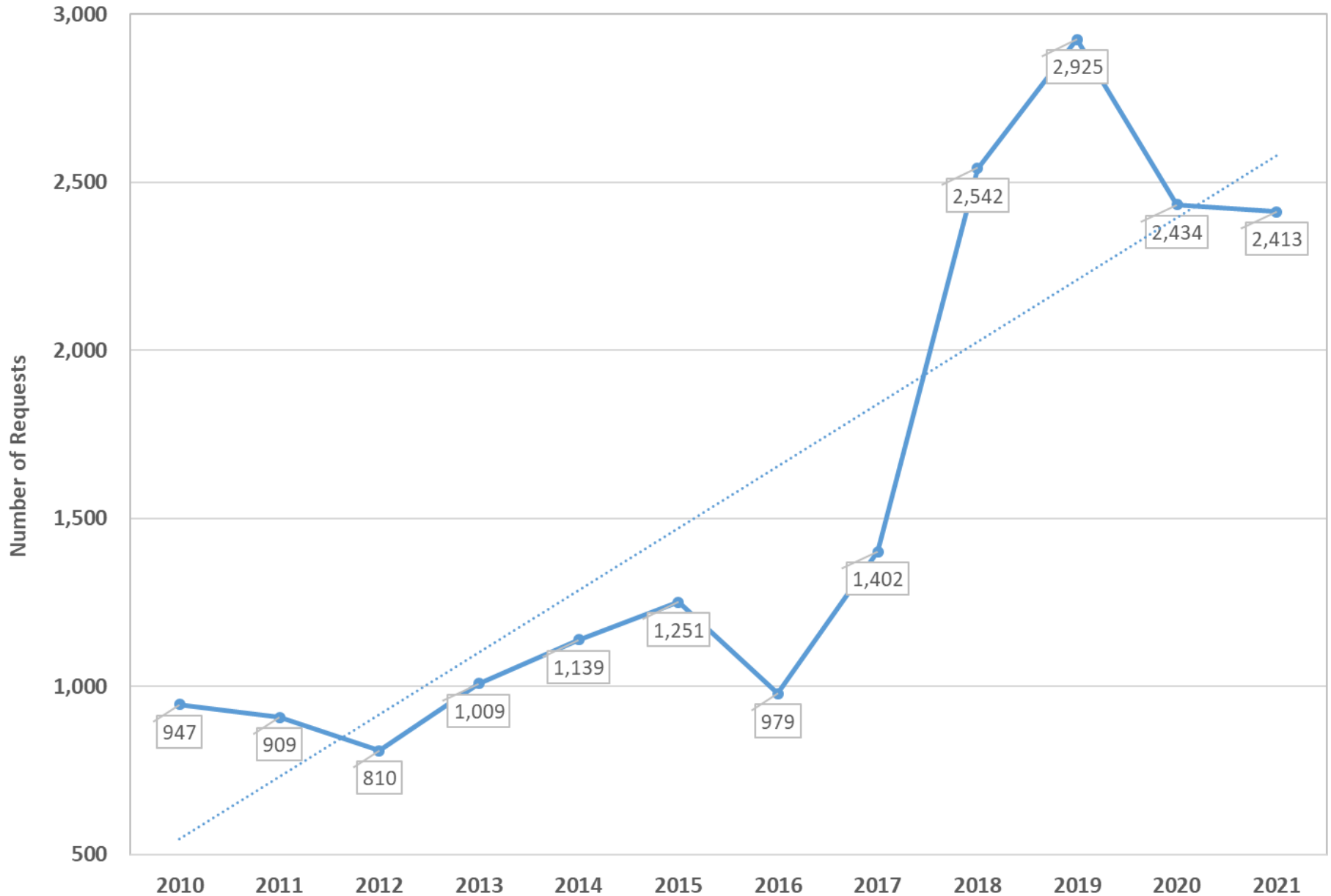




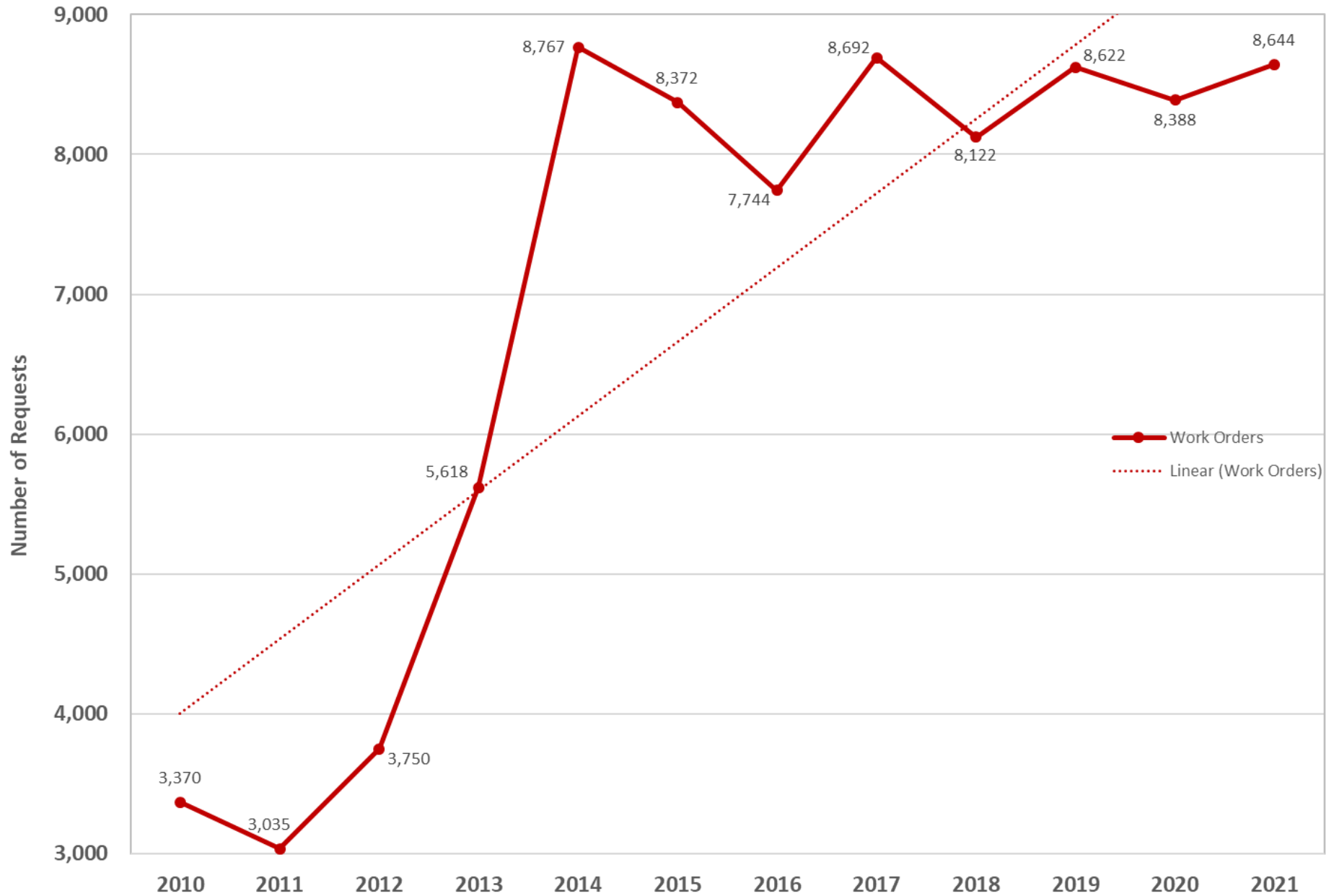
Conduct Business at:

- 3 Administrative Buildings
- 1 Public Works Facility
- 1 Fleet Maintenance Garage
- 1 Recycling Center
- 4 Cemeteries
- 24 Sewer Pump Stations
- 1 Sewer Treatment Plant
- 1 Laboratory
- 11 Wells
- 2 Water Treatment Plants
- 2 Water Towers
- 2 Water Recharge Stations
- 20 Public Buildings
- 30 Parks
- 2 Swimming Pools
- 14 Playgrounds
- 12 Sports Fields
- 132 Miles of Streets
- 70 Miles of Sidewalks

