



CITY OF DOVER, NEW HAMPSHIRE FY2025 PROPOSED BUDGET



Community Services

**Presented to the City Council
On March 20, 2024**

**By: John B. Storer
Director of Community
Services**

Community Services

Open House & FY 25 Budget Discussion

Thursday, March 28 5:00 PM to 7:00 PM

271 Mast Road



Mission Statement

To provide continuous, reliable, cost-effective and high-quality public works service to the community. We strive to protect and enhance the community's public health, infrastructure, public assets and environment



City School	7,891,558	8,820,760	20,199,334	21,137,974	23,088,887	5,404,763	51,219,578	55,069,717	57,853,552	10,497,620	10,031,151	2.02%	4,077,919
County School	17,298,396	18,866,656	3,645,193	4,589,131	43,735,038	48,768,600			9,904,181	13,561,005	13,211,005	3.60%	2,588,310
City	2,805,056	3,616,567	38,510,525	40,997,129			9,172,633	9,421,202	12,389,888			-100.00%	-100.00%
County	31,493,614	35,257,601			8,454,265	9,075,484	11,606,630	12,389,888		24,068,625	23,242,156	2.90%	3,300,000
Balance	6,730,748	7,295,142	7,237,521	7,981,281	11,509,762	11,070,486	425,000	21,811,090	22,294,069	1,086,547	38,165	3.99%	10,077,919
	9,296,859	10,952,094	11,731,122	12,100,816							180,900	5.26%	13,954,710
	1,046,897	1,075,000	250,000	100,000							130,885	1.75%	4,356,410
	17,074,504	19,322,236	19,218,643	20,182,097	19,964,027	20,145,970	21,204,263				348,950	11.14%	28,389,100
											(486,469)	-95.66%	3,914,000
											(816,469)	-2,696.18%	6,167,000
City School	50,939	3,044,710	31,056	3,126,705	673,483	723,735	796,897						
County													
Balance													



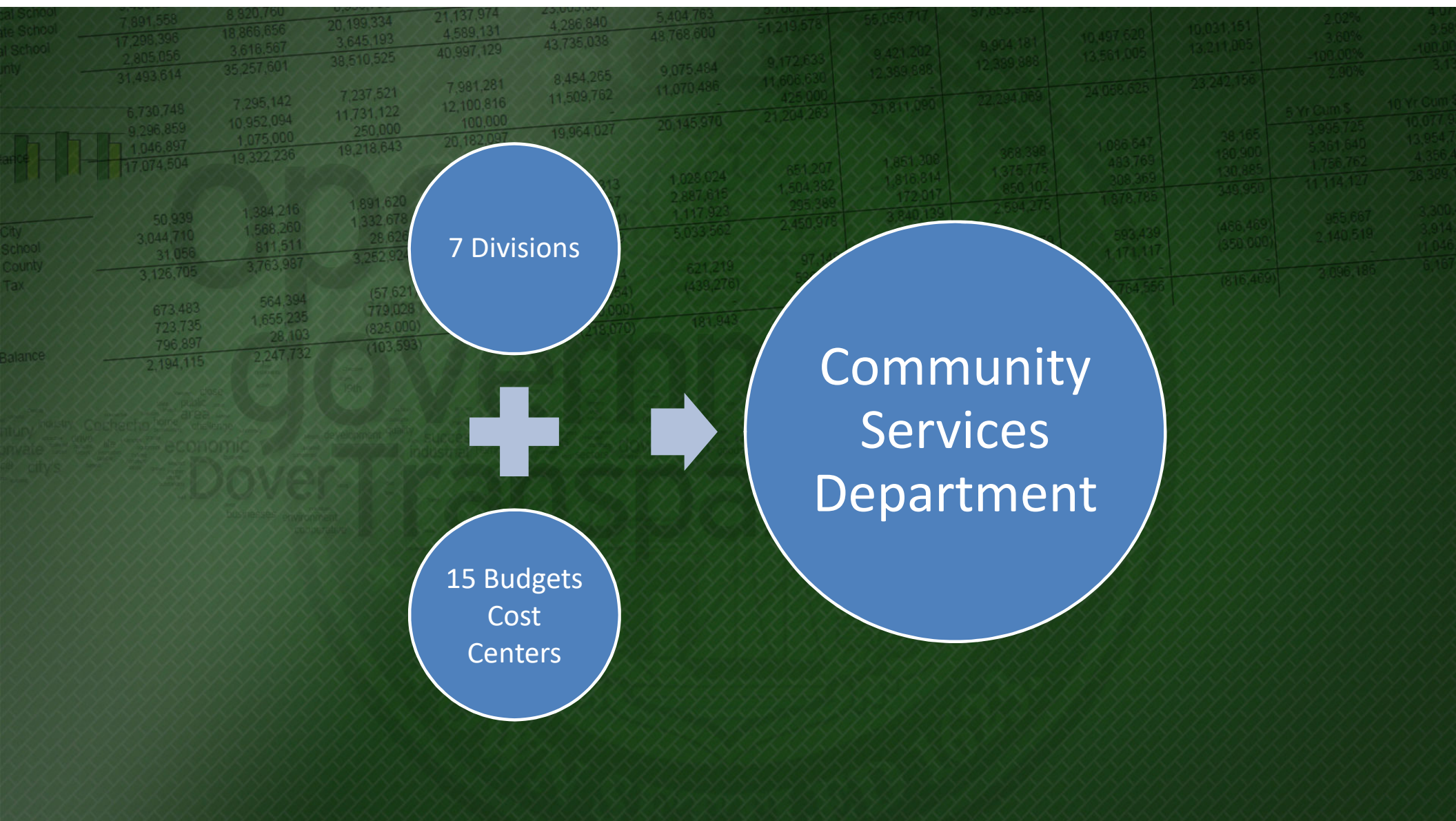
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City	
School	
County	
Tax	
Balance	
City	
School	
County	
Tax	
Balance	



Infrastructure
assets in excess of
\$500 million???

Conduct Business at:

- 3 Administrative Buildings
- 1 Public Works Facility
- 1 Fleet Maintenance Garage
- 1 Recycling Center
- 4 Cemeteries
- 24 Sewer Pump Stations
- 1 Sewer Treatment Plant
- 2 Laboratories
- 11 Wells
- 3 Water Treatment Plants
- 3 Water Towers
- 2 Water Recharge Stations
- 20 Public Buildings
- 30 Parks
- 2 Swimming Pools
- 14 Playgrounds
- 12 Sports Fields
- 134 Miles of Streets
- 110 Miles of Sidewalks

