

# Dover School District

## 2026-2027 Healthcare Coverage Recommendation



Kimberly Cox, Director of Human Resources

April 1, 2026

# AGENDA

- The Good News & Employee Impact
- Context & Market Pressures
- RFP Process & Evaluation
- Recommendation
- Questions



# The Good News & Employee Impact



# Strengthening Our Approach to Employee Healthcare

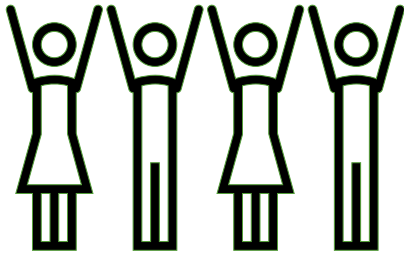
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Through this process, we identified a solution that...

- Maintains the **same coverage** our employees have today at a lower overall cost
- Strengthens our position from a risk management standpoint by partnering with a more ***proactive, expert, and collaborative*** organization
- Provides more ***adaptability*** with the ability to ***customize*** our health insurance strategy as **market conditions** and ***employee needs*** evolve.

# SAME EMPLOYEE EXPERIENCE AT A LOWER COST

RFP identified  
broker/carrier  
option matching  
SchoolCare Yellow  
2.0 (HealthChoice)  
benefits at ~1%  
lower total cost



Collaborative  
expertise  
Tailored solutions

Same Carrier/Same Coverage: Cigna Mirrored Coverage

Same: Deductibles, OOP Max, Provider Network

HRA Benefit Remains

Same Prescription Formulary

Pre-Authorizations maintained

MyCIGNA Login is the same

Cigna Well-Being Solution => than "Good For You"

More Robust Health & Wellness Program on same Platform

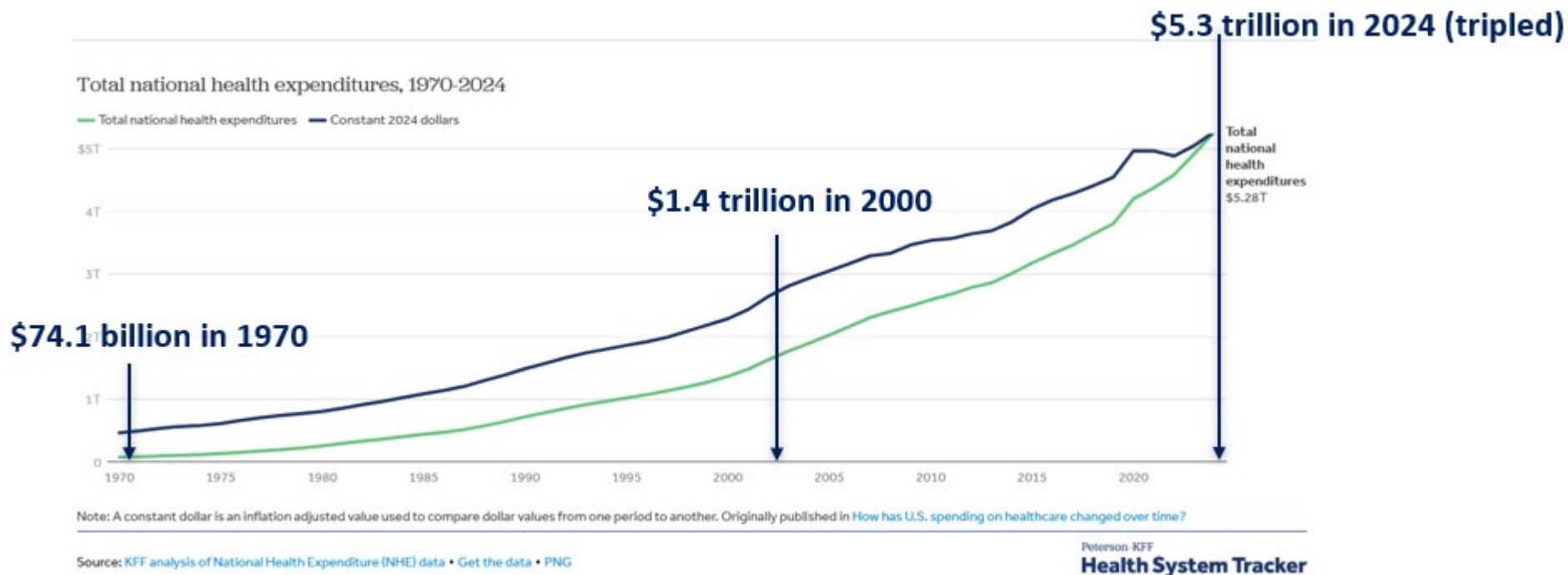
Census Enrollment: Seamless for those with no changes

