



CITY OF DOVER, NEW HAMPSHIRE

FY2023 PROPOSED BUDGET

Community Services

**Presented to the City Council
On April 6, 2022**

**By: John B. Storer
Director of
Community Services**

Mission Statement

To provide continuous, reliable, cost-effective and high-quality public works service to the community. We strive to protect and enhance the community's public health, infrastructure, public assets and environment





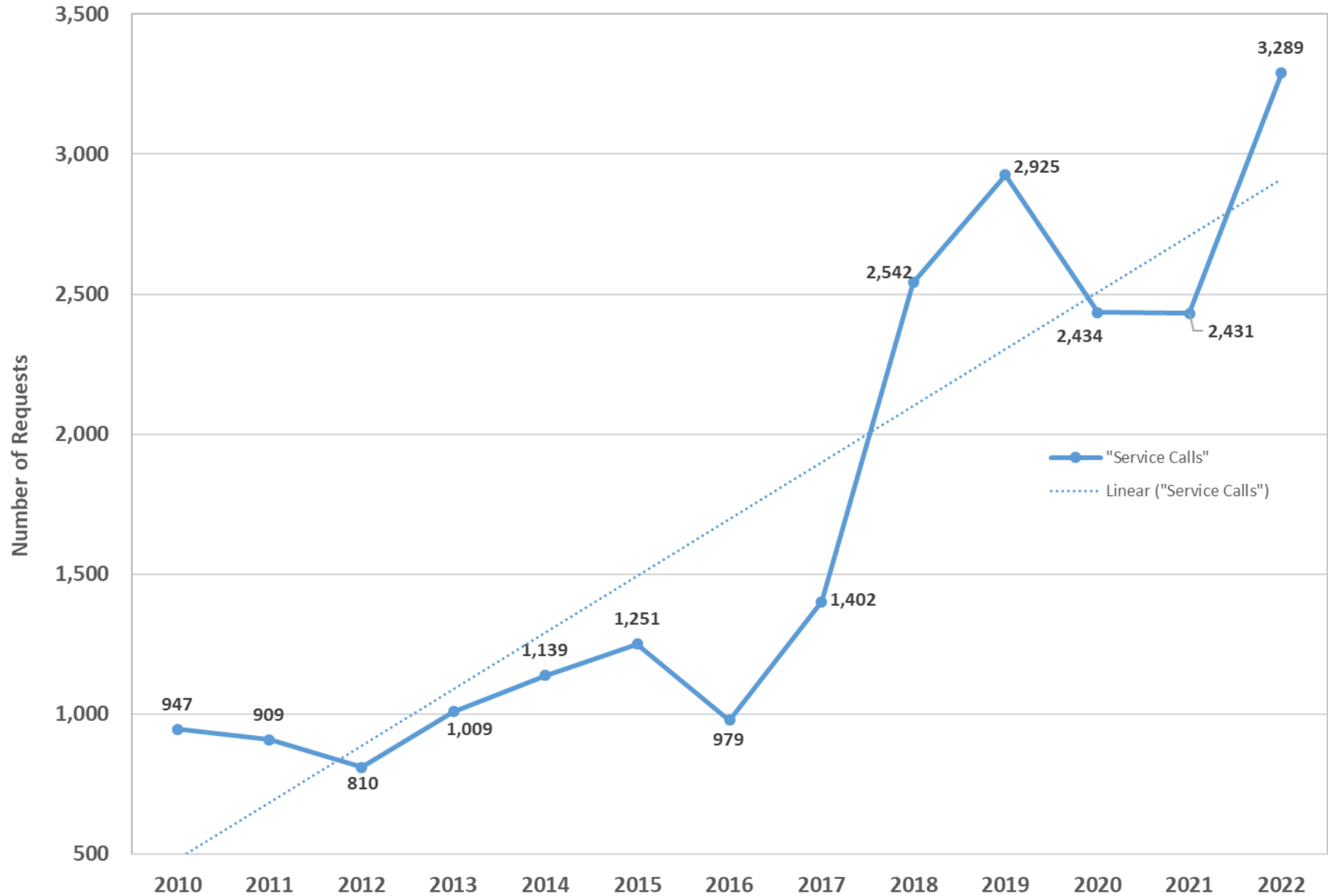


Infrastructure
assets in excess of
\$500 million???

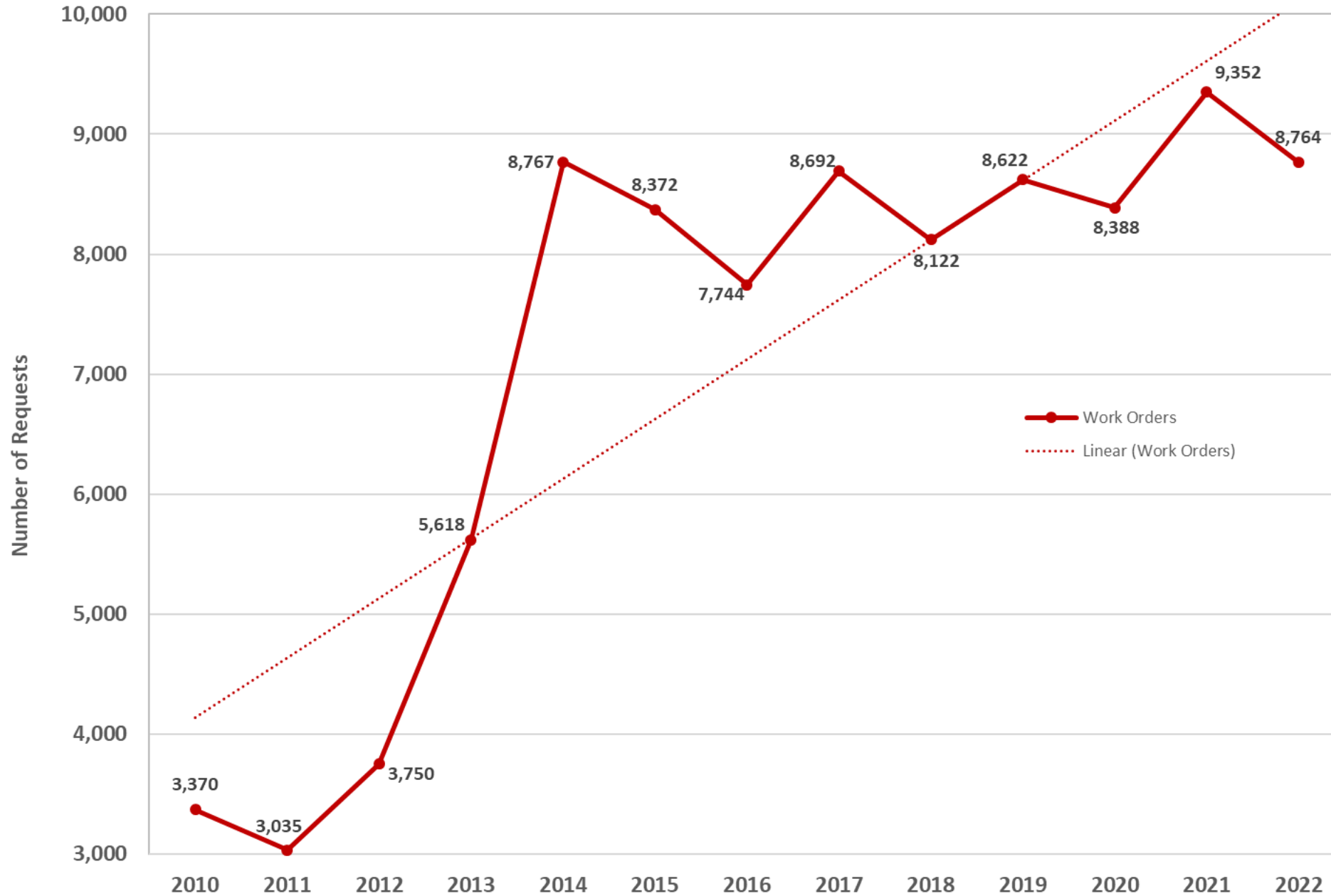
Conduct Business at:

- 3 Administrative Buildings
- 1 Public Works Facility
- 1 Fleet Maintenance Garage
- 1 Recycling Center
- 4 Cemeteries
- 24 Sewer Pump Stations
- 1 Sewer Treatment Plant
- 1 Laboratory
- 11 Wells
- 2 Water Treatment Plants
- 2 Water Towers
- 2 Water Recharge Stations
- 20 Public Buildings
- 30 Parks
- 2 Swimming Pools
- 14 Playgrounds
- 12 Sports Fields
- 134 Miles of Streets
- 78 Miles of Sidewalks