Service Requests - Community Services



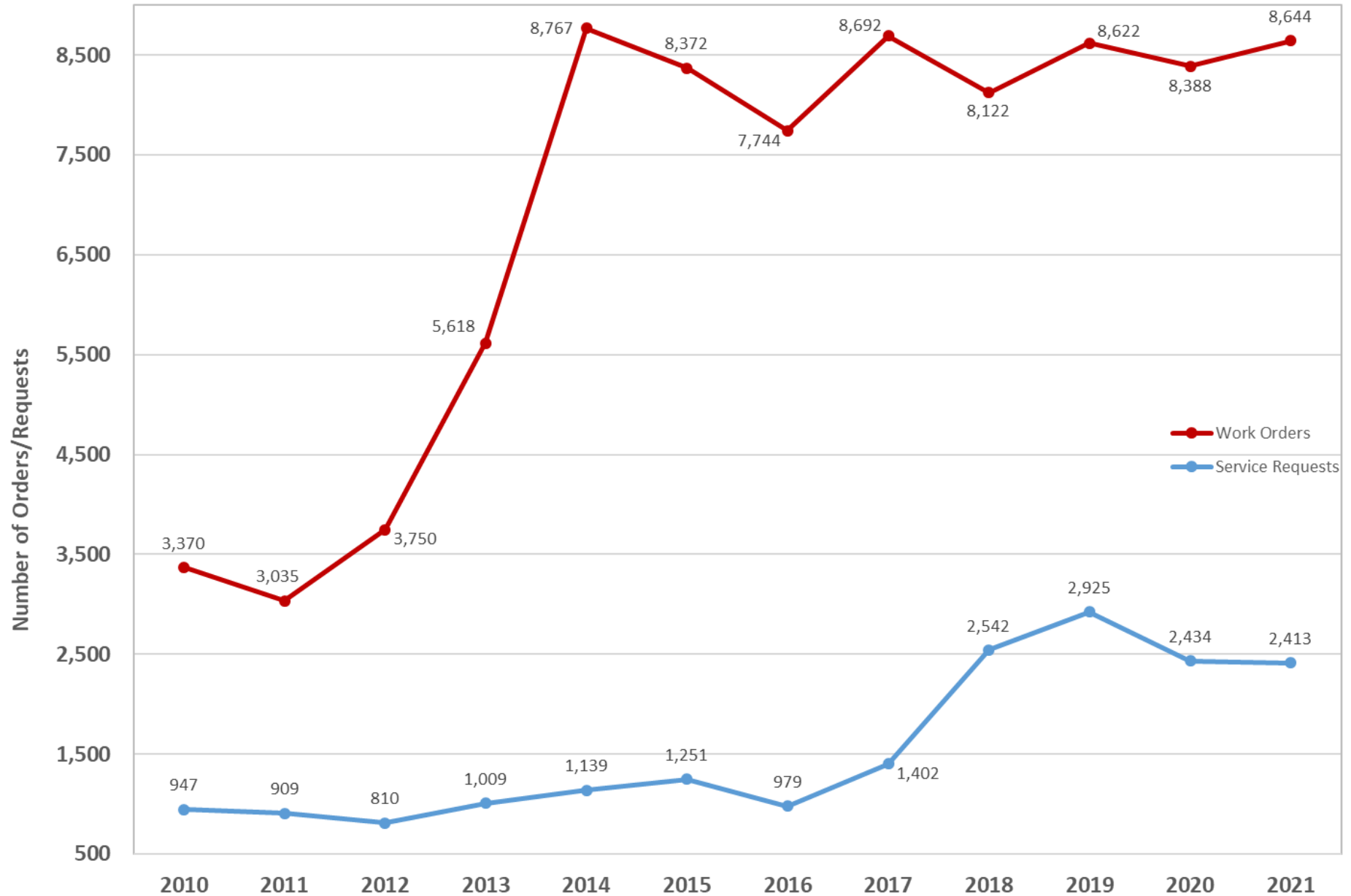
Work Orders - Community Services



Combined Work Orders & Service Requests - Community Services



Work Orders & Service Requests - Community Services





7 Divisions



15 Budgets
Cost
Centers

Community
Services
Department



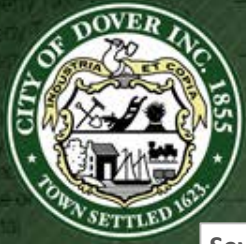
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Divisions