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# CONTEXT



# Healthcare Expenditures are 70% higher than in 2010's



- 2010's: 4.2%
- 2023 to 2024: 7.2%
- **Projected at 8.5% (PwC)**

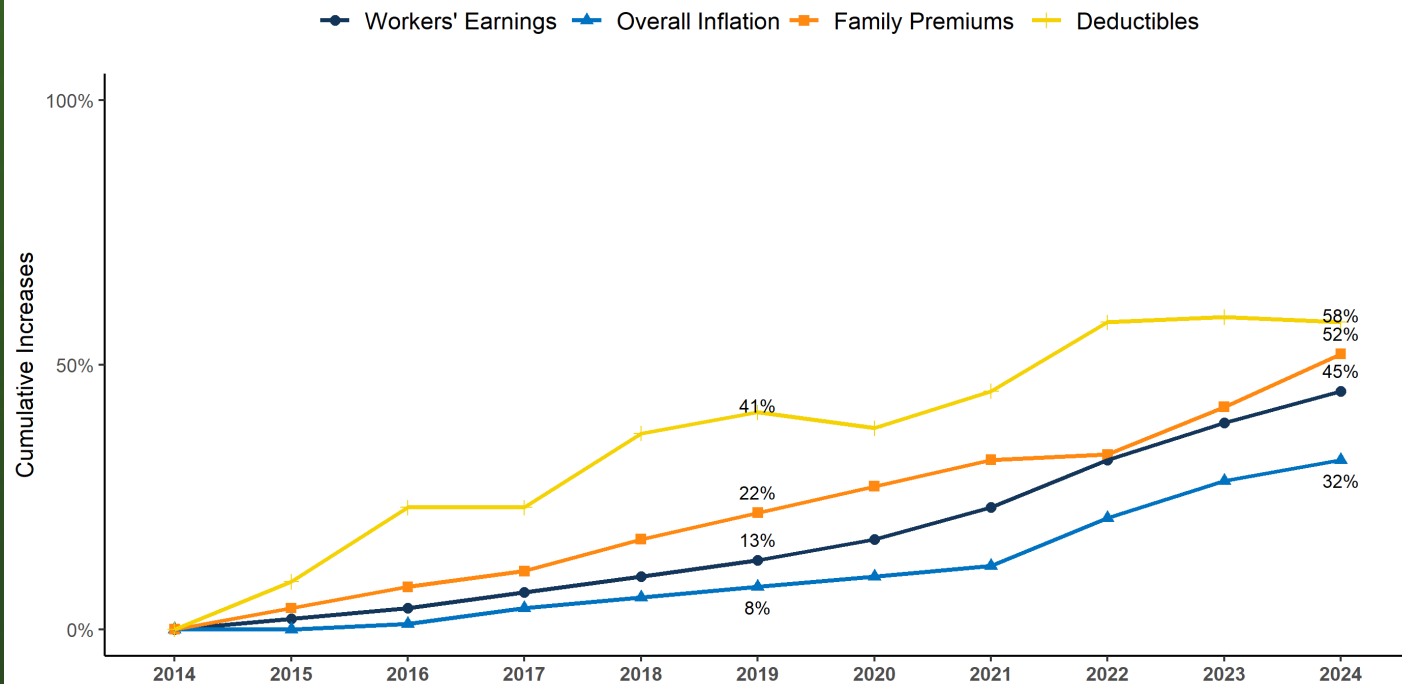
**Accelerating and Predictable**



# IMPACT

## Insurance is increasing faster than wages and Inflation

**Cumulative Increases in Family Coverage Premiums, General Annual Deductibles, Inflation, and Workers' Earnings, 2014-2024**



NOTE: Average general annual deductibles are for single coverage and are among all covered workers. Workers in plans without a general annual deductible for in-network services are assigned a value of zero.