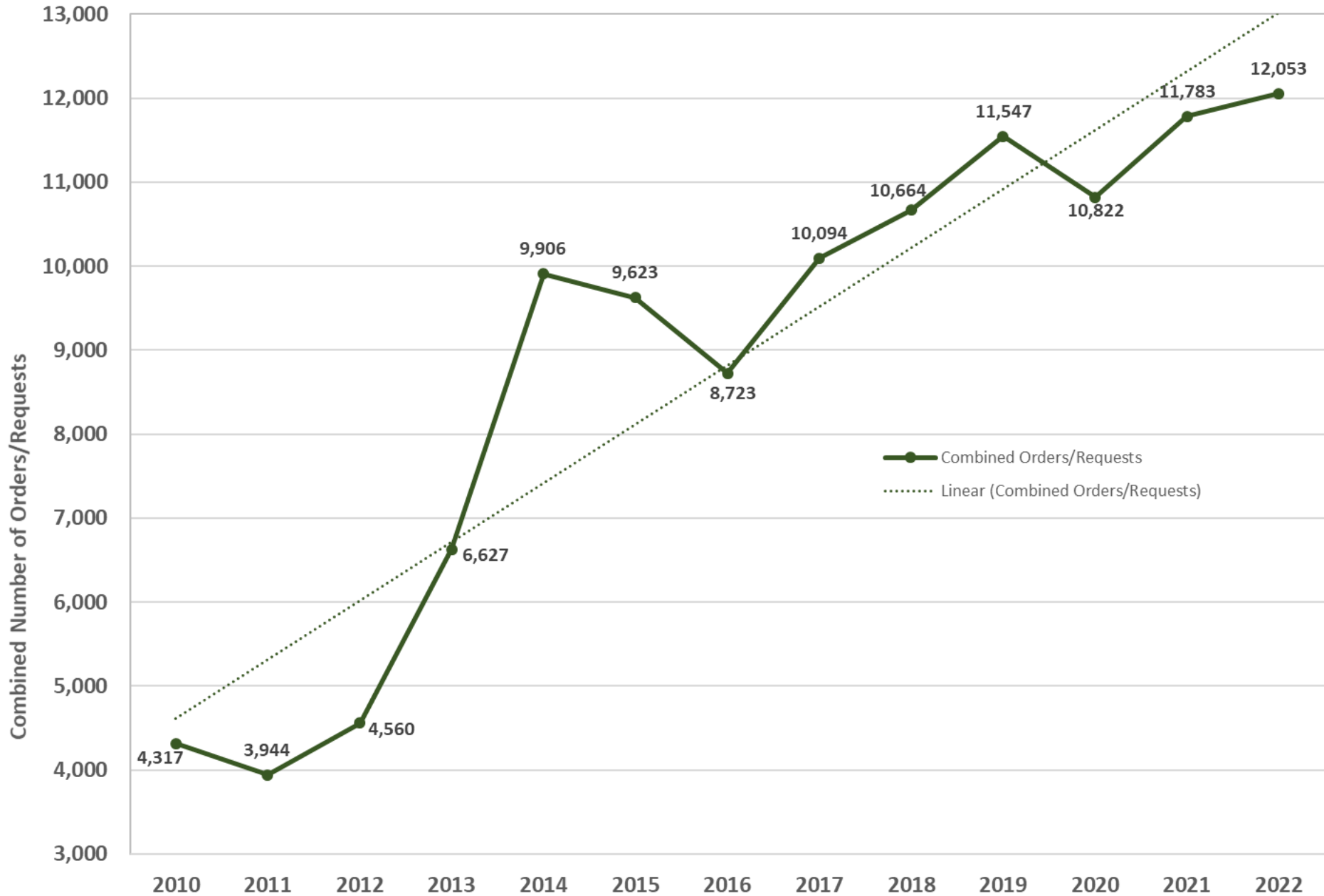
Service Requests - Community Services



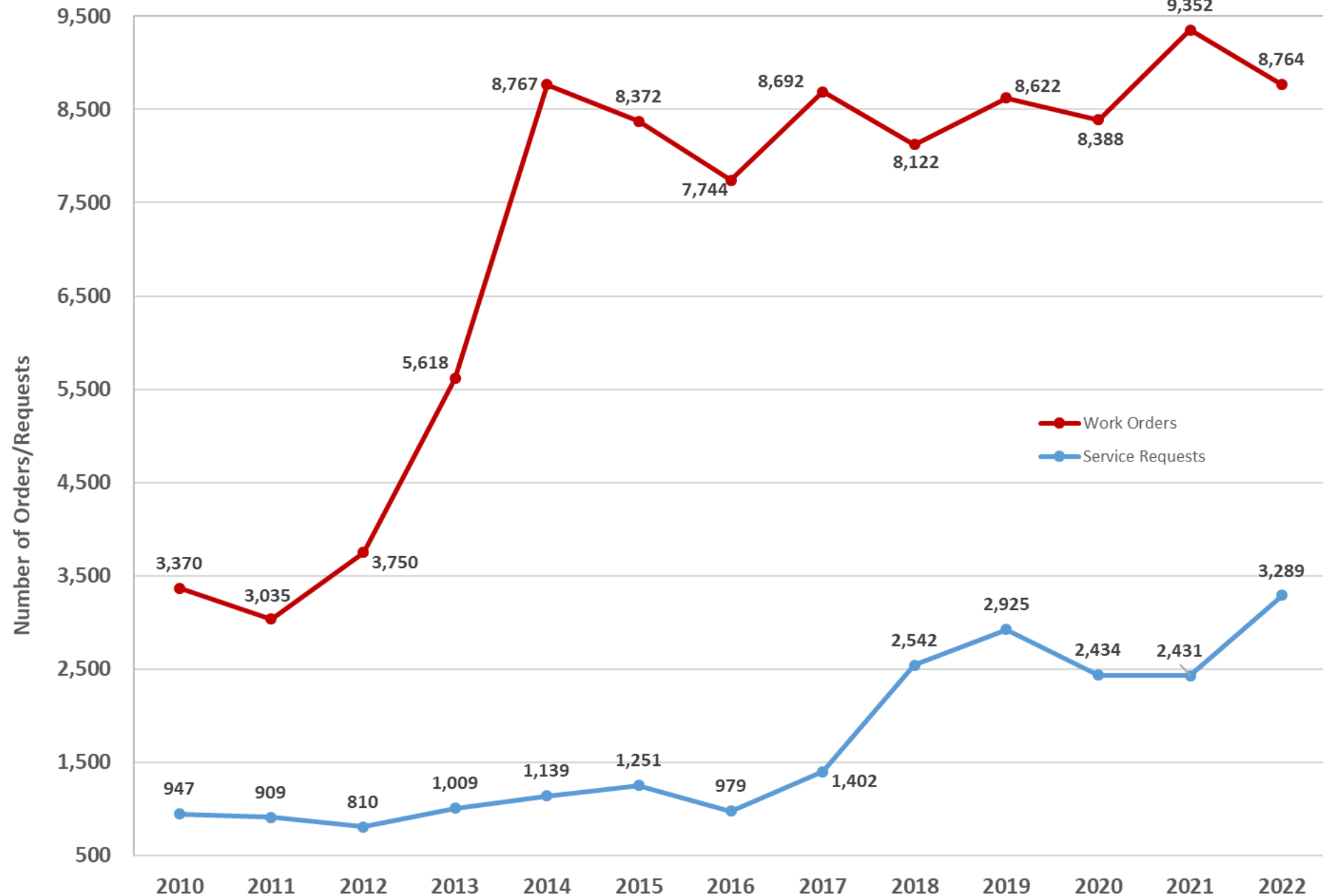
Work Orders - Community Services



Combined Work Orders & Service Requests - Community Services



Work Orders & Service Requests - Community Services





Property Tax - Local School	7,891,558	16,888,656	20,199,334	21,137,974	1,288,840	5,434,763	5,121,575	5,059,717	8,424,131	10,497,520
Property Tax - State School	2,805,056	3,616,567	3,645,193	40,997,129	43,735,039	48,785,600	4,172,633	5,421,202	12,389,888	13,551,835
Property Tax - County	31,493,614	35,257,601	38,510,525	7,981,281	8,454,255	9,075,384	11,500,630	12,369,586	22,254,069	24,055,025
Other Sources	6,730,748	7,295,142	7,237,521	12,100,816	11,509,782	11,070,486	475,000	21,511,000	21,254,069	24,055,025
City	9,296,859	10,952,094	11,731,122	100,000						
School	1,046,897	1,075,000	250,000	20,182,097	12,654,927	20,145,970	21,204,263			
Use of Fund Balance	17,074,504	19,322,236	19,218,643							
Total										
Property Tax - Local School	50,939	1,384		504,036	1,174,313	1,028,024	651,337	1,251,308	356,198	1,088,647
Property Tax - State School	3,044,710	1,500		235,640	1,805,857	2,397,615	1,504,262	1,316,614	1,375,775	1,637,700
Property Tax - County	31,058			242,936	(202,391)	1,117,828	256,389	172,017	850,102	1,035,700
Total Property Tax	3,126,705			2,490,504	2,787,908	5,033,562	2,450,978	3,640,139	2,594,275	3,761,047
Other Sources	673,483			743,750	473,383		27,140	245,559	452,979	593,430
City	723,735			352,694	(531,000)			783,258		1,171,111
School	795,897			(150,000)	110,000			(425,000)		
Use of Fund Balance	2,184,115	2,200,000		963,454				608,827	482,979	1,764,555
Total										

7 Divisions



15 Budgets
Cost
Centers

Community
Services
Department



7
Divisions



- Facilities, Grounds & Cemeteries
- Engineering
- Highways & Drainage
- Solid Waste & Recycling
- Utilities
- Administration
- Fleet Services

-- 65 Staff --



Strategic Objective or Goals

1

Customer Focused – Customer Service

- Responsive to needs of Community
- Ensure timely response
- All calls logged & tracked
- Expanded education & outreach



TALKING TRASH

A Guide to the City of Dover's TRASH AND RECYCLING AND BAG AND TAG PROGRAMS

Questions or need more information?