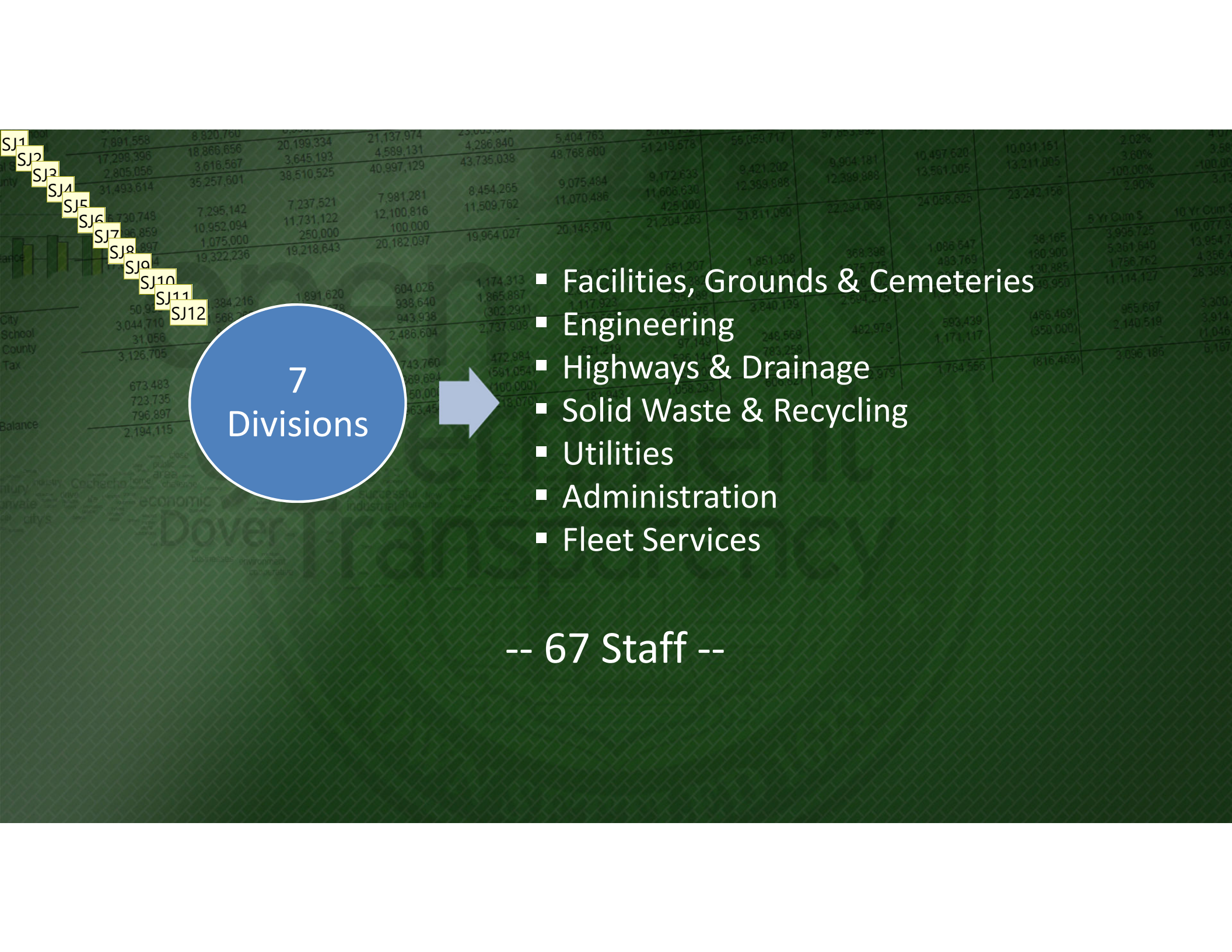


7 Divisions

15 Budgets
Cost
Centers



Community
Services
Department



7
Divisions

- Facilities, Grounds & Cemeteries
- Engineering
- Highways & Drainage
- Solid Waste & Recycling
- Utilities
- Administration
- Fleet Services

-- 67 Staff --

Slide 8

SJ1	5 admin Storer, John, 3/12/2024
SJ2	7 engineering Storer, John, 3/12/2024
SJ3	9 F&G Storer, John, 3/12/2024
SJ4	10 Highway & Drains Storer, John, 3/12/2024
SJ5	6 Fleet Storer, John, 3/12/2024
SJ6	2 SW Storer, John, 3/12/2024
SJ7	1 electrician Storer, John, 3/12/2024
SJ8	5 Water Treatment Storer, John, 3/12/2024
SJ9	3 meters Storer, John, 3/12/2024
SJ10	10 digging Storer, John, 3/12/2024
SJ11	2 PS's Storer, John, 3/12/2024
SJ12	7 WWTP Storer, John, 3/12/2024

Strategic Plan Objective

1

Continued Uninterrupted Service of Public Work Operations

- Operation & Maintenance of aging infrastructure
- Succession (survival) planning & training
- Perpetual search for qualified personnel
- Starting new PFAS Water Treatment Plant
- SOP's and proficiency training

River Street PS – May 2023



Water Main Break – Jan 2023
High Ridge Drive

2

Master Plan Support

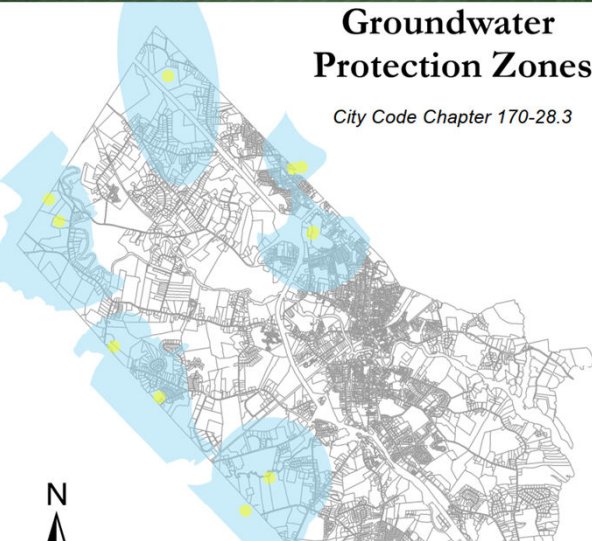
Resilient & Environmentally Focused
Infrastructure, Energy & Utility Systems

Land Use:

- ✓ Preserve natural resources
- ✓ Aquifer protection & conservation
- ✓ Waterfront Redevelopment

Groundwater Protection Zones

City Code Chapter 170-28.3



Waterfront Construction March 2023



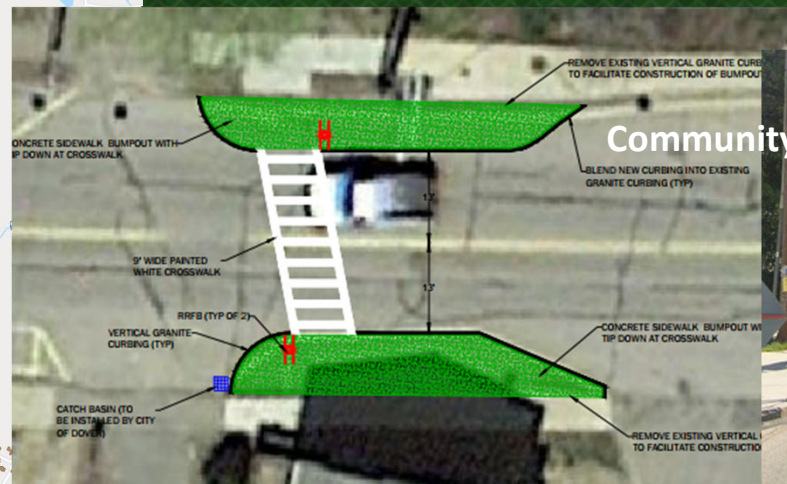
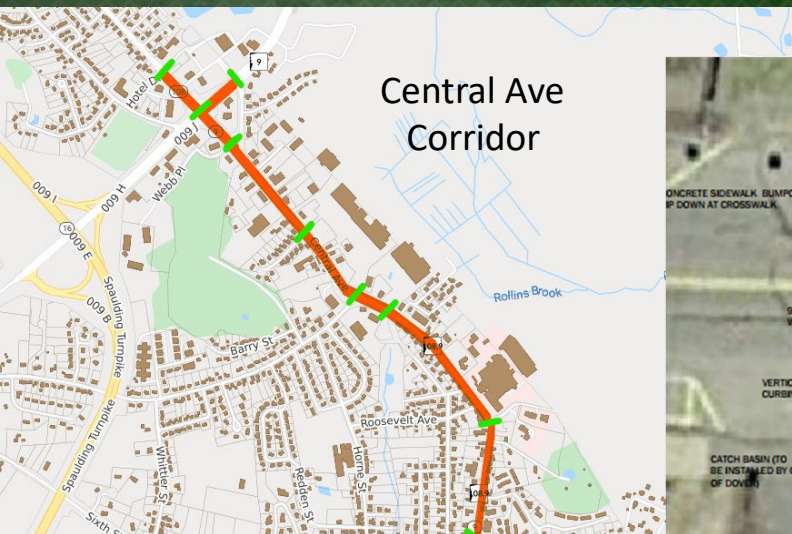
2