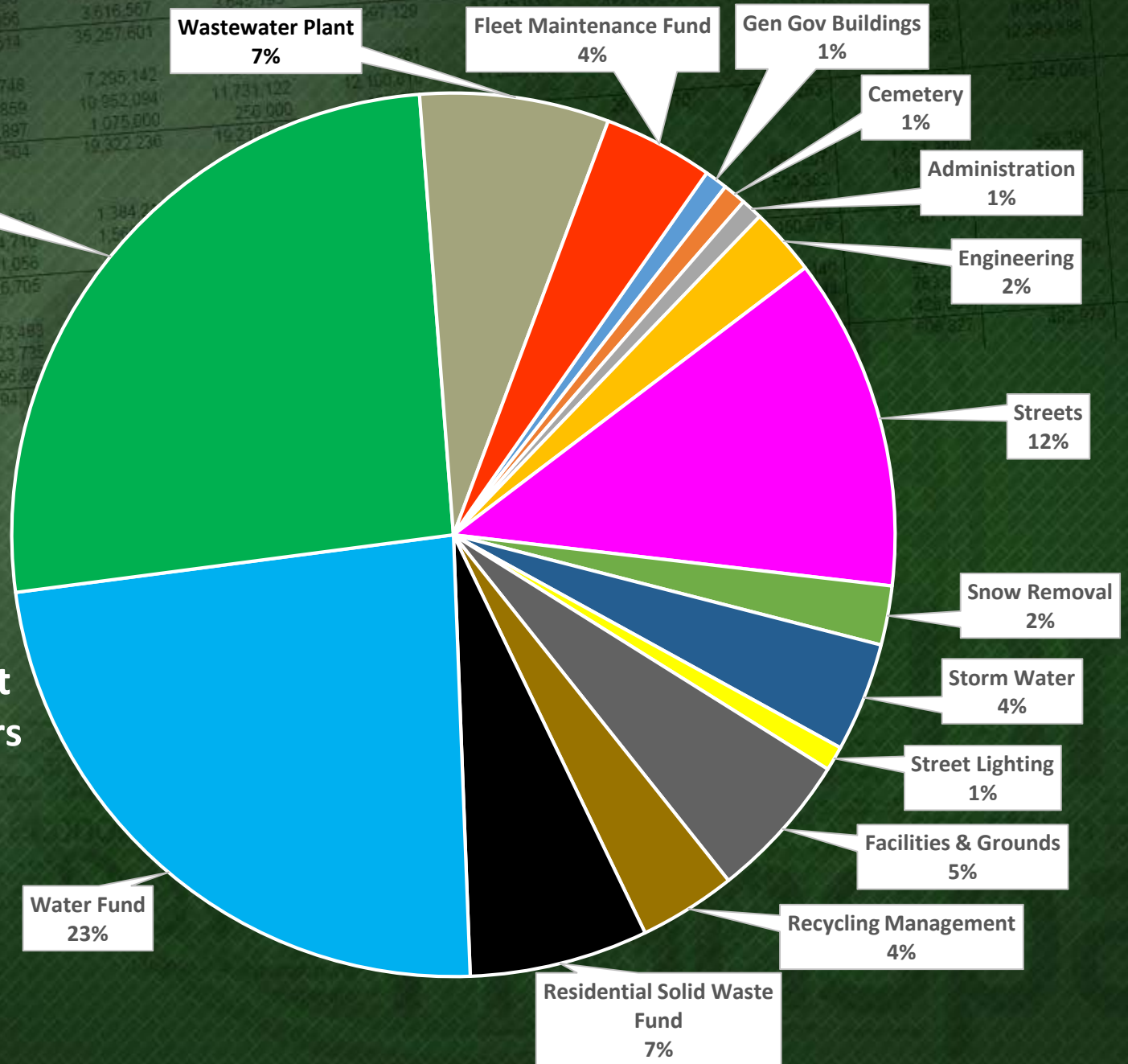


- Facilities, Grounds & Cemeteries
- Engineering
- Highways & Drainage
- Solid Waste & Recycling
- Utilities
- Administration
- Fleet Services

-- 60 Staff --

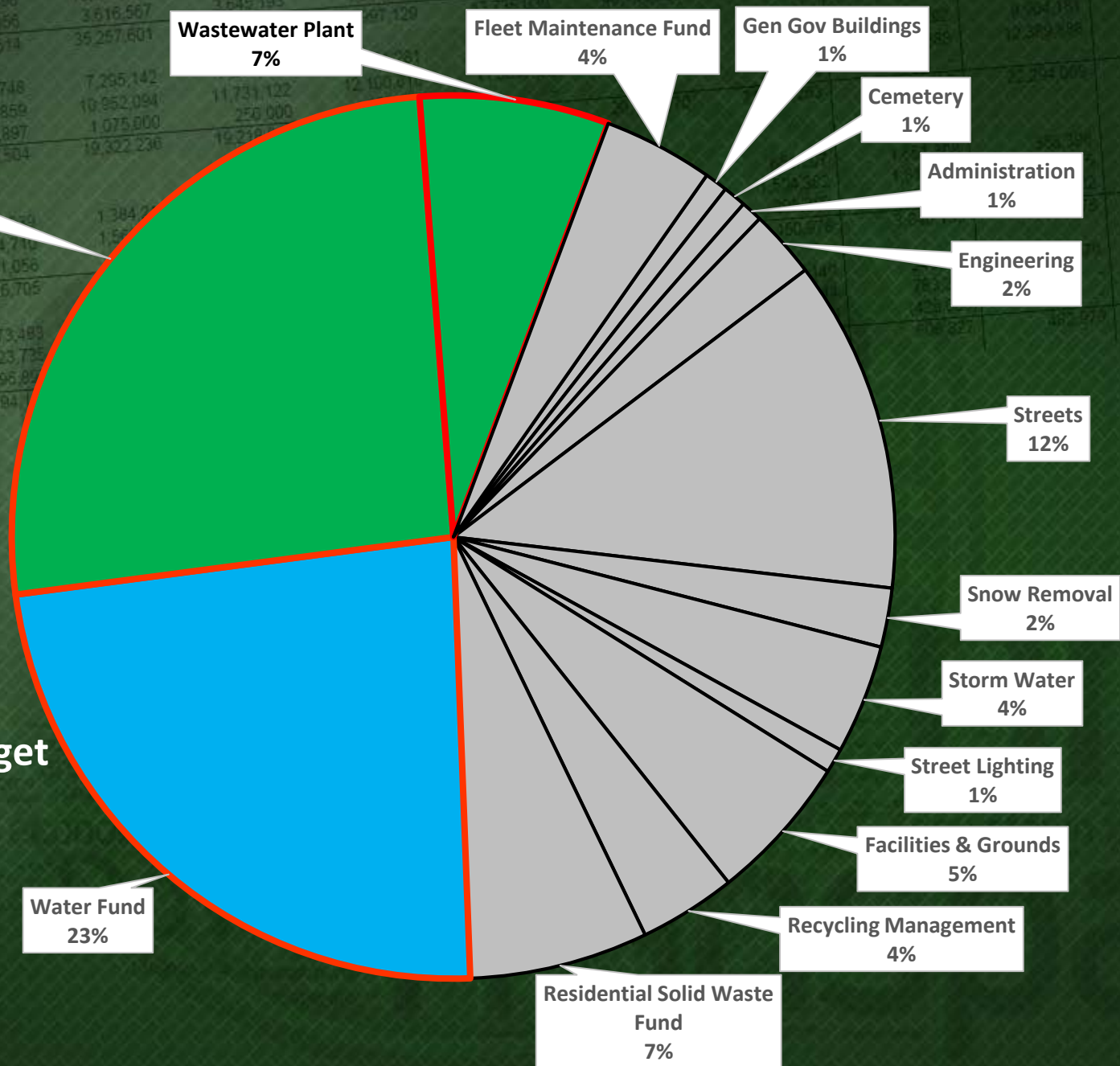


**FY2022 Budget
15 Cost Centers
\$27,456,623**





**Wat & Sewer
56% Total Budget
\$15,459,505**





Strategic Objective or Goals

1

Workforce Development & Management

- COVID altered operations
- Retirements – more pending
- 10 vacancies over winter
- Recruiting new employees