Visit us online or call:

<https://www.dover.nh.gov/government/city-operations/community-services/waste-recycling/index.html>

(603) 516-6073 or (603) 516-6450

Recycling Center Hours:

Tuesday, Thursday and Saturday
Sunday (seasonal)

8:30 a.m. to 3:30 p.m.

Closed Monday, Wednesday and Friday



dover.nh.gov

Service Request Portal

If this is an emergency, please dial 911.

Your Name *required*

Your name

Valid Email Address *required*

Your email

Phone Number *optional*

Your phone number

Select an Issue Category

Choose one...

Select an Issue

Choose one...

📍 ISSUE LOCATION

Or enter your address

Verify

Must verify address

📷 UPLOAD IMAGE



Strategic Objective or Goals

2

CIP Projects successfully completed; efficiently managed

- **Waterfront Redevelopment**
- **80 initiatives – approx. \$90 million**
- **\$2.2 million FY2023 Street Paving Budget**
- **Long-term Master Plans**





Strategic Objective or Goals

3

Workforce Recruitment, Development & Management

- Perpetual search for Truck Drivers
- Recruiting new employees
- Retirements – more pending
- Succession planning & training



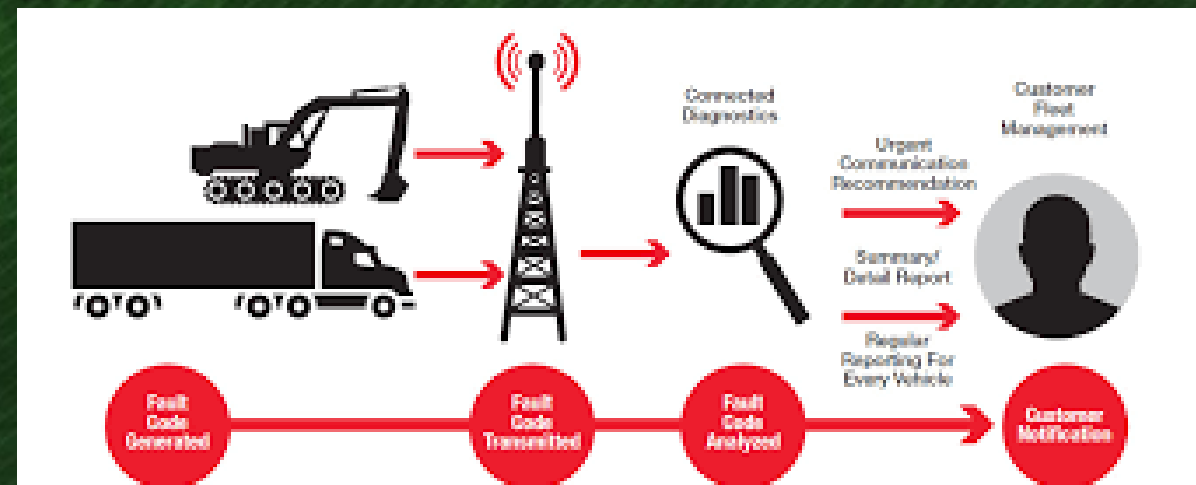
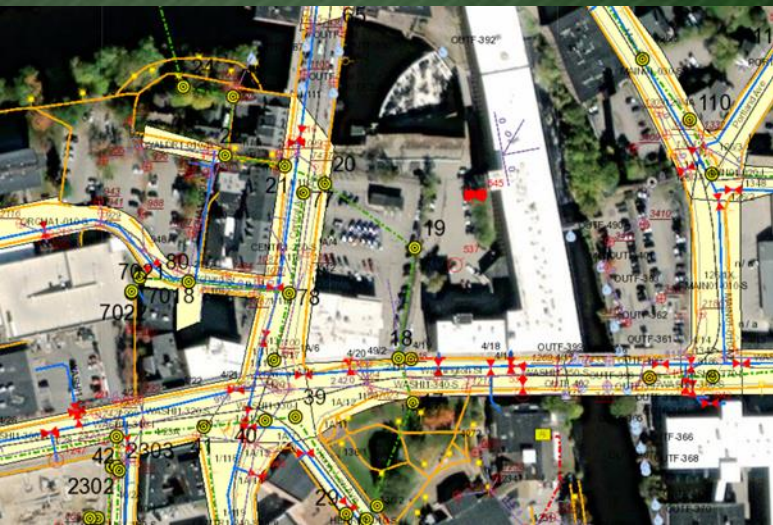


Strategic Objective or Goals

4

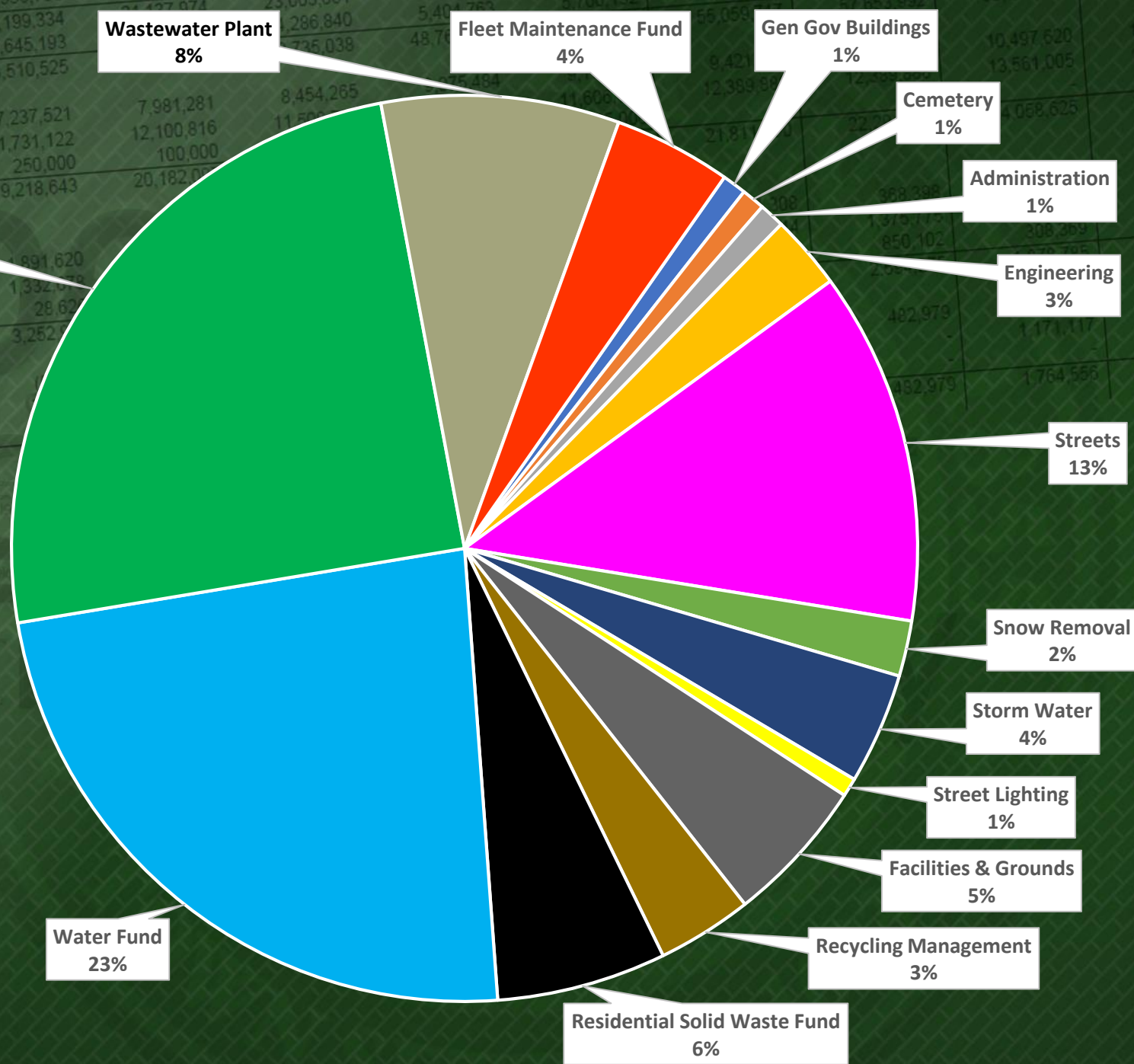
Embrace technology & innovation

- Viewworks mapping & field tablets
- Asset Management, condition assessments
- PCI pavement evaluation
- Remote vehicle diagnostics