Master Plan Support - continued

Resilient & Environmentally Focused
Infrastructure, Energy & Utility Systems

Transportation:

- ✓ Traffic signal optimization
- ✓ Improved pedestrian mobility
- ✓ Pavement Management



2

Master Plan Support - continued

Resilient & Environmentally Focused
Infrastructure, Energy & Utility Systems

- **Climate Adaptation**

- **Recreation – facilities, playgrounds, ballfields**

- **Community Facilities & Utilities**

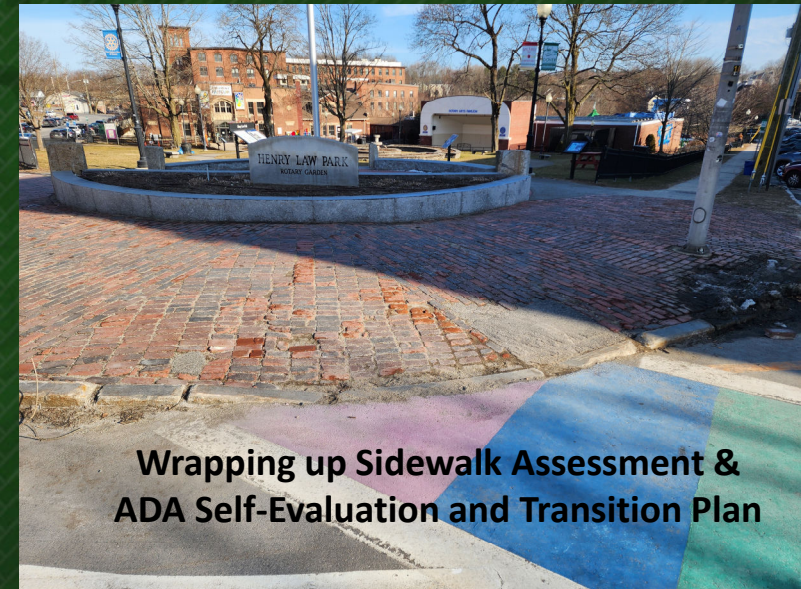
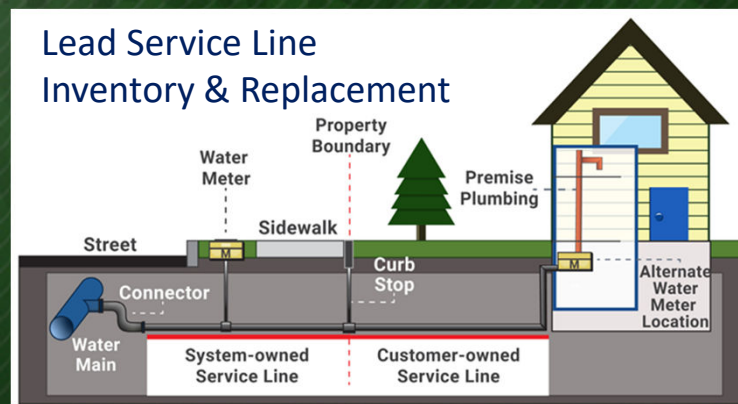


Diversity, Equity & Inclusion Considerations

3

Master Plans Guide Investment & Operations

- Essential Services for all
- Regulatory Compliance (MS4, Clean Water Act, Safe Drinking Water Act)
- Condition assessments, asset management, efficiency studies



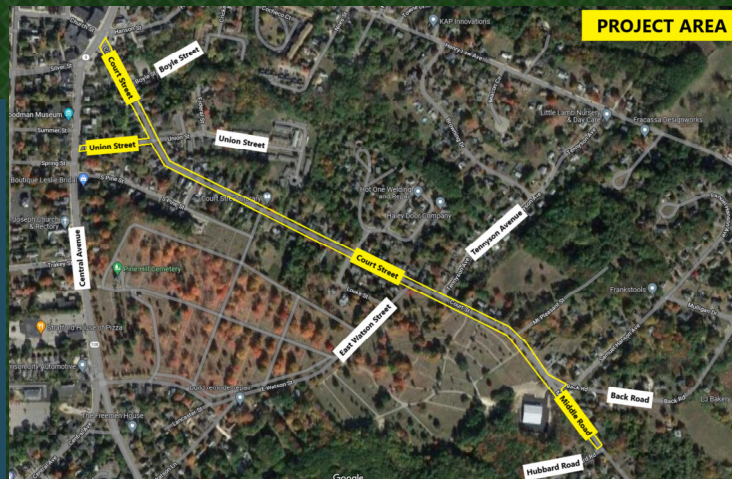
Wrapping up Sidewalk Assessment & ADA Self-Evaluation and Transition Plan

4

Metrics – Citizen Engagement

Customer Focused – Customer Service

- Responsive to needs of Community
- Ensure timely response
- All calls logged & tracked
- Neighborhood meetings, surveys, questionnaires



 dover.nh.gov

Service Request Portal
If this is an emergency, please dial 911.

Your Name *required* Valid Email Address *required* Phone Number *optional*

Your name Your email Your phone number

Select an Issue Category Select an Issue

Choose one... Choose one...