SOURCE: KFF Employer Health Benefits Survey, 2018-2024; Kaiser/HRET Survey of Employer-Sponsored Health Benefits, 2014-2017. Bureau of Labor Statistics, Consumer Price Index, U.S. City Average of Annual Inflation, 2014-2024; Bureau of Labor Statistics, Seasonally Adjusted Data from the Current Employment Statistics Survey, 2014-2024.



A glowing green padlock is centered on a dark background with a complex, glowing blue and white circuit pattern. The padlock has a textured, pixelated appearance.

# RFP Trigger & Process

# Trigger of Healthcare RFP

## SchoolCare: Assessment, Governance, Volatility

- \$30M statewide assessment
- **Dover: \$1.7M**
- **Threatened to stop paying claims**
- Shift from *predictable* cost management to *reactive* intervention
- No Collaborative Problem Solving
- Hiring freezes & Executive Director Retirement: risks to service delivery, responsiveness, and strategic direction
- **Signaled significant volatility and risk exposure**

## SAU Responsibility

- Proactive risk management: fiscal stewards of employee benefits
- Ensure long term Healthcare Coverage
- Ensure Proactive, **Collaborative Health Insurance Partnership**
- **Secure a knowledgeable partner with the ability to proactively anticipate market behavior**



RFP

# Timeline

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SchoolCare's Issues \$1,7MM Assessment

September 23, 2025

**RFP Posted**

**October 10, 2025**

Questions Due

December 5, 2025

Evaluation, Finalists, Not Advanced Notified

January 9, 2026

Presentations

January 16, 2026

**City Collaboration**

**February 2026**

**Board Recommendation/Action**

**April 2, 2026**

# Evaluation Criteria & Weighting

Proposals were evaluated using a weighted scoring model



Cost & Financial Sustainability

35%



Benefit Value, Access, Equivalent: Current Plans

25%



Approach & Expertise

20%



Account Management & Service

15%



References & Governance

5%

Each category was scored on a 0–5 scale

# Weighted Outcome

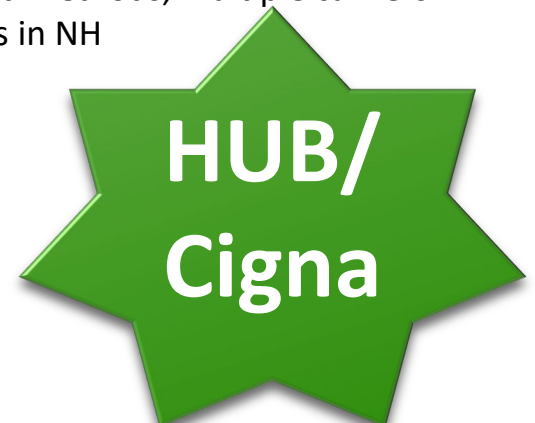
| Bidder            | Cost & Financial Sustainability (35%) | Benefits Value & Access (25%) | Approach & Expertise (20%) | Account Management & Service (15%) | References & Governance (5%) | Total | Disposition     |
|-------------------|---------------------------------------|-------------------------------|----------------------------|------------------------------------|------------------------------|-------|-----------------|
| HUB International | Best                                  | Best                          | Best                       | Better                             | Best                         | 4.75  | AWARD           |
| HealthTrust       | Poor                                  | Better                        | Good                       | Better                             | Best                         | 3.21  | ELIMINATED      |
| SchoolCare        | Poor                                  | Best                          | Good                       | Better                             | Poor                         | 2.78  | ELIMINATED      |
| Cross Insurance   | na                                    | na                            | na                         | na                                 | na                           | na    | Not Advanced    |
| Gallagher         | na                                    | na                            | na                         | na                                 | na                           | na    | Not Advanced    |
| MMA (Marsh)       | na                                    | na                            | na                         | na                                 | na                           | na    | Not Advanced    |
| Symetra           | na                                    | na                            | na                         | na                                 | na                           | na    | Not Advanced    |
| CGI               | na                                    | na                            | na                         | na                                 | na                           | na    | Declined to Bid |