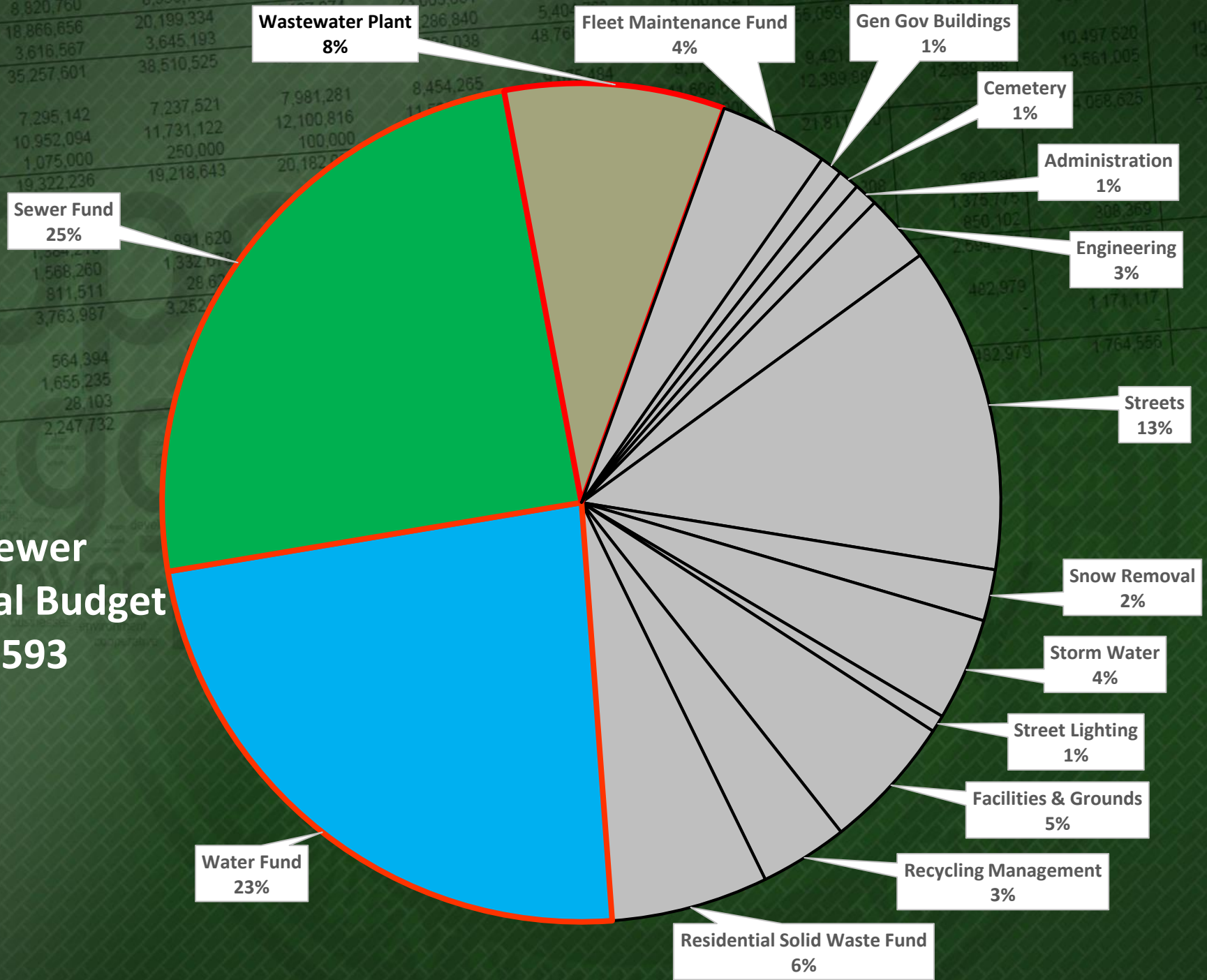


	FY20	FY21	FY22	FY23	FY23 Prop.
1	General Government Buildings	\$256,788			
2	Cemetery	\$248,594			
3	Administration	\$271,932			
4	Engineering	\$792,267			
5	Streets	\$3,777,805			
6	Snow Removal	\$593,676			
7	Storm Water	\$1,188,903			
8	Street Lighting	\$198,407			
9	Facilities & Grounds	\$1,558,762			
10	Recycling Management	\$1,018,956			
11	Residential Solid Waste Fund	\$1,813,979			
12	Water Fund	\$7,052,364			
13	Sewer Fund	\$7,392,796			
14	Wastewater Treatment Facility	\$2,543,433			
15	Fleet Maintenance Fund	\$1,257,425			

**FY2023 Budget
15 Cost Centers
\$29,966,087**



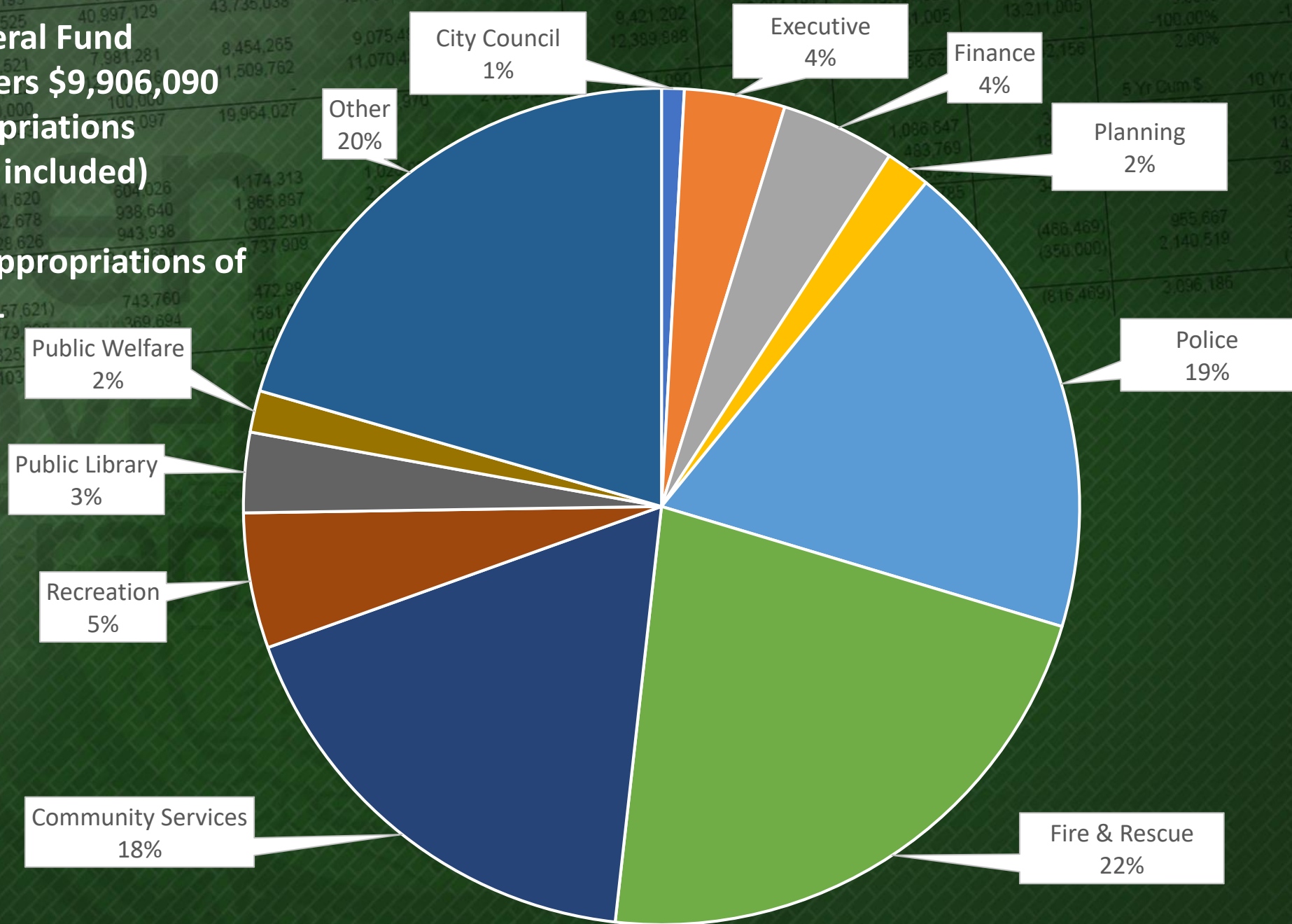
Wat & Sewer
57% Total Budget
\$16,988,593