Or enter your address

Must verify address



TALKING TRASH

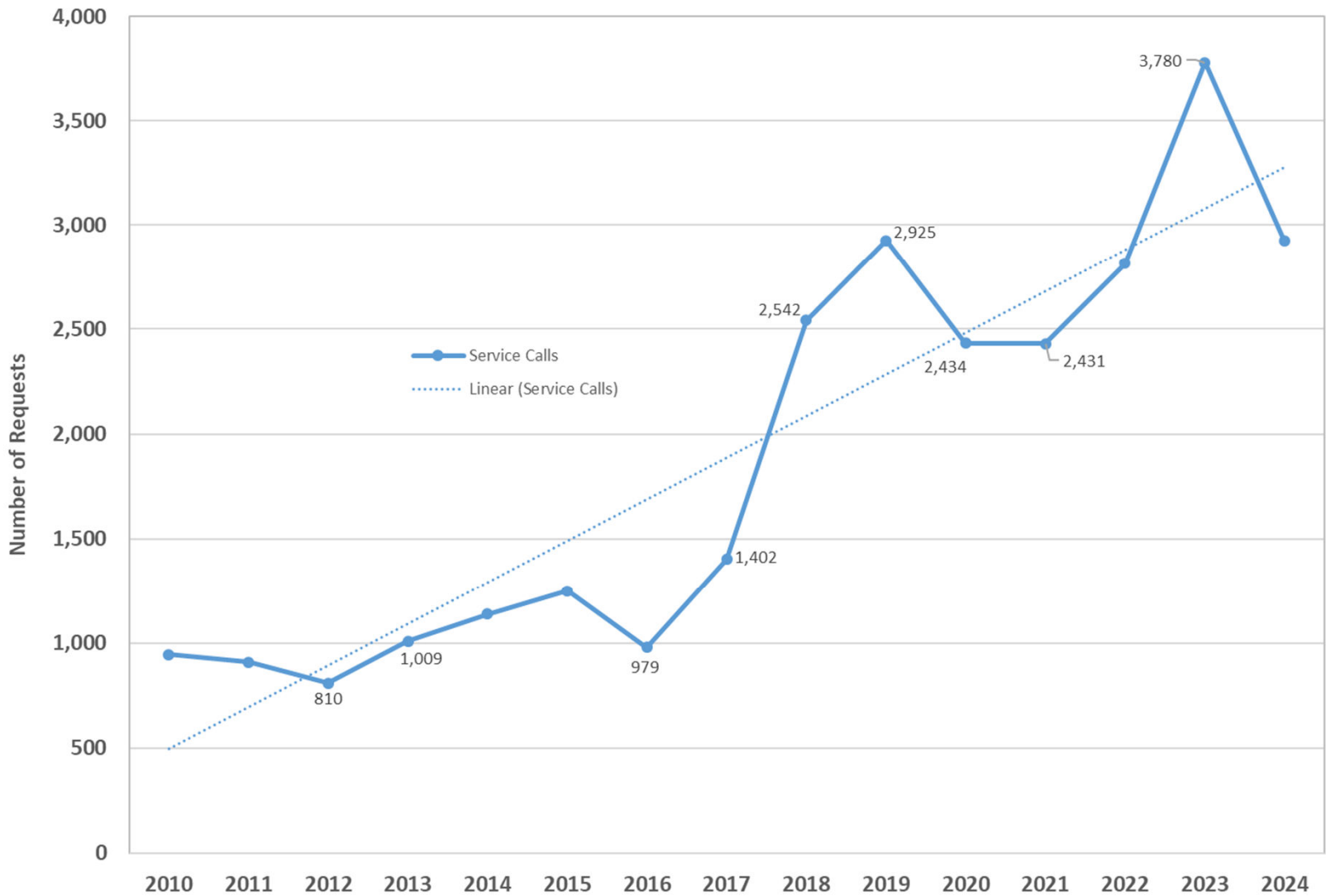
A Guide to the City of Dover's
**TRASH AND RECYCLING
AND
BAG AND TAG PROGRAMS**

Questions or need more information?
Visit us online or call:
<https://www.dover.nh.gov/government/city-operations/community-services/waste-recycling/index.html>
(603) 516-6073 or (603) 516-6450

Recycling Center Hours:
Tuesday, Thursday and Saturday
Sunday (seasonal)
8:30 a.m. to 3:30 p.m.
Closed Monday, Wednesday and Friday



Service Requests - Community Services



Community Services FY2025 Budget 15 Cost Centers \$34,123,009

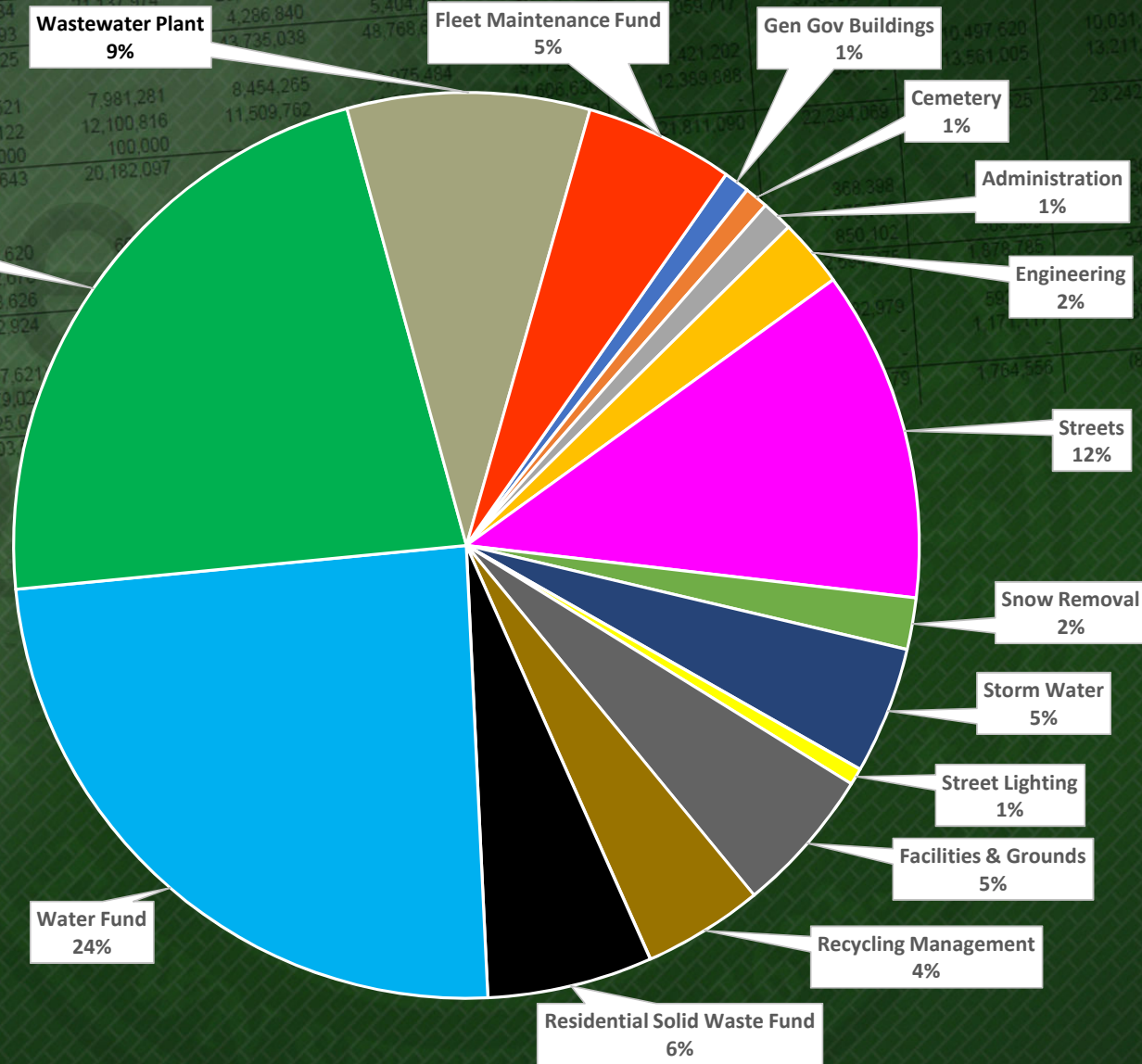
1	General Government Buildings	\$313,634
2	Cemetery	\$286,805
3	Administration	\$379,924
4	Engineering	\$827,551
5	Streets	\$4,037,862
6	Snow Removal	\$627,623
7	Storm Water	\$1,547,460
8	Street Lighting	\$204,800
9	Facilities & Grounds	\$1,780,036
10	Recycling Management	\$1,465,400
11	Residential Solid Waste Fund	\$2,014,579
12	Water Fund	\$8,261,302
13	Sewer Fund	\$7,608,345
14	Wastewater Treatment Facility	\$2,952,411
15	Fleet Maintenance Fund	\$1,815,277

