

PERRY PLUMMER
Fire Chief and
Emergency Management Director
fire&rescue@dover.nh.gov
Physical Address:
Liberty North End Fire Station
262 Sixth Street
Dover, NH



Please send all mail and official
correspondence to:
City of Dover, Fire & Rescue
288 Central Avenue
Dover, New Hampshire 03820-4169
(603) 516-6150
Fax: (603) 516-6146
www.dover.nh.gov

City of Dover, New Hampshire

DOVER FIRE & RESCUE

To: Michael Joyal, City Manager
From: Perry E. Plummer, Fire Chief, Dover Fire & Rescue
Date: October 22, 2025
Subject: Call for Service Analysis – 30 Willand Drive (Warming Center)

Background

At your request, Dover Fire & Rescue reviewed call-for-service data related to operations at 30 Willand Drive, commonly known as the regional Warming Center. The goal was to understand the potential public safety and operational impact should the Warming Center operate within the City of Dover.

Data was compiled from Somersworth Fire Department and Stewart's Ambulance, which have historically provided primary emergency response to the facility, as well as Dover Fire & Rescue's internal transport and call records.

Call for Service Data

Somersworth Fire Department:

- 2021/2022: 29 calls
- 2022/2023: 8 calls
- 2023/2024: 21 calls
- 2024/2025: 27 calls

Stewart's Ambulance:

- 2021: 20 calls
- 2022: 54 calls
- 2023: 14 calls
- 2024: 42 calls
- 2025: 45 calls

Dover Fire & Rescue:

Dover Fire & Rescue does not specifically track calls for individuals experiencing homelessness if an address is listed. However, review of our records over the past two years indicates a very small number—typically three to five transports per year—involving individuals with no fixed address.

Potential Impact to Dover Fire & Rescue

Based on Somersworth's historical experience, Dover could expect an additional 40 to 50 calls for service annually, equating to roughly 10–15 calls per month during the Warming Center's operational season.

From an operational perspective, this represents a minor increase within our current annual call volume of approximately 8,000 incidents. These additional responses would not be expected to have a significant impact on staffing, coverage, or service delivery, though any future operational changes or extended durations of the Warming Center could warrant reevaluation.

Summary / Department Position

While Dover Fire & Rescue would anticipate a modest increase in EMS-related calls should the Warming Center operate within the city, the projected volume is not significant enough to create a measurable strain on department resources.

Our primary concern would be ensuring appropriate coordination, clear communication channels, and adequate access for emergency response during periods of operation.