**FY23 Proposed General Fund
Comm Services Cost Centers \$9,906,090**

**General Fund Appropriations
(Water & Sewer NOT included)**

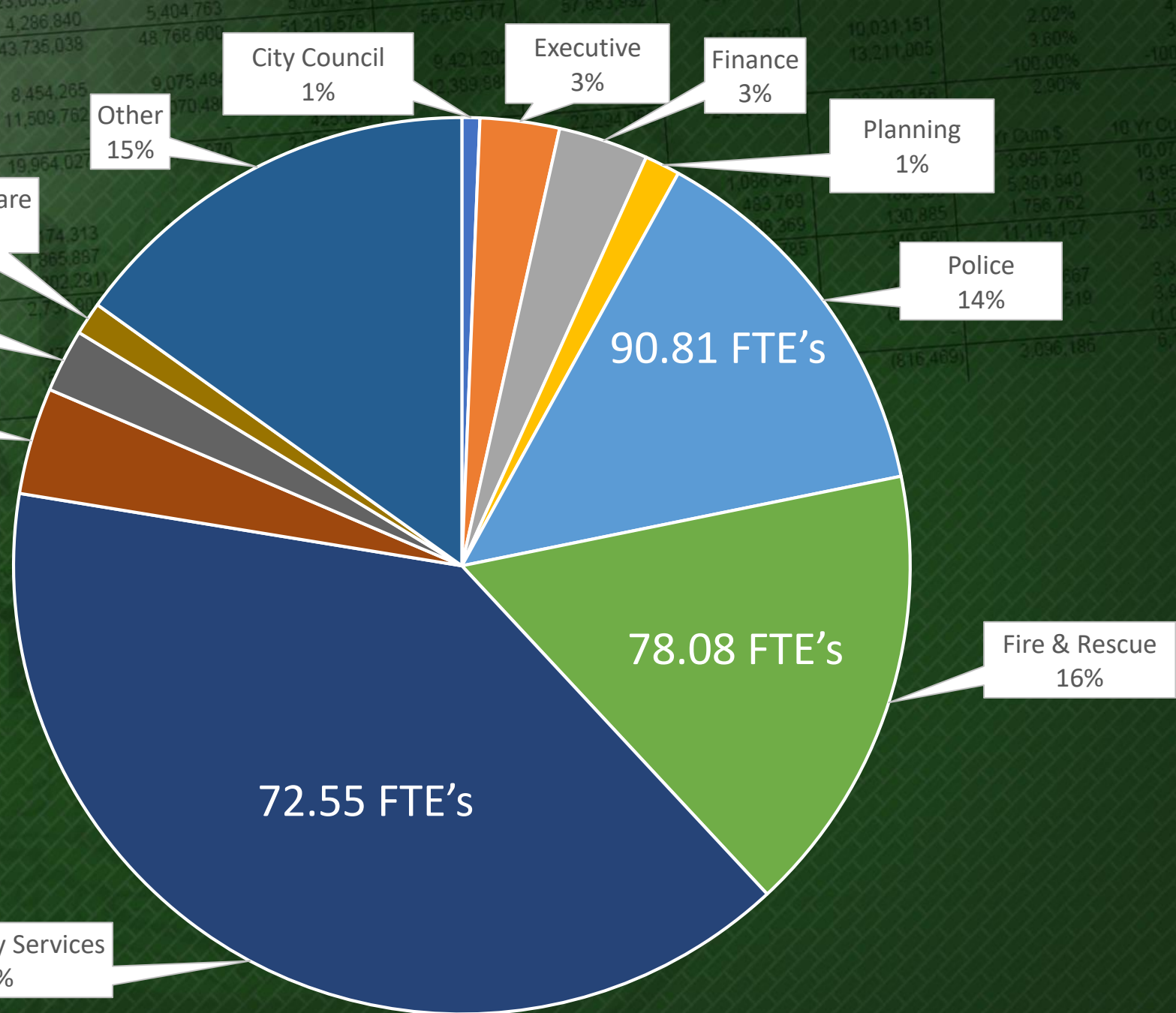
**18% of City General Fund Appropriations of
\$55,792,811**



FY23 Proposed General Fund
Comm Services Cost Centers \$9,906,090

Water & Sewer Combined
Enterprise funds
\$16,988,593

Pushes CS Operations to 40% Share





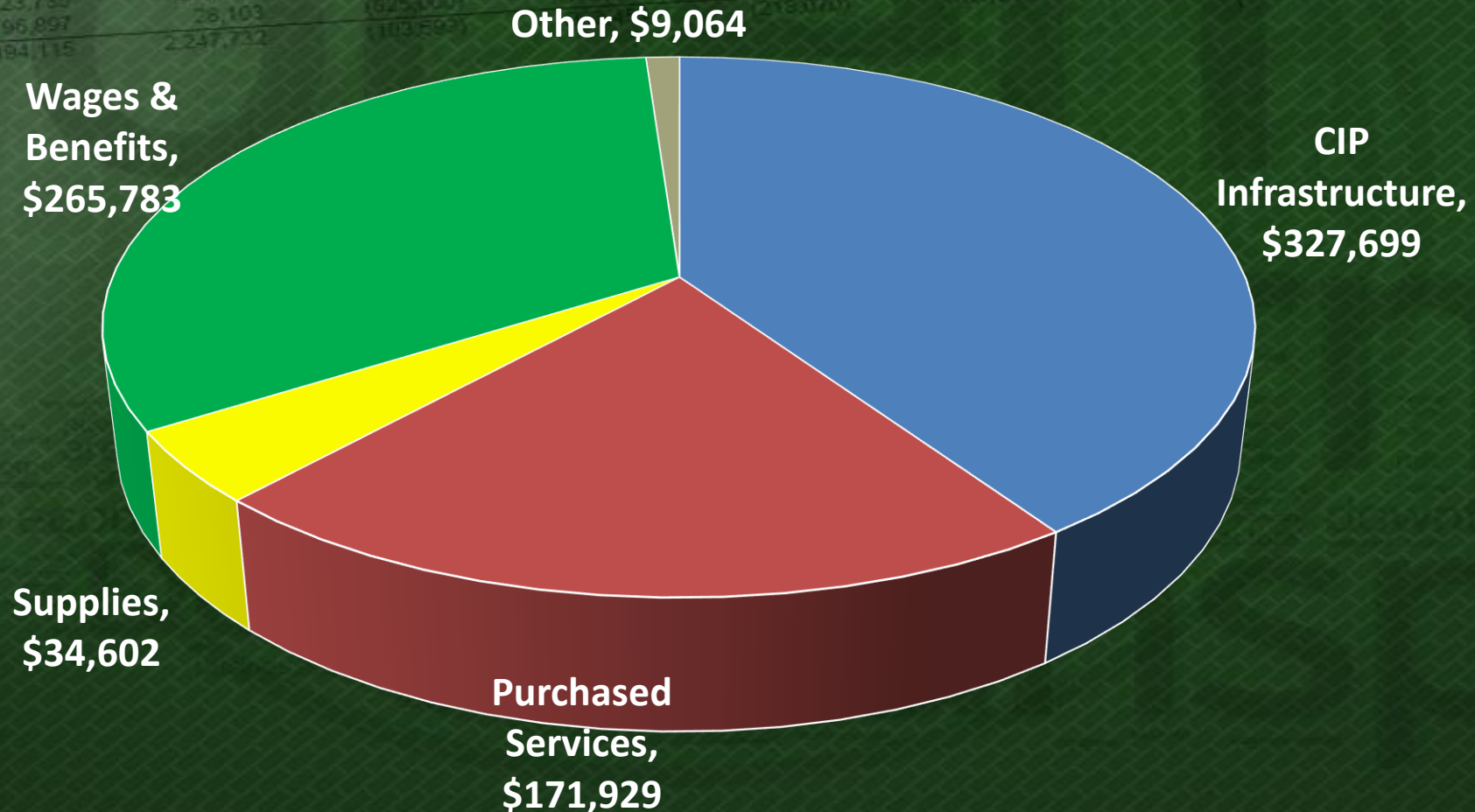
FY23 Proposed General Fund Comm Services Cost Centers \$9,906,090 8.89% Increase \$809,077

	FY23	Change	%
General Govt. Buildings	\$256,788	\$26,772	11.64%
Cemetery	\$248,594	\$16,457	7.09%
Administration	\$271,932	\$55,992	25.93%
Engineering	\$792,267	\$112,066	16.48%
Streets	\$3,777,805	\$433,749	12.97%
Snow Removal	\$593,676	(\$245)	-0.04%
Storm Water	\$1,188,903	\$92,459	8.43%
Street Lighting	\$198,407	(\$47,506)	-19.32%
Facilities & Grounds	\$1,558,762	\$76,083	5.13%
Recycling Manag.	\$1,018,956	\$43,250	4.43%



FY23 Proposed General Fund Comm Services Cost Centers \$9,906,090 8.89% Increase \$809,077

FY23 General Fund - Budget Increases





FY23 Proposed General Fund Comm Services Cost Centers \$9,906,090 8.89% Increase \$809,077

CIP Infrastructure: Paving, Bridges, Sidewalks, Storm Water Improv.

Wages & Benefits, Collectively Bargained items

Purchased Services, Maint Contracts, Insurance, IT items

Supplies, Fuel, Electricity, etc.

