



CITY OF DOVER

DOVER UTILITIES COMMISSION - MINUTES

Meeting Type: Regular Meeting
Meeting Location: 271 Mast Road, Dover, NH
Meeting Date: **Monday, October 20, 2025**
Meeting Time: **6:00 pm**

Members: Chairman Bret Carmichael, Mark Moeller, Dennis Munson, Bill Davis, Richard Robison, Otis Perry

Members Excused Absent: Vice Chair Jay Stephens

Alternate: Douglas Lafleur

Staff Present: Director of Community Services, John Storer; Superintendent of Utilities, Dan Lynch; Assistant City Engineer, Krystian Kozlowski; Working Foreman, Bill Purpura; Recording Secretary, Nancy Usbelger

1. Call to Order

Meeting was called to order at 6:00 P.M.

2. User's Forum

None

3. Presentation from Jim Wiek – Aquifer Update

Wiek gave a presentation about the water supply in Dover. Please see attached presentation.

4. Approval of Minutes of September 15, 2025

Motion: Otis made the motion to approve the minutes, Munson seconded.

Vote: U/A

5. Abatement Requests

None

6. Reports

A. Abatement Review Team Report

The report was reviewed and discussed by staff.

B. Utilities Report

The report was reviewed and discussed by staff.

C. Finance Report

The report was review and discussed by staff.

Motion: Munson made a motion to approve the reports, Moeller seconded.

Vote: U/a



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7. Old Business

8. New Business

A. 401 Sixth Street – Avishay Alon, c/o Itay Alon – Phone/video Conference abatement appeal

Carmichael asked what kind of relief Alon was looking for.

Moeller arrived at 6:05 P.M.

Itay Alon shared information about the water damage and how his brother (Avishay Alon) had no access to his home because he was detained as well as his cell phone was confiscated. He had no close friends or family nearby who could check the house in his absence. He was unaware of the continuous leak that occurred around January 26, 2025. In July of 2025 Itay Alon was able to check the home and found excessive damage up to hundreds of thousands of dollars. Itay Alon showed pictures that he took of the damage back in July 2025. He also found piles of mail and in that pile was a letter from the City of Dover, which he then immediately contacted the Water/Sewer Billing Office. He spoke with Jamie McCulloch from Water/Sewer Billing regarding the water bill. His family has already spent tens of thousands of dollars repairing the furnace, the heating system and the flooring.

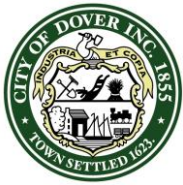
Carmichael asked if it was the failure of the heating system that created the leak?

Storer shared that the City doesn't just go out and shut the water off on residents for high water usage. This situation for example, could have been a running toilet which is about the same 5,000 gal per day of water usage. This typical usage does indeed trigger our billing system to send out a mailer, however many times we don't even get a response.

Italy Alon shared that the pipes did burst under the wall radiators and a plumber was eventually called to fix everything. There was a problem though with the heating thermostat with the furnace.

Carmichael did state that the incarceration has no relevance or bearing on the discussion.

Motion: Perry made a motion that we deny the request because the water was used and there is a cost to the City to deliver that water. Munson seconded.



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Discussion:

Davis shared this is a unique situation.

Moeller shared he has been on the board for about 7-8 years and he stated that if you're going to use City water, then you need to pay for City water. He shared that he has never heard of this type of unique situation. He shared that a bill of around \$4,000 is a significant number as well as the unique situation.

Motion: Moeller wants to amend the original motion, Robison seconded.

Vote: U/a

Motion: Otis wants to make a motion to abate 50% of the \$3959.00 abatement request, Munson seconded

Vote: U/a

9. Areas of Concern

Otis shared a concern about irrigation systems used by landscapers. Perry shared a concern that maybe the City should send notices to landscapers for any current City of Dover water restrictions.

Storer also shared that the DUC members can email Nancy Usbelger, Recording Secretary with any suggestions or changes they would like to make to the DUC Rules and Regulations.

10. Next Meeting Date

November 17, 2025

11. Adjournment

Motion: Munson made a motion to adjourn at 7:48 P.M., Moller seconded.

Vote: U/a