Community Services FY2025 Budget 10 Gen Funds \$11,471,095

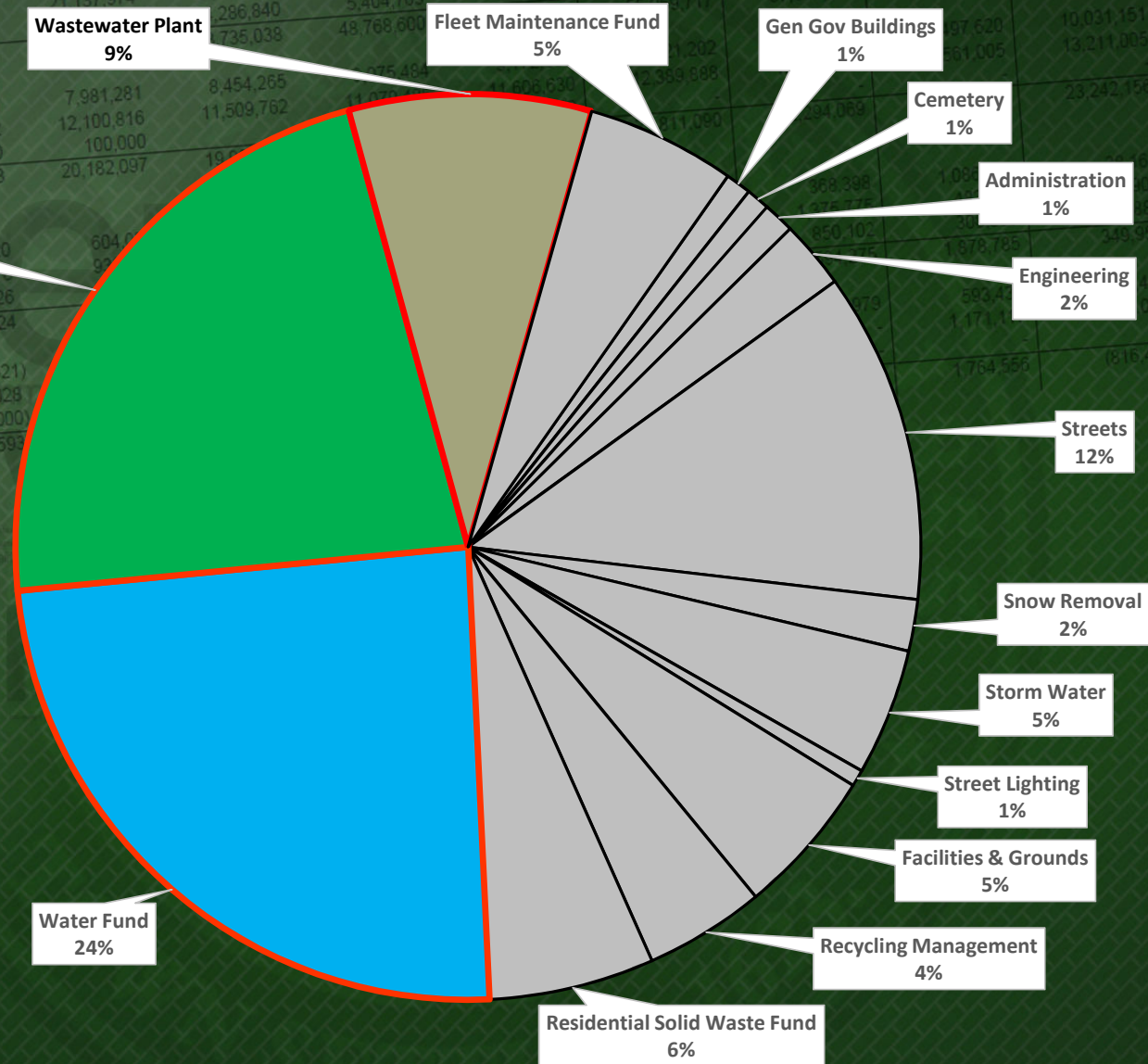
Enterprise (W&S)
Special Revenue (SW)
Internal Service (Fleet)
Funds

1	General Government Buildings	\$313,634
2	Cemetery	\$286,805
3	Administration	\$379,924
4	Engineering	\$827,551
5	Streets	\$4,037,862
6	Snow Removal	\$627,623
7	Storm Water	\$1,547,460
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FY2025 Budget
15 Cost Centers
\$34,123,009

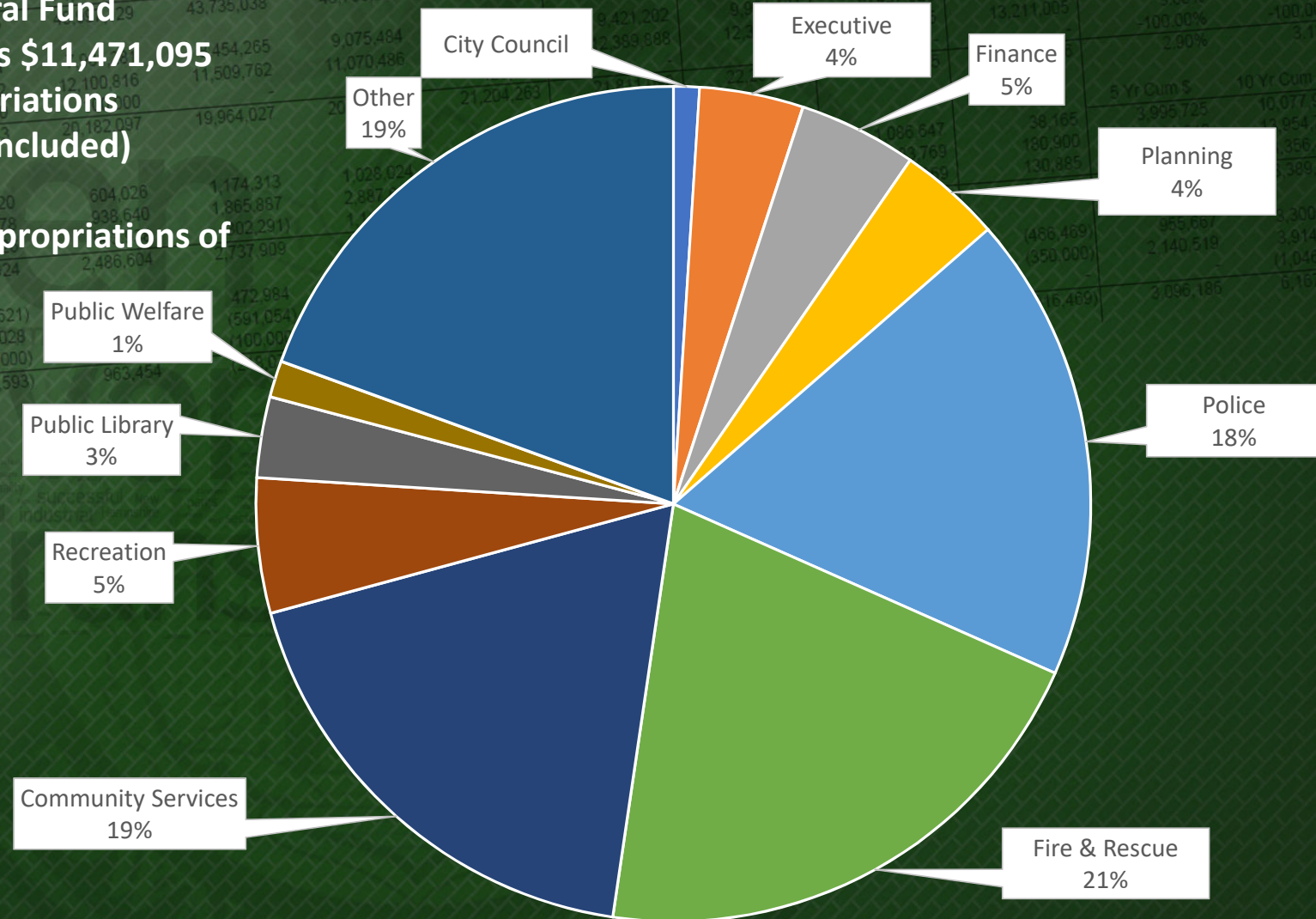


Wat & Sewer
55% Total Budget
\$18,882,058



FY25 Proposed General Fund
Comm Services Cost Centers \$11,471,095
General Fund Appropriations
(Water & Sewer NOT included)