Other, Professional Memberships, Tolend Landfill

\$0 \$50,000 \$100,000 \$150,000 \$200,000 \$250,000 \$300,000 \$350,000



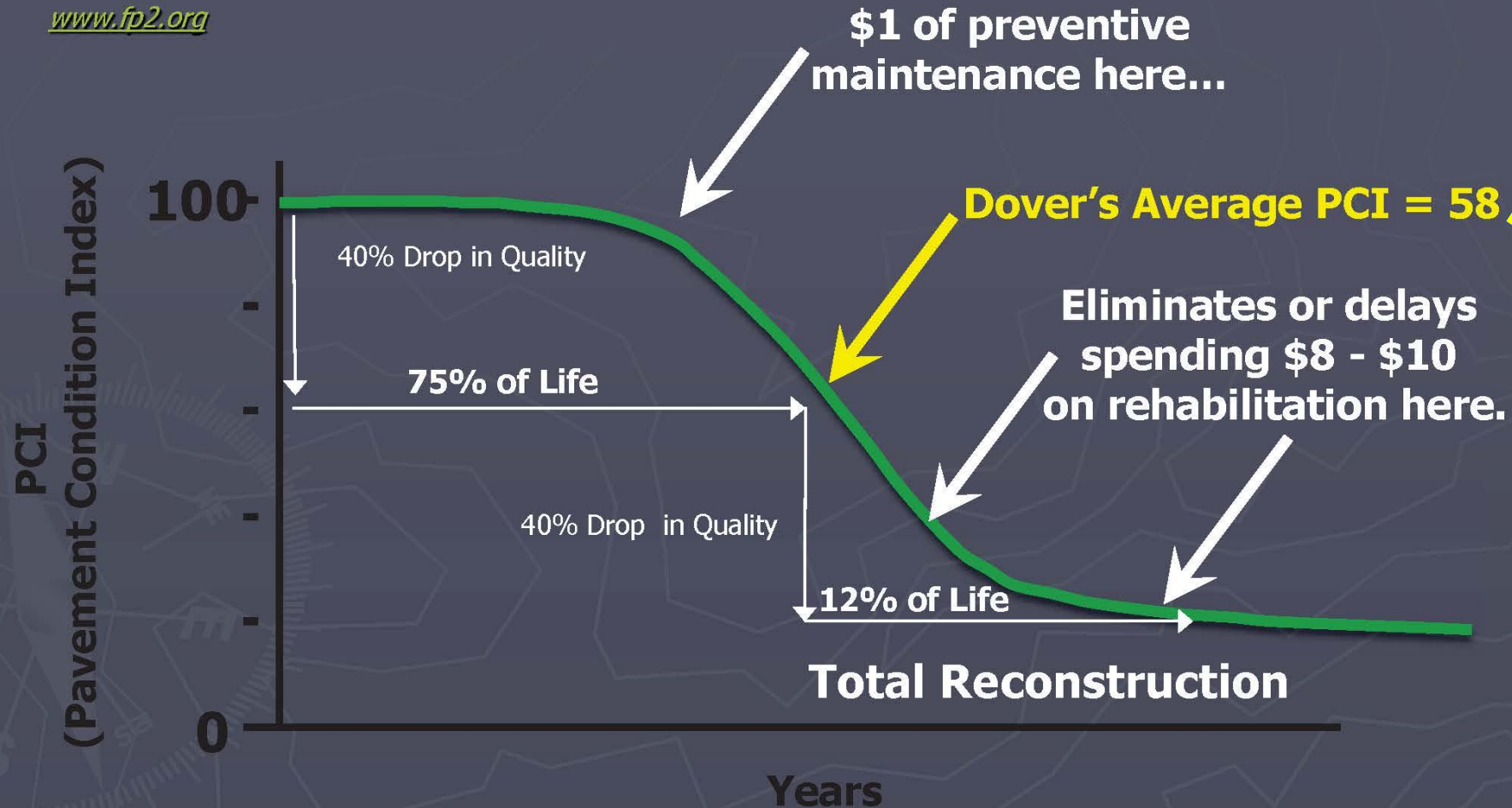
FY23 Proposed General Fund Budget Budget Drivers

- Streets – increase \$433K
 - \$284K additional pavement funds
 - Increase \$1.95 to \$2.24 million
 - Had requested \$2.34 million per Master Plan
 - Pavement Markings, Striping, Weed Control increase \$58K
 - Fleet Maintenance of Vehicles \$21K
 - Bridge Improvements increase \$20K
 - 11 Bridges - City Responsibility
 - Chestnut Bridge Re-decking Pending
 - 6th Street Culvert at Blackwater Brook on State Red List

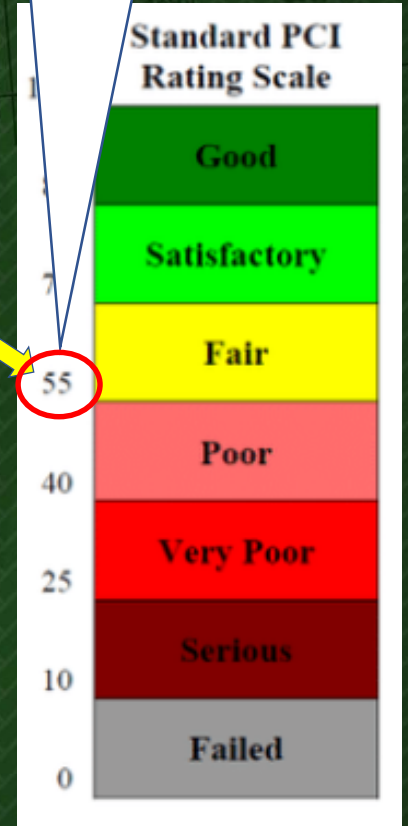


Life of Pavement

Source: "For Pavement Preservation" Task Force
www.fp2.org



55 is threshold of
"poor" to "fair"



When will my street get paved???

Social Media
Chatter

John
Dover...where first world signs line third world streets.

Like Reply 1d



John
You can keep the fancy signs, trash receptacles, and metal benches, I'd prefer to keep the tires attached to my truck.

Like Reply 1d

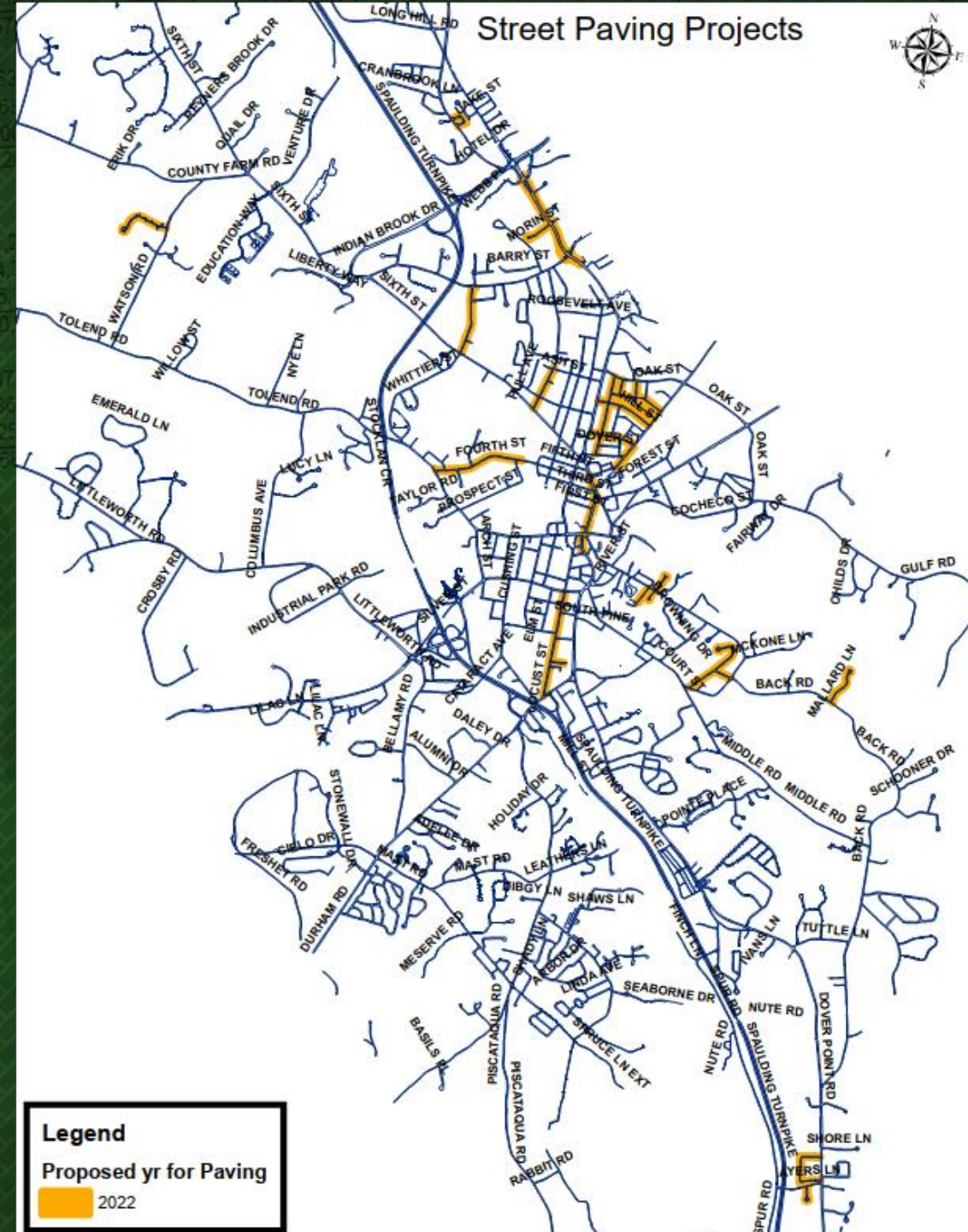


Matthew
Try driving down Park Street. It makes Central look flawless by comparison.

