

Warming Center Update and Next Steps

March 2, 2022



Services to Strafford County 2021

- Total served in County: 19,267
- Number of households: 12,148
- Fuel Assistance Program: \$2,078,332.81
- Rental Assistance: \$13,018,244



Housing programs at CAPSC

- Homeless outreach
- Drop In Center
- Willand Warming Center
- Housing stability (emergency rental assistance, rapid rehousing, housing navigation, domestic violence)
- Utility assistance
- Weatherization



Willand Warming Center 11/29/21- present

Warming Center:

- 309 unique individuals served to date
- 210 males, 99 females
- 67 disabled, 11 veterans
- Average age: 40
- Staff- shelter manager, coordinator, 8 staff dedicated to shelter with additional CAPSC staff filling in.
- Volunteers- 2 per shift, up to 4 for opening

Drop In Center/Outreach:

- 150 clients served last quarter

COVID Rooms:

- 17 COVID rooms have been used for 25 people (5 couples)

Warming Center 2021-present

Municipality	# Clients	Percent of Total Served
Dover	94	30.4%
Farmington	7	2.3%
Middleton	1	0.3%
Milton	1	0.3%
New Durham	1	0.3%
Rochester	104	33.7%
Rollinsford	1	0.3%
Somersworth	29	9.4%
Other NH	45	14.6%
Out of State	17	5.5%
Unidentified	9	2.9%
	309	100.0%

- Total bed nights 4439
- Strafford County 3642
- Tri-Cities 3507
- Other NH 685
- Out of State 83
- Unidentified 29
- Cost savings (avg hotel X bed nights) \$443,900



Why this matters

- Housing
 - 4 moved into permanent supportive housing program
 - 2 into Rapid Re- Housing transitional living
 - 4 moved to Crossroads
 - 2 moved to My Friends Place
 - 4 went to long term hotel stays
 - 2 went to Home For Now
 - 3 went to apartments
 - 21 total moved from unsheltered to sheltered
- Medical
 - 3 went to long term inpatient treatment
 - 10 participating in outpatient treatment
- Positive Income Attainment
 - 27 birth certificates received
 - 11 state IDs
 - 10 disability applications completed
 - 32 Medicaid/SNAP application completed



Thank you to our partners

Volunteers

• People	52
• Hours	992
• In-kind (\$17/hr.)	\$16,855.50

Meals

• People	111
• Meals	7580
• In-kind (\$5/breakfast, \$10 dinner)	\$58,800



Emergency Rental Assistance Program

- \$13,018,244 as of 2/22/22
 - Rent \$10,551,666
 - Utilities \$1,549,927
 - Other \$916,651
- # households 1988
- # in hotels 91
- Concerns
 - Those in hotels will still be unstably housed when this ends
 - Rents are unaffordable
 - Clients income does not support rent
 - Being advised by funder to refer to welfare to pick up when program ends
- <https://www.goferr.nh.gov/transparency/nherap-dashboard>



Emergency Rental Assistance Program

Town	Unique Households	Unique Participants	\$ Paid
Barrington	60	108	\$ 603,527.08
Dover	563	1193	\$ 4,532,322.62
Durham	28	44	\$ 233,894.97
Farmington	108	237	\$ 968,851.26
Lee	22	41	\$ 199,069.27
Madbury	5	8	\$ 79,631.01
Middleton	7	23	\$ 52,026.89
Milton/Milton Mills	50	108	\$ 419,218.08
New Durham	2	2	\$ 24,498.75
Rochester/E. Rochester/Gonic	622	1683	\$ 4,616,717.57
Rollinsford	31	63	\$ 242,690.55
Somersworth	393	694	\$ 1,860,512.26
Strafford	10	23	\$ 113,898.47

Planning for Next Season

The need exists for:

- Medical respite
- Emergency Warming Center
- Expand # of shelter beds
- Continued street outreach and support
- Day time client services



Planning for Next Season

- Recommendation: permanent homeless shelter
- Directly addresses 4 of the 7 strategies identified in the Tri City Master Plan
- The proposed budget is \$1,003,627. This includes staff, supplies, utilities, etc.
- Budget will be modified based on the location, type of utilities, etc.
- Does not include build out to bring a facility into compliance



Planning for Next Season

- The data justifies the need for additional permanent shelter beds:
 - 309 unique clients at the warming center
 - 91 households supported in area hotels due to lack of housing options
 - Wait lists at regional shelters that exceed the beds available
 - High barriers for entry into existing Strafford County shelters
 - High volume of single men in need
 - Need for ADA accessible shelter to support clients transitioning into care facilities
- The scope of the shelter will depend on:
 - Yearly operating budget and sustainable operational funding
 - Agreeing on suitable land/building for a shelter
 - Zoning, Planning and City Council approval and timeline
 - Transfer of assets after sale of Willand and final amount
 - Assumption of equipment at Willand transferring to new facility



Planning for Next Season

- What direction do the communities want to go?
- Where will the services be located?
- Who will provide the services?
- What is the timeline?
- What will we do to bridge the gap if a location is not secured?
- How will this be funded?



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