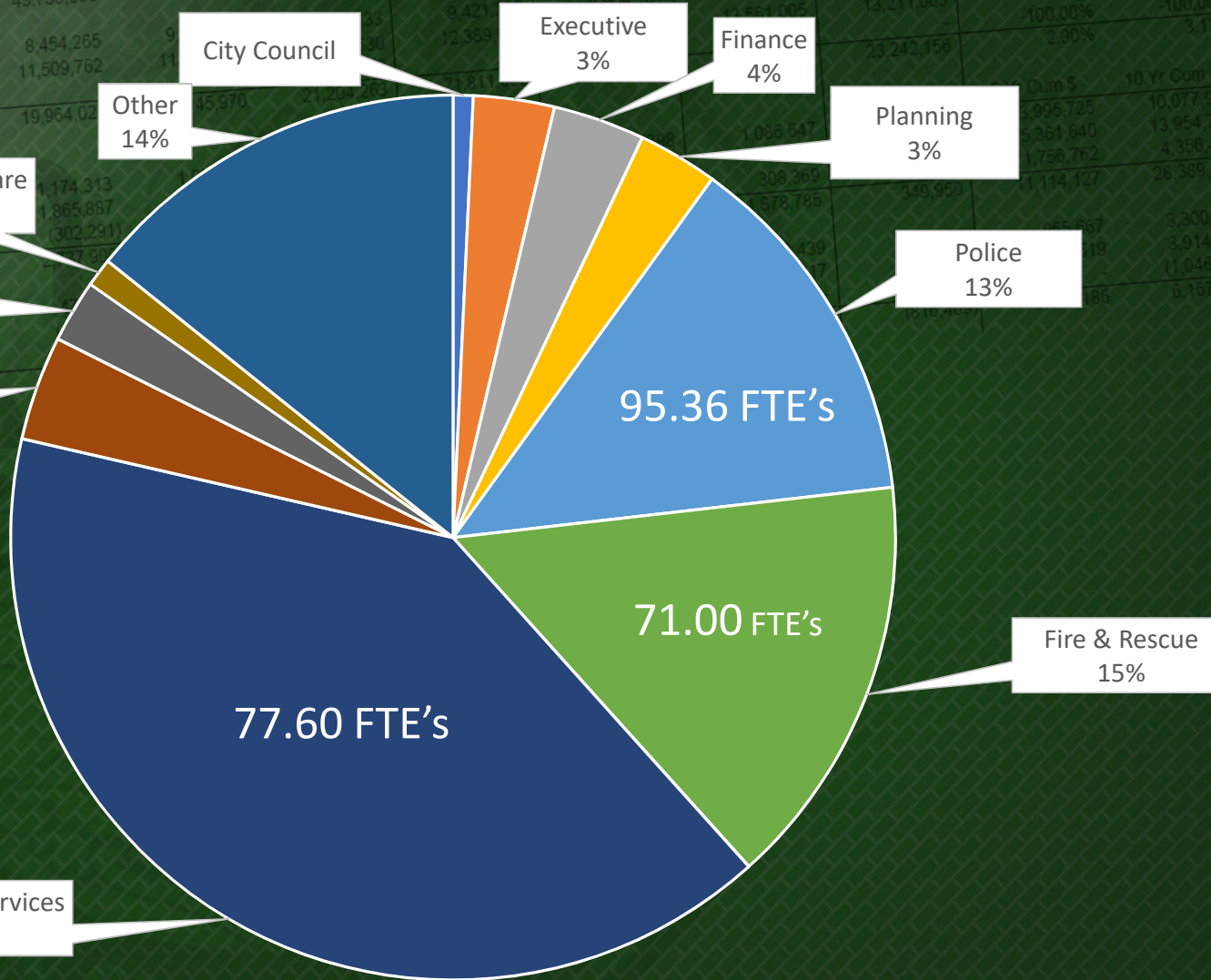
19% of City General Fund Appropriations of
\$62,133,840



**FY25 Proposed General Fund
Comm Services Cost Centers \$11,471,095**

**Water & Sewer \$18,822,058
Solid Waste \$2,014,579
Fleet Maint. \$1,815,277**

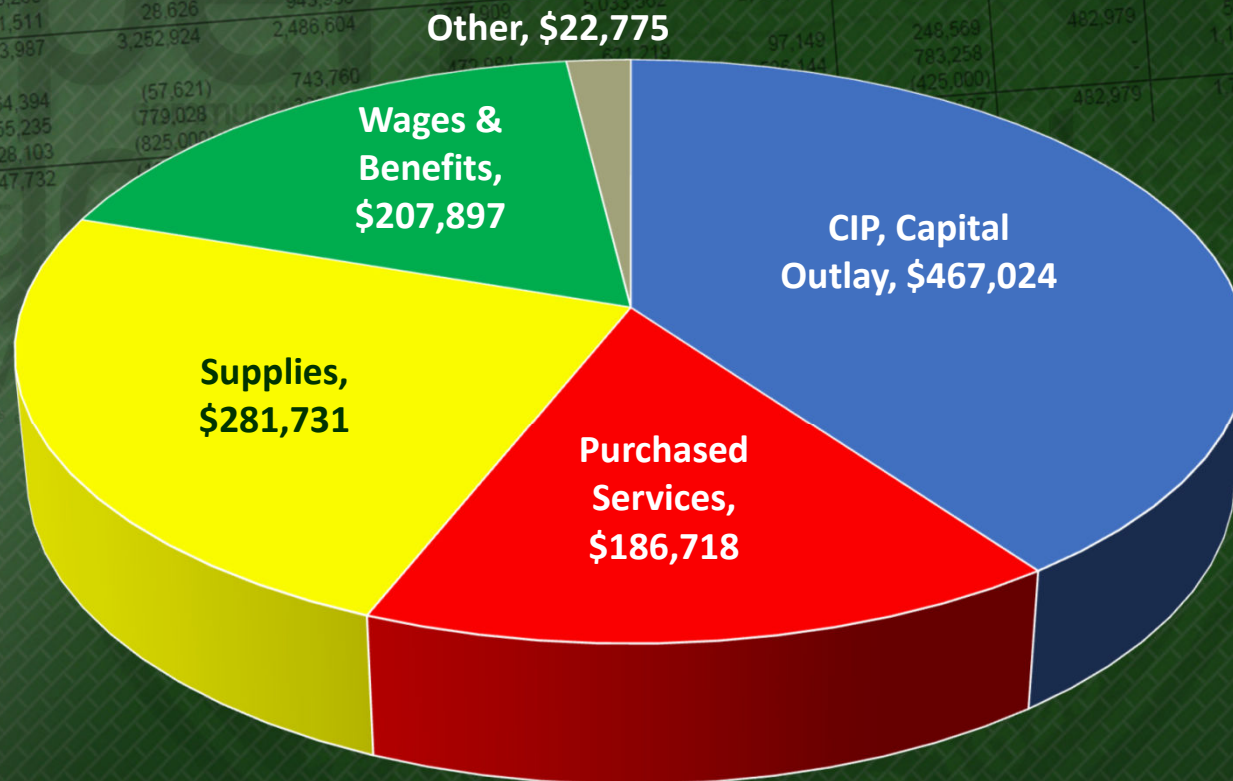
**\$34,123,009 Total
Pushes CS Operations to 40% Share**



