

**MINUTES
SOLID WASTE ADVISORY COMMISSION
JUNE 16, 2005**

MEMBERS PRESENT:

Dave Dinzeo – Chairman; Linda Brennan; Councilor Otis Perry; Doug Kemp; Judy Mettee

PRESENT:

Michael Moore – Solid Waste Coordinator; Tammy Bougie – Recording Secretary; Tony Belanger-Director of Operations, Pinard Waste Systems; Rick Hebbard - Resident; Mary Hebbard - Resident; Tara Lynch – Reporter, Foster Daily Democrat

MEMBERS ABSENT:

Paul Smith; Ed McCabe; Gary Gilmore; Jim Sconyers

APPROVAL OF MINUTES:

On a motion by Councilor Perry, seconded by Linda, the minutes were approved with the correction of a typo; the \$0.15 increase was for the small bags not large. The vote was unanimous.

MONTHLY UPDATE:

On a motion by Linda seconded by Doug the vote was unanimous to accept the update. Mike spoke with the Finance Director and as a result the discrepancy in the Vehicle Reclamation Trust Fund has been reconciled. Mike is double-checking the tonnage for the bulky waste collection, as it seems high.

RECYCLING CENTER:

Update on operations: The freon is being extracted regularly. Yard waste is slowing down; the seasonal, Sunday hours will end June 19th and resume on September 18, 2005. Employees of the center are helping with cleaning out the McConnell Center.

CONTRACT UPDATE:

Discussions with Pinard Waste Systems: Tony Belanger, Director of Operations spoke to the Commission about the upcoming changes. In the beginning Pinard Waste System will replicate the established trash routes. They will start at 7am with two trucks instead of one to get the trash/recycling off the street sooner. Having the trash out by 7am will be crucial, as using two trucks means they will go through a neighborhood faster. Public Service Announcements will be sent to Fosters and local radio stations making sure residents are aware of this change and stressing the importance of having the trash/recycling out by 7am.

Progress on preparations: Tony has been driving the established trash routes checking for trouble spots. Satellite trucks will be used in areas too small or dangerous for the bigger trucks. Tony feels Pinard Waste is ready to go and sees no initial problems. Tony stated that any problems/complaints would be handled