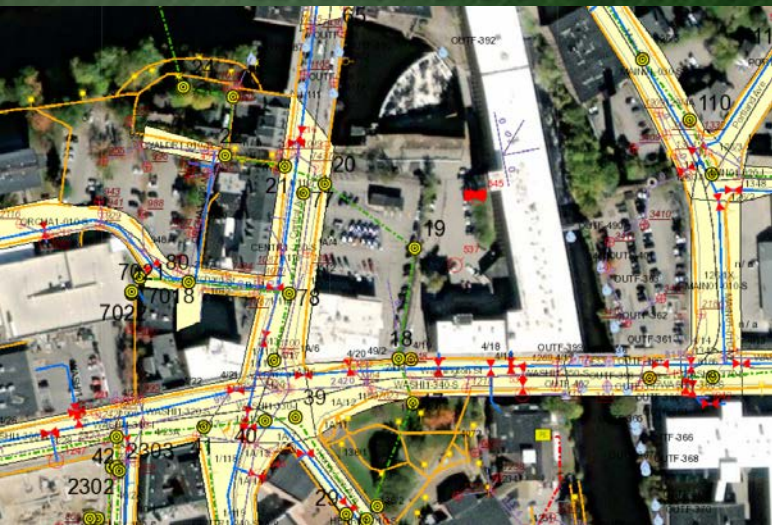


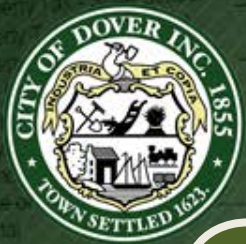
Strategic Objective or Goals

2

Infrastructure & Technological Assets

- Ensure Accurate GIS Maps
- Consolidate Asset Management
- Updating Street & Sidewalk Assessments
- Embrace new technology





Strategic Objective or Goals

3

CIP Projects successfully completed;
efficiently managed

- 50 initiatives – approx. \$70 million
- \$2 million FY2022 Street Paving Budget
- Pursue grants & stimulus funding
- Long-term Master Plans



Dover Water Pudding Hill

January 26, 2021

Tennant Goucher Architects PA





Strategic Objective or Goals

4

Recognition as industry leaders

- Great Bay TN Permit
- COVID operational policies
- Organic Turf Management
- Asset Management Software
- GIS tracking trash & plow vehicles
- Traffic Signal integration
- Ad Hoc Stormwater Funding Committee





FY22 Proposed General Fund Comm Services Cost Centers \$9,097,013 6.10% Increase \$522,995

	FY22	Change	%
General Govt. Buildings	\$230,016	(\$14,875)	-6.07%
Cemetery	\$232,137	\$386	0.17%
Administration	\$215,940	(\$15,922)	-6.87%
Engineering	\$680,201	\$169,586	33.21%
Streets	\$3,344,056	\$256,132	8.29%
Snow Removal	\$593,921	\$11,370	1.95%
Storm Water	\$1,096,444	\$83,448	8.24%
Street Lighting	\$245,913	\$39,663	19.23%
Facilities & Grounds	\$1,482,679	(20,341)	-1.35%
Recycling Manag.	\$975,706	\$13,548	1.41%



FY22 Proposed General Fund Budget Budget Drivers

- **\$522,995 (6.1%) cumulative impact on General Fund**
 - **Street Paving & Tolend Landfill make up 81.4% of the increase – or 5% of General Fund Impact**

When will my street get paved???

- **Streets – increase \$256K**
 - **\$200K additional pavement funds**
 - **Increase \$1.75 to \$1.95 million**
 - **Had requested \$2.25 million per Master Plan**
 - **Bridge Improvements increase \$53K**
 - **Chestnut Street Bridge pending – approx. \$500K**