FY25 Proposed General Fund
Comm Services Cost Centers \$11,471,095
11.32% Increase \$1,166,145

	FY25	Change	%
General Govt. Buildings	\$313,634	\$31,138	11.02%
Cemetery	\$286,805	\$30,644	11.96%
Administration	\$379,924	\$33,548	9.69%
Engineering	\$827,551	\$53,193	6.87%
Streets	\$4,037,862	\$284,930	7.59%
Snow Removal	\$627,623	-\$15,941	-2.48%
Storm Water	\$1,547,460	\$272,855	21.41%
Street Lighting	\$204,800	\$1,150	0.56%
Facilities & Grounds	\$1,780,036	\$56,782	3.30%
Recycling Manag.	\$1,465,400	\$417,846	39.89%

**FY25 Proposed General Fund
Comm Services Cost Centers \$11,471,104
11.32% Increase \$1,166,145**



FY25 Proposed General Fund Comm Services Cost Centers \$11,471,104 11.32% Increase \$1,166,145

CIP, Capital Outlay: \$467,024 – replace roll-off truck, additional stormwater CIP

Wages & Benefits, \$207,897 – collectively bargained

Purchased Services, \$186,718 – recycling disposal, guardrail repairs, pavement markings, catch basin cleaning services

Supplies, \$281,731 – electricity, vehicular repairs, equipment parts

Other, \$22,775 – Tolend Superfund Landfill, misc. subscriptions

\$0 \$100,000 \$200,000 \$300,000 \$400,000 \$500,000

FY25 Proposed General Fund Budget Budget Drivers

- Recycling – \$1,465,400 budget, increase \$417K (39.89%)
 - \$300K for replacement of roll-off truck
 - Offset by \$300K Recycling Mgmt – Federal Grant
 - Replaces 2003 vintage existing truck
 - \$73K increase in Waste Disposal
 - Brush grinding, freon units, construction debris
 - \$28K increase in Contract Collections (Waste Management)



FY25 Proposed General Fund Budget Budget Drivers

- Streets – \$4,037,862 budget, increase \$285K (7.59%)
 - \$113K increase in Vehicle Maintenance
 - \$76K increase in Personnel Services
 - \$48K CIP related: Paving, Bridges, Sidewalks
 - \$47K increase in Maintenance Charges
 - Pavement markings, line striping, weed treatments, guardrail repairs



FY25 Proposed General Fund Budget Budget Drivers

- **Stormwater – \$1,547,460 budget, increase \$273K (21.41%)**
 - \$113K increase in Vehicle Maintenance
 - \$100K CIP – General Drainage Improvements
 - \$48K CB Cleaning – Mandated by MS4 Stormwater Requirements



FY25 Residential Solid Waste Budget Impacts

- \$2,014,579 budget, increase \$63K (3.25%)
 - PAYT Bag Price increase is required
 - FY23 used \$240K in Fund Balance
 - End of FY24 Fund Balance is projected to be down to \$123K
 - Targeting Fund Balance at end of FY25 at \$250,000 would require:
 - 15-gallon bags increase \$0.79, from \$2.30 to \$3.09
 - 30-gallon bags increase \$1.32, from \$3.87 to \$5.19
 - Bulky Tags increase \$3.40, from \$9.96 to \$13.36
 - Pricing is in Proposed Fee Schedule



FY25 Residential Solid Waste

Solid Waste Advisory Committee – met 3/14/24

- Recommend Bag & Tag increase not exceed current CPI
- Oppose 34% increase in PAYT Bags
- Concerned price increase negates edge vs private haulers
- Bag sales and waste tonnage have declined
- How make up funding deficit?



FY25 Proposed Water & Sewer Budget

	FY24 Approv.	FY25 Prop.	Change	Change
Water Fund	\$7,166,833	\$8,261,302	15.27%	\$1,094,469
Sewer Fund	\$7,429,733	\$7,608,345	2.40%	\$178,612
Wastewater Treatment Fac.	\$2,733,221	\$2,952,411	8.02%	\$219,190
	\$17,329,787	\$18,822,058	8.61%	

**New Water Treatment Plant
Coming online**

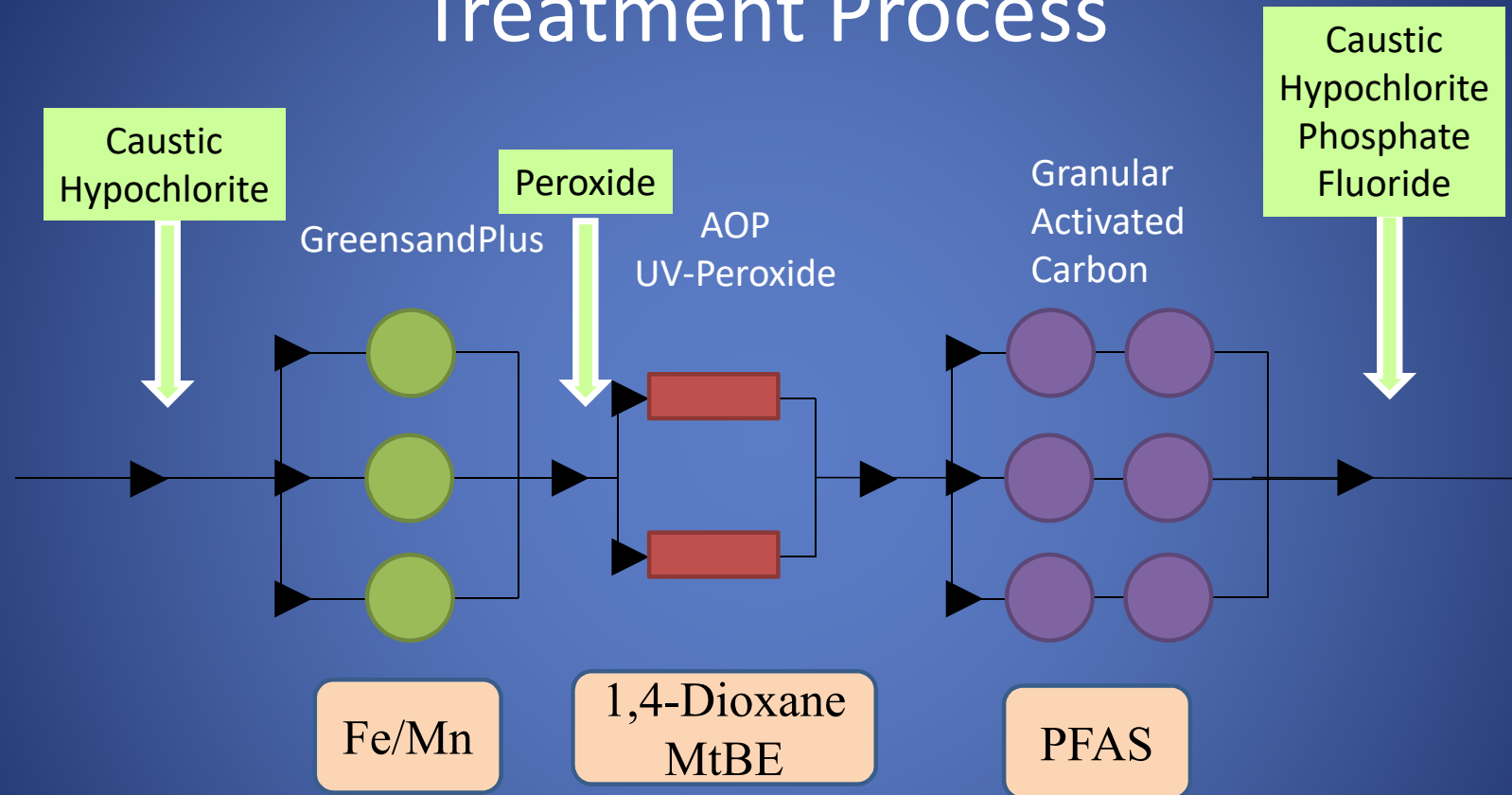
City School	7,891,558	8,820,760	20,199,334	21,137,974	23,000,000	5,404,763	51,219,578	55,069,717	57,853,522	10,497,520	10,031,151	2.02%	4.07%
State School	17,298,396	18,866,656	3,645,193	4,589,131	43,735,038	48,768,600	9,172,633	9,421,202	9,904,181	13,561,005	13,211,005	3.60%	2.58%
Local School	2,805,056	3,616,567	38,510,525	40,997,129	8,454,265	9,075,484	11,606,630	12,389,688	12,389,688	13,561,005	13,211,005	-100.00%	-100.00%
County	31,493,614	35,257,601	7,237,521	7,981,281	11,509,762	11,070,486	425,000	21,204,163	22,294,069	24,068,625	23,242,156	2.90%	3.53%
Balance	6,730,748	7,295,142	1,731,122	12,100,816	1,174,313	1,028,024	661,207	1,851,308	1,851,308	1,086,547	38,165	3.99%	10,077.9%
City	9,296,859	10,952,094	1,075,000	1,075,000	1,865,887	2,887,615	1,504,382	1,816,814	1,375,775	489,769	180,900	5.26%	13,954.7%
County	1,046,897	1,075,000	1,075,000	1,075,000	(302,291)	1,117,923	255,389	172,017	850,102	208,369	130,885	1.75%	4.35%
Tax	17,074,504	19,322,236	19,216,043	19,216,043	472,984	(439,276)	536,144	(425,000)	452,979	1,764,555	(816,469)	2.69%	6.16%
City School	50,939	1,384,216	1,891,620	938,640	1,174,313	2,887,615	1,504,382	1,816,814	1,375,775	489,769	180,900	5.26%	13,954.7%
County	3,044,710	1,568,260	1,332,678	943,938	(302,291)	1,117,923	255,389	172,017	850,102	208,369	130,885	1.75%	4.35%
Tax	31,056	3,763,987	1,891,620	938,640	472,984	(439,276)	536,144	(425,000)	452,979	1,764,555	(816,469)	2.69%	6.16%
Balance	673,483	564,394	(57,621)	743,760	472,984	(439,276)	536,144	(425,000)	452,979	1,764,555	(816,469)	2.69%	6.16%
City School	723,735	1,655,235	(825,000)	(150,000)	(591,054)	(439,276)	536,144	(425,000)	452,979	1,764,555	(816,469)	2.69%	6.16%
County	796,897	28,103	(825,000)	(150,000)	(591,054)	(439,276)	536,144	(425,000)	452,979	1,764,555	(816,469)	2.69%	6.16%
Tax	2,194,115	2,247,732	(103,593)	963,454	(219,070)	181,943	1,058,293	606,827	452,979	1,764,555	(816,469)	2.69%	6.16%