Like Reply 1d



Park Street projected for this season



When will my street get paved???

Streets proposed for calendar 2022

Hill Street

Ham Street

Park Street, near
Hill Street

Oxbow Lane



When will my street get paved???

Streets proposed for calendar 2022



Whittier Street



Locust Street



Monroe Street

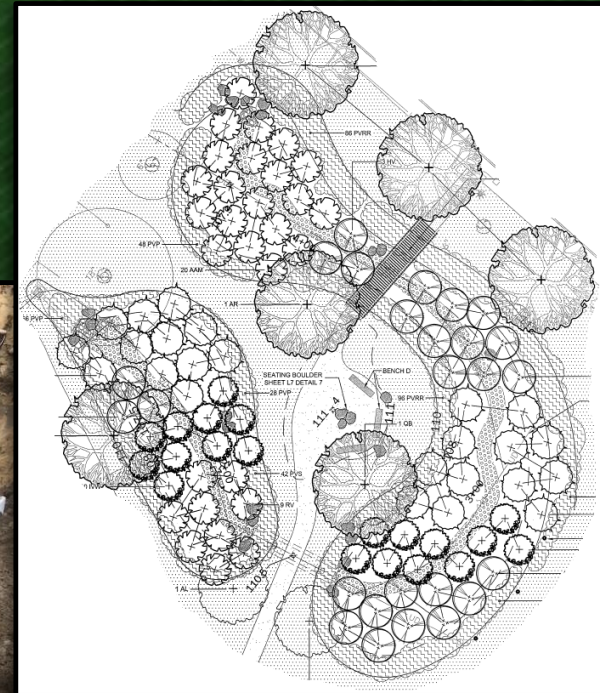


Park Street, near
Ham Street



FY23 Proposed General Fund Budget Budget Drivers

- Stormwater – increase \$92K
 - CIP allowance for Misc. Drainage Improvements, went up \$50K; \$200K to \$250K
 - Fleet Maintenance of Vehicles \$21K





FY23 Proposed General Fund Budget

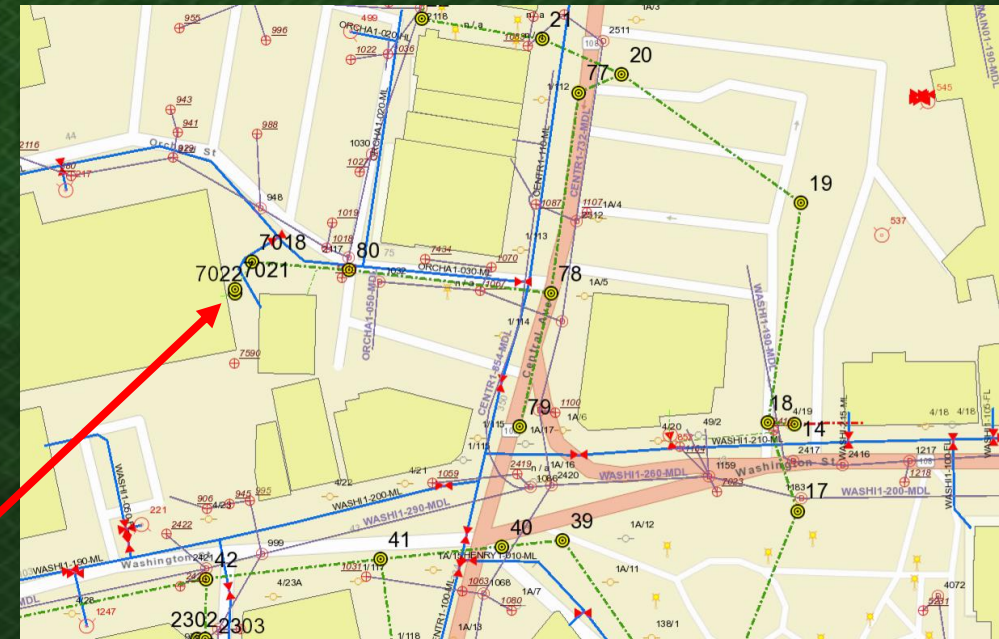
Budget Drivers

- Engineering – increase \$112K
 - Have 2nd Asst City Engineer
 - Position currently ARPA funded
 - Focused on Water, Sewer & Utility Projects
 - Deputy Director Bill Boulanger retiring after 35 years



Root mass pulled
from
Interior of sewer line

Asset Management





FY23 Proposed General Fund Budget Budget Drivers

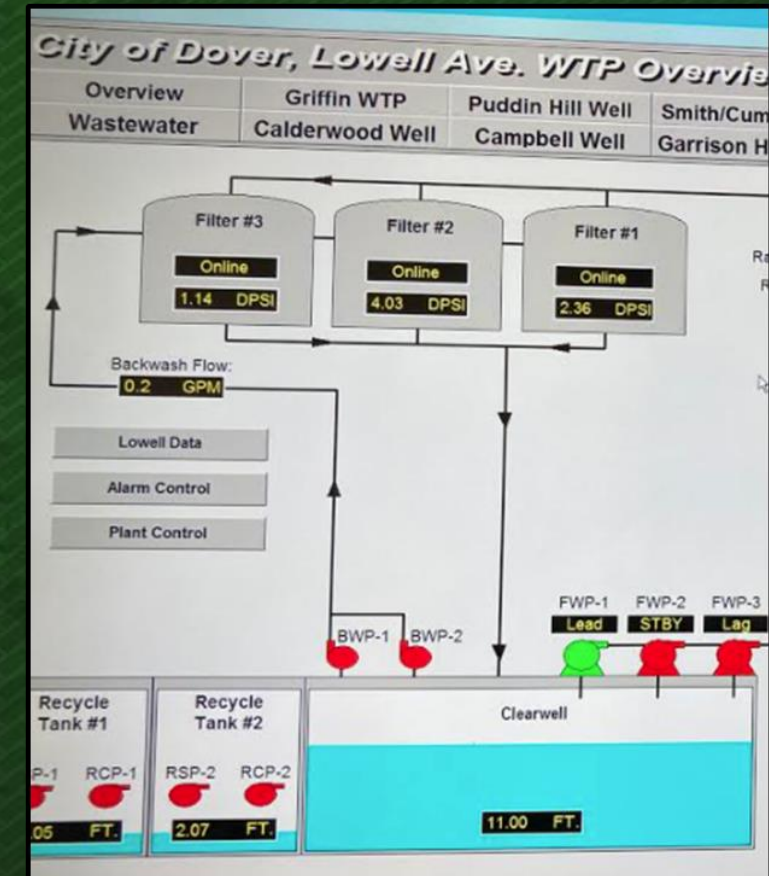
- Street Lighting – **decrease \$47K**
 - Full impact of LED conversion
- Snow Removal – **decrease \$245**
 - Running Average of recent winter seasons





FY23 Proposed General Fund Budget Budget Drivers

- Administration – increase \$56K
 - Requested IT Tech/cybersecurity position
 - Position will be shared with DoverNet
 - 38.4K IT increase
- Recycling Management – increase \$43K
 - Contracted Collections & Tipping Fees
 - Collections remain as-is