## HUB

- **Mirrored current District Offerings** at 1% less than SchoolCare's renewal
- **Expertise and flexibility for the future:** Bid fully insured and self-funded methods, multiple carriers
- **Strong References** – Manchester, Nashua, Rochester and municipalities in NH
- **Equivalent Post-65 Retiree** Options through Anthem

## HealthTrust

- **Strong References** Schools and Municipalities (including Dover)
- Value current relationship – SAU Dental
- Plan does **not pass the CBA equivalency** test
- Higher Price **39%** over current SchoolCare renewal



Same Benefits. Lower Cost.

# Price Outcome

| Plan                    | Tier   | Schoolcare Rates    |                     |             | HUB QUOTES          |             |                     |              | HealthTrust Quotes  |              |
|-------------------------|--------|---------------------|---------------------|-------------|---------------------|-------------|---------------------|--------------|---------------------|--------------|
|                         |        |                     |                     |             | Cigna               |             | Self-Insured        |              | Anthem              |              |
|                         |        | FY26 Rate           | FY27 Rate           | Δ           | FY27 Rate           | Δ           | FY27 Rate           | Δ            | FY27 Rate           | Δ            |
| Yellow 2.0              | EE     | \$1,104             | \$1,206             | 9.2%        | \$1,253             | 13.5%       | \$1,069             | -3.1%        | \$1,743             | 58.0%        |
|                         | EE +1  | \$2,207             | \$2,411             | 9.2%        | \$2,505             | 13.5%       | \$2,139             | -3.1%        | \$3,485             | 57.9%        |
|                         | Family | \$2,979             | \$3,255             | 9.3%        | \$3,440             | 15.5%       | \$2,888             | -3.1%        | \$4,705             | 57.9%        |
| Yellow 2.0 w ChoiceFund | EE     | \$1,259             | \$1,340             | 6.4%        | \$1,304             | 3.6%        | \$1,188             | -5.6%        | \$1,743             | 38.4%        |
|                         | EE + 1 | \$2,518             | \$2,679             | 6.4%        | \$2,608             | 3.6%        | \$2,377             | -5.6%        | \$3,485             | 38.4%        |
|                         | Family | \$3,400             | \$3,617             | 6.4%        | \$3,581             | 5.3%        | \$3,208             | -5.6%        | \$4,705             | 38.4%        |
| <b>Total Annual</b>     |        | <b>\$11,967,588</b> | <b>\$12,758,826</b> | <b>6.6%</b> | <b>\$12,637,897</b> | <b>5.6%</b> | <b>\$11,317,153</b> | <b>-5.4%</b> | <b>\$16,748,112</b> | <b>39.9%</b> |

Monthly Costs

- HUB's Cigna quote is 1% less overall than SchoolCare's 2027 Renewal
- Self-Insured quoted for illustrative purposes and future consideration (Rochester model)
- HealthTrust significantly higher, almost 40% above SchoolCare renewal with different carrier and plan

Under budget. Same quality.



# RECOMMENDATION

- HUB Broker - Cigna Carrier Relationship
- Open Enrollment April through June
- Plan Start July 1, 2026, through June 30, 2027



# Conclusion

- **Maintains Current Employee Benefits**  
Equivalent plan design, provider access, and member experience
- **Improves Financial Position**  
Lower overall cost relative to current renewal
- **Strengthens Governance & Risk Management**  
Moves from reactive to proactive cost and trend management
- **Provides a More Expert & Collaborative Partner**  
Stronger market insight, transparency, and strategic support
- **Enables Ongoing Plan Customization**  
Flexibility to adapt as healthcare market conditions and employee needs evolve



Thank You for your consideration