FY25 Proposed - Water Budget Impacts

- New Pudding Hill WTP coming online (April/May)



Treatment Process



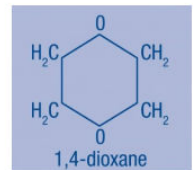
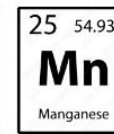
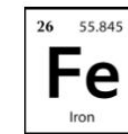
FY25 Proposed - Water Budget Impacts

- Increased electrical – UV light \$70K
- New chemical addition – hydrogen peroxide for advanced oxidation
- Replacement rate of granular activated carbon (GAC) for PFAS
- Targeting non-detects of all PFAS compounds
- Filter performance & media replacement??? Timing???
- UV Bulb & Sleeve replacements
- Projecting \$216K

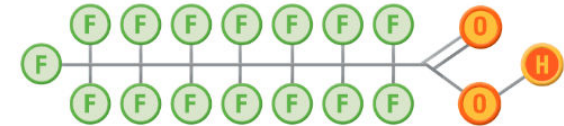


FY25 Proposed - Water Budget Impacts

- Additional Testing & Monitoring - \$62K
- Iron & Manganese backwash to sewer system - \$158K
- Additional Operators - 3.5 to 5.0 FTE's
- Projected reimbursement of \$300K to \$350K
- Water will be less than 1 cent per gallon



PFAS



- 3 Water Treatment Plants
 - Pudding Hill
 - Lowell Avenue
 - French Cross
- 11 Well Supplies
- 2 Artificial Recharge Stations
- \$280K Personnel Related

FY25 Proposed - Sewer Budget Impacts

Sewer Collections, Pump Stations, WWTP

- \$10,560,756 combined budget, up \$397,802 or 3.91%
 - Increase in Personnel Costs \$151K
 - Electricity \$140k, 23 pump stations and WWTP
 - SCADA emergency support \$20K
 - Disposal of Biosolids \$22k



FY25 Proposed Water Fund

	FY24 Approv	FY25 Prop.	Change
Water Fund	\$7,166,833	\$8,261,302	15.27%

Current Local Rate Comparisons

Water System	\$/100 CF
SOMERSWORTH	\$5.40
PORTSMOUTH	\$5.70
ROCHESTER	\$6.41
DOVER	\$6.59
NEWMARKET	\$7.25
DURHAM	\$10.61
EXETER	\$10.72

FY25 Proposed Water Fund

	FY24 Approv	FY25 Prop.	Change
Water Fund	\$7,166,833	\$8,261,302	15.27%

Current Local Rate Comparisons

Water System	\$/100 CF
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DOVER	\$6.59
NEWMARKET	\$7.25
DURHAM	\$10.61
EXETER	\$10.72

**DOVER
PROPOSED ●
\$7.40**

FY25 Proposed Sewer Fund

	FY24 Approv	FY25 Prop.	Change
Sewer Fund	\$10,162,954	\$10,560,756	3.91%

Local Rate Comparisons

Sewer System	\$/100 CF
SOMERSWORTH	\$8.05
ROCHESTER	\$8.17
DOVER	\$10.26
DURHAM	\$10.31
NEWMARKET	\$12.75
EXETER	\$16.99
PORTSMOUTH	\$18.14

FY25 Proposed Sewer Fund

	FY24 Approv	FY25 Prop.	Change
Sewer Fund	\$10,162,954	\$10,560,756	3.91%

Local Rate Comparisons

**DOVER
PROPOSED
\$10.68**

Sewer System	\$/100 CF
SOMERSWORTH	\$8.05
ROCHESTER	\$8.17
DOVER	\$10.26
DURHAM	\$10.31
NEWMARKET	\$12.75
EXETER	\$16.99
PORTSMOUTH	\$18.14

Water & Sewer Rates

Current Rates

Water \$ 6.59 per HCF
 Sewer \$ 10.26 per HCF
 Total \$16.85 per HCF

Potential Adj.

Water \$ 7.40 per HCF
 Sewer \$ 10.68 per HCF
 Total \$18.08 per HCF

Water & Sewer Rates

Potential Rate Impacts

Increase from 2.25 cents per gallon
To 2.42 cents per gallon
Combined for both Water & Sewer

Avg Residential Bill 80 HCF increases
from \$1,348.00 annually to \$1,446.40 = \$98.40

Approx. \$8.20 increase per month
~ 5,000 gallons

Questions?

John B. Storer
Community Services Director

j.storer@dover.nh.gov