**CYBERSECURITY
& INFRASTRUCTURE
SECURITY AGENCY**





FY23 Proposed Water & Sewer Budget

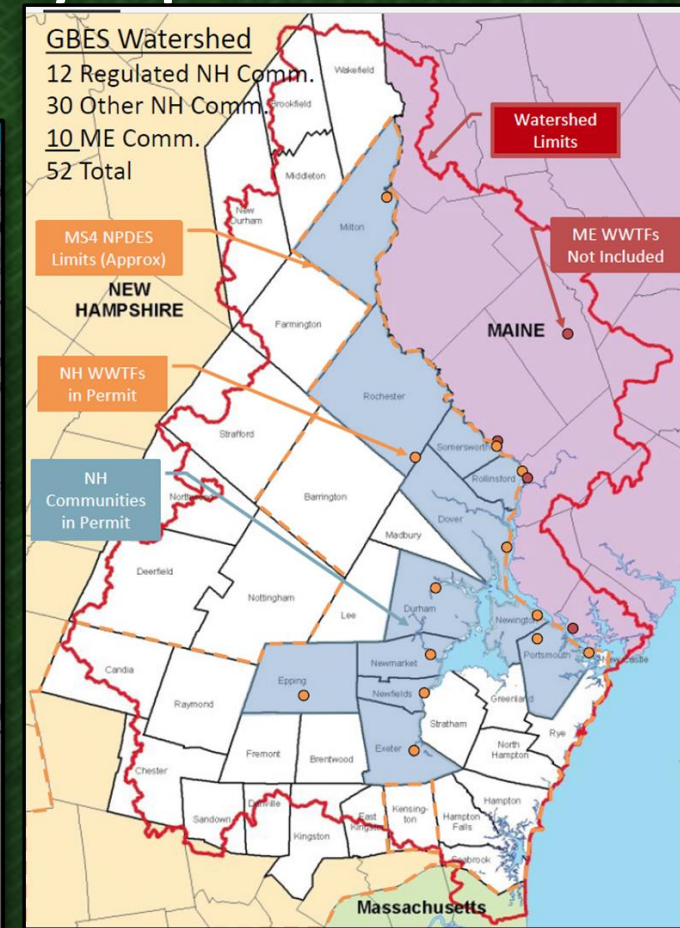
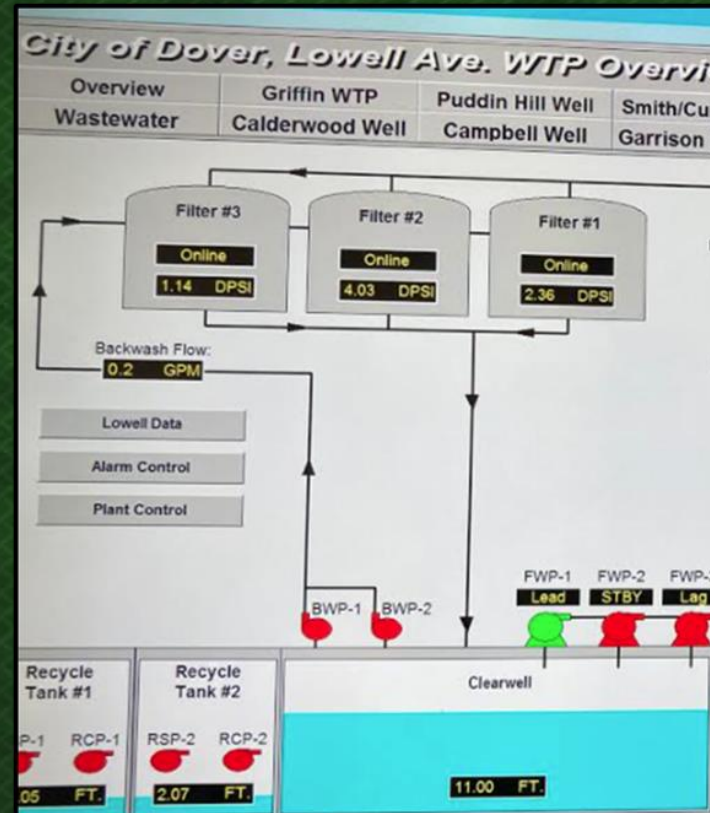
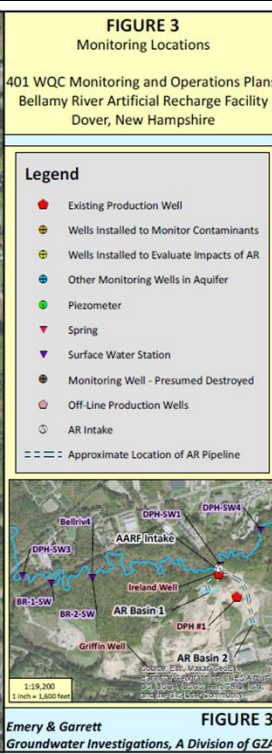
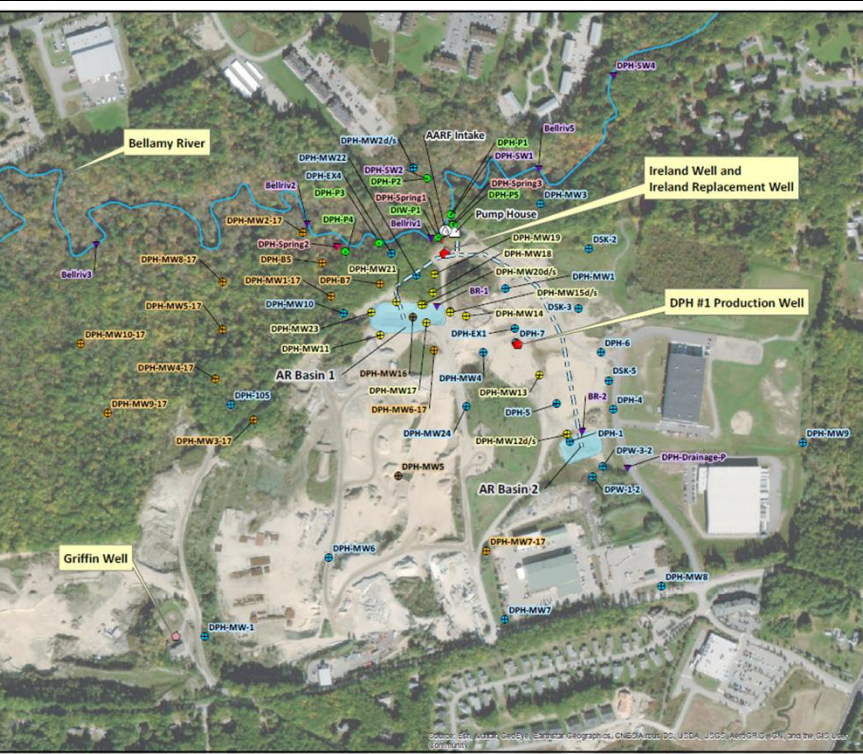
	FY22 Approv.	FY23 Prop.	Change	Change
Water Fund	\$6,458,828	\$7,052,364	9.19%	\$593,536
Sewer Fund	\$7,099,022	\$7,392,796	4.14%	\$293,774
Wastewater Treatment Fac.	\$1,901,655	\$2,543,433	33.75%	\$641,778
	\$15,459,505	\$16,988,593	9.89%	



FY23 Proposed Water & Sewer Budget

Budget Drivers

- Great Bay TN Nutrient Permit – \$500K CIP Increase for BMP's & treatment
- SCADA Radio & PLC Upgrades - \$200K CIP cybersecurity improvements
- Water Quality Sampling & Monitoring - \$85K





FY23 Proposed Water Fund

	FY22 Approv	FY23 Prop.	Change
Water Fund	\$6,458,828	\$7,052,364	9.19%

Current Local Rate Comparisons

Water System	\$/100 CF
PORTSMOUTH	\$5.30
SOMERSWORTH	\$5.40
ROCHESTER	\$5.83
DOVER	\$5.95
NEWMARKET	\$6.25
STATEWIDE AVERAGE	\$6.44
DURHAM	\$8.43
EXETER	\$9.32



FY23 Proposed Water Fund

	FY22 Approv	FY23 Prop.	Change
Water Fund	\$6,458,828	\$7,052,364	9.19%

Current Local Rate Comparisons

**DOVER
PROPOSED
\$6.41**

Water System	\$/100 CF
PORTSMOUTH	\$5.30
SOMERSWORTH	\$5.40
ROCHESTER	\$5.83
DOVER	\$5.95
NEWMARKET	\$6.25
STATEWIDE AVERAGE	\$6.44
DURHAM	\$8.43
EXETER	\$9.32



FY23 Proposed Sewer Fund

	FY22 Approv	FY23 Prop.	Change
Sewer Fund	\$9,000,677	\$9,936,229	10.39%

Local Rate Comparisons

Sewer System	\$/100 CF
ROCHESTER	\$7.43
SOMERSWORTH	\$8.05
DURHAM	\$8.98
DOVER	\$9.64
STATEWIDE (median)	\$10.43
NEWMARKET	\$12.65
EXETER	\$16.34
PORTSMOUTH	\$16.38



FY23 Proposed Sewer Fund

	FY22 Approv	FY23 Prop.	Change
Sewer Fund	\$9,000,677	\$9,936,229	10.39%

Local Rate Comparisons

**DOVER
PROPOSED
\$9.81** •

Sewer System	\$/100 CF
ROCHESTER	\$7.43
SOMERSWORTH	\$8.05
DURHAM	\$8.98
DOVER	\$9.64
STATEWIDE (median)	\$10.43
NEWMARKET	\$12.65
EXETER	\$16.34
PORTSMOUTH	\$16.38



Water & Sewer Rates

Current Rates

Water \$ 5.95 per HCF
Sewer \$ 9.64 per HCF
Total \$15.59 per HCF

Potential Adj.

Water \$ 6.41 per HCF
Sewer \$ 9.81 per HCF
Total \$16.22 per HCF



Water & Sewer Rates

Potential Rate Impacts

Increase from 2.08 cents per gallon
To 2.17 cents per gallon
Combined for both Water & Sewer

Avg Residential Bill 80 HCF increases
from \$1,247 annually to \$1,297 = \$50.40

Approx. \$4.20 increase per month
~ 5,000 gallons



Questions?

John B. Storer
Community Services Director

j.storer@dover.nh.gov