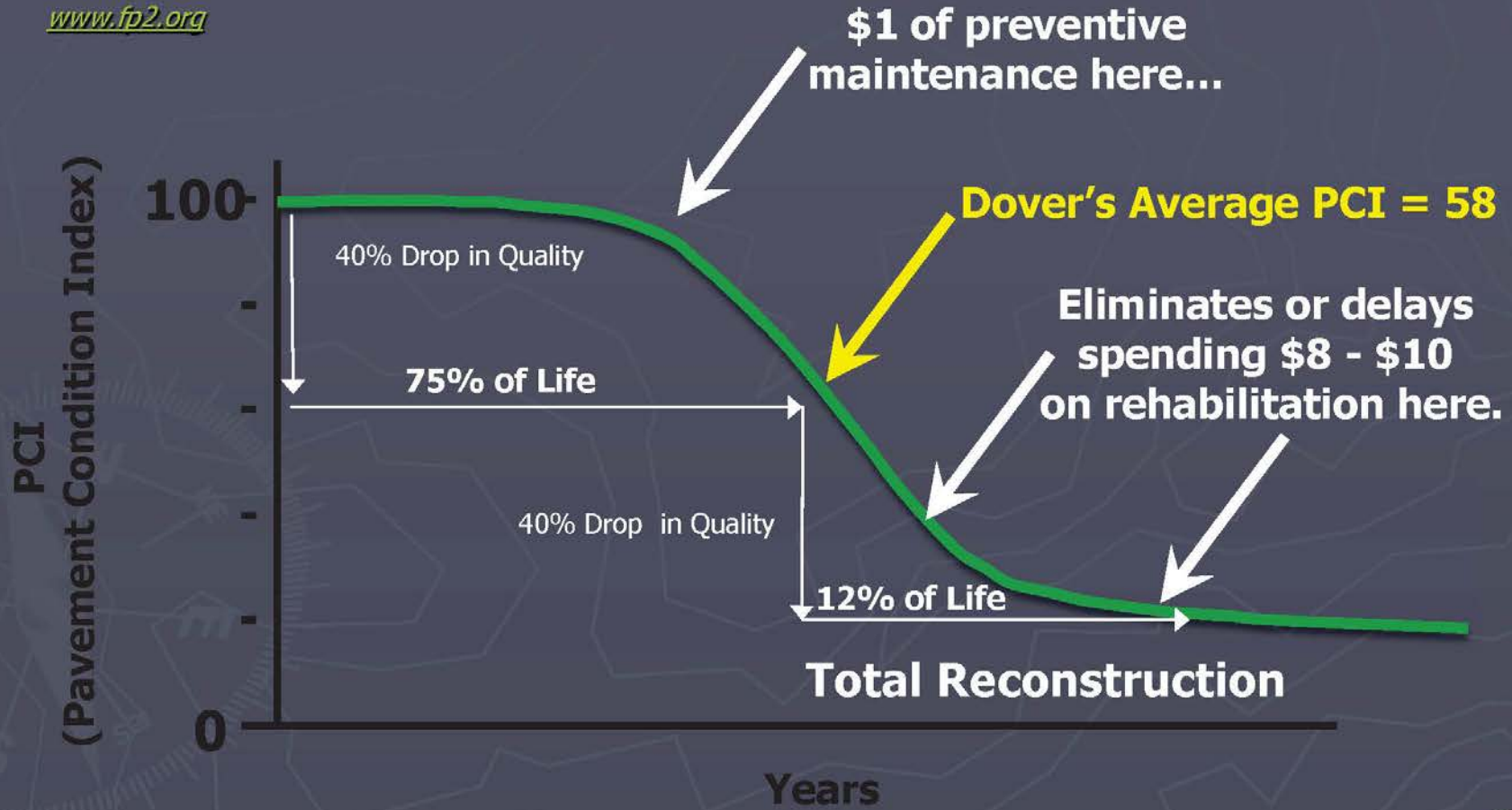
When will my street get paved???



Life of Pavement

Source: "For Pavement Preservation" Task Force

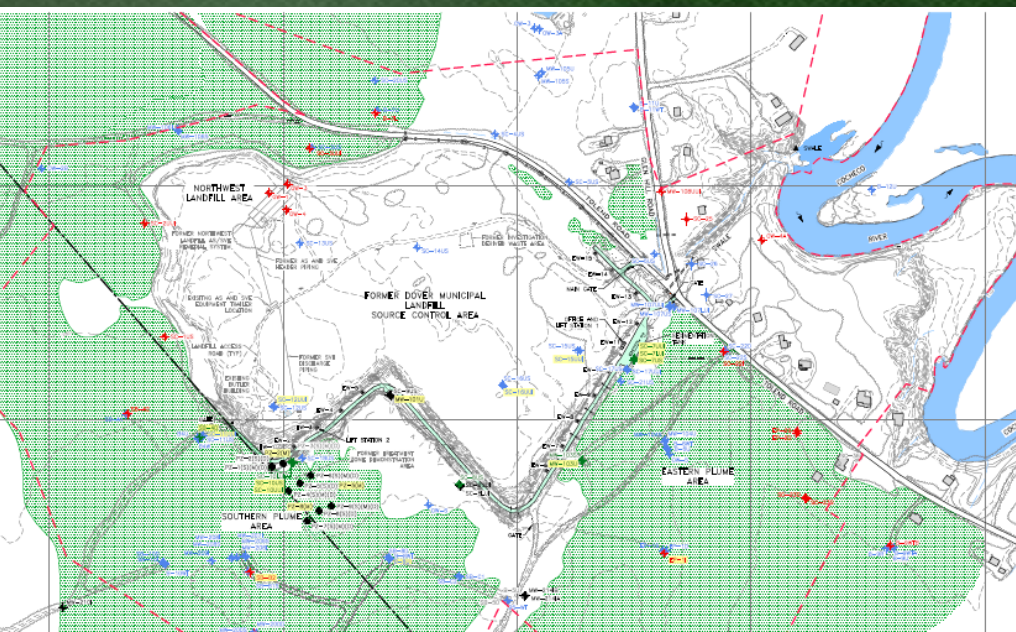
www.fp2.org





FY22 Proposed General Fund Budget Budget Drivers

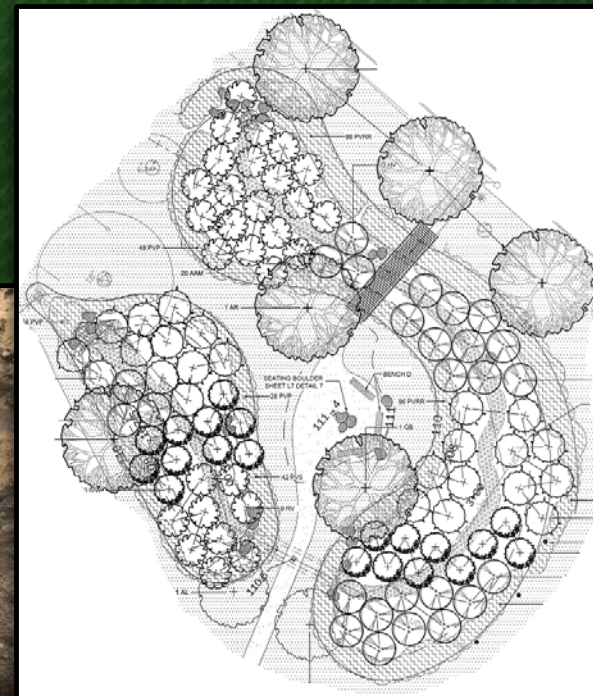
- Engineering – increase \$169K
 - Tolend Road Landfill - \$120K
 - Environmental Projects Manager - \$34K
 - Prorate time w/ Water & Sewer
 - Transitioned from contracted service to in-house





FY22 Proposed General Fund Budget Budget Drivers

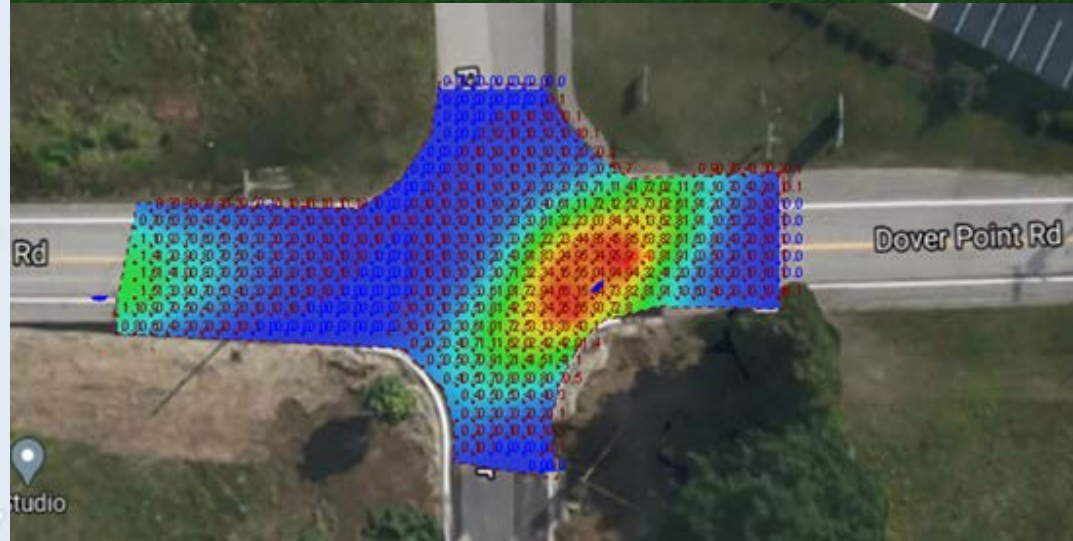
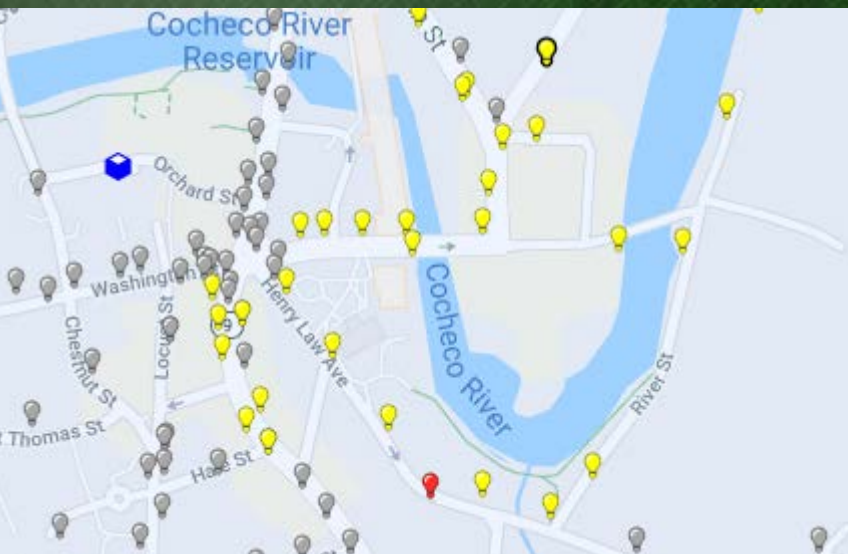
- Stormwater – increase \$83K
 - CIP allowance for Misc. Drainage Improvements, went up \$50K; \$150K to \$200K
 - Personnel costs - \$24K





FY22 Proposed General Fund Budget Budget Drivers

- Street Lighting – increase \$39K
 - Reflects current inventory of lights
 - LED impact: \$345K in FY15 down to \$245K FY22





FY22 Proposed General Fund Budget

Budget Drivers

- Recycling Management – increase \$13K
 - Tipping fees actually **down \$10K**
 - ✓ We have “floating price”
 - ✓ Commodities values are up
 - Brush Grinding up \$13K
 - Roll-off Truck – replacement parts \$12K
- Snow Removal – increase \$11K
 - Project increase in sand/salt costs
- Cemetery – increase \$386



FY22 Proposed General Fund Budget

Budget Drivers

- Gen Government Buildings – **decrease \$15K**
 - Boiler swapped at City Hall last year – natural gas
 - New F&G Facility – more efficient
- Administration – **decrease \$16K**
 - Drop in Building Maintenance
- Facilities & Grounds – **decrease \$20K**
 - Mowing & Organic Turf up \$33K
 - Personnel costs decrease \$47K

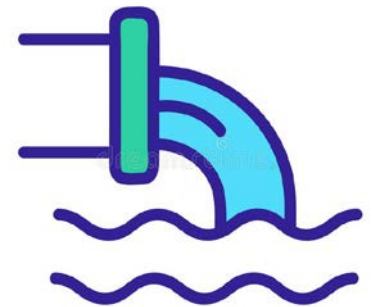


612,19,575	58,029,711	1,004,181	90,477,020
172,633	3,421,282	12,382,888	13,761,025
17,606,630	12,163,386		
438,002			
21,204,283	21,541,355	22,204,000	24,068,025
651,237	1,251,308	358,394	1,097,047
1,514,362	1,816,814	1,376,775	447,311
556,389	172,017	350,802	305
2,480,976	3,840,139	2,594,275	1,813,115
97,140	248,924	482,979	593,43
336,184	783,258		1,171,11
425,000	(425,000)		
1,055,223	618,827	482,979	1,144,25

Questions re: General Fund Items?



Water & Sewer
Impacts
Next





FY22 Proposed Water Fund

	FY21 Approv	FY22 Prop.	Change
Water Fund	\$5,959,606	\$6,458,828	8.38%

Current Local Rate Comparisons

Water System	\$/100 CF
PORTSMOUTH	\$5.20
SOMERSWORTH	\$5.40
DOVER	\$5.54
NEWMARKET	\$5.75
ROCHESTER	\$5.83
STATEWIDE AVERAGE	\$6.40
DURHAM	\$7.74
EXETER	\$8.38



FY22 Proposed Water Fund

	FY21 Approv	FY22 Prop.	Change
Water Fund	\$5,959,606	\$6,458,828	8.38%

Current Local Rate Comparisons

**DOVER
PROPOSED
\$5.95**

Water System	\$/100 CF
PORTSMOUTH	\$5.20
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DOVER	\$5.54
NEWMARKET	\$5.75
ROCHESTER	\$5.83
STATEWIDE AVERAGE	\$6.40
DURHAM	\$7.74
EXETER	\$8.38



FY22 Proposed Sewer Fund

	FY21 Approv	FY22 Prop.	Change
Sewer Fund	\$8,663,521	\$9,000,677	3.89%

Local Rate Comparisons

Sewer System	\$/100 CF
ROCHESTER	\$7.43
SOMERSWORTH	\$8.05
DURHAM	\$8.97
DOVER	\$9.47
STATEWIDE (median)	\$10.43
NEWMARKET	\$12.78
EXETER	\$13.63
PORTSMOUTH	\$15.75



FY22 Proposed Sewer Fund

	FY21 Approv	FY22 Prop.	Change
Sewer Fund	\$8,663,521	\$9,000,677	3.89%

Local Rate Comparisons

**DOVER
PROPOSED
\$9.64** ●

Sewer System	\$/100 CF
ROCHESTER	\$7.43
SOMERSWORTH	\$8.05
DURHAM	\$8.97
DOVER	\$9.47
STATEWIDE (median)	\$10.43
NEWMARKET	\$12.78
EXETER	\$13.63
PORTSMOUTH	\$15.75



Water & Sewer Rates

Current Rates

Water \$ 5.54 per HCF
Sewer \$ 9.47 per HCF
Total \$15.01 per HCF

Potential Adj.

Water \$ 5.95 per HCF
Sewer \$ 9.64 per HCF
Total \$15.59 per HCF



Water & Sewer Rates

Potential Rate Impacts

— Increase from 2.00 cents per gallon
To 2.08 cents per gallon
Combined for both Water & Sewer

Avg Residential Bill 80 HCF increases
from \$1,201 annually to \$1,247 = \$46.40

Approx. \$3.87 increase per month
~ 5,000 gallons



Questions?

John B. Storer
Community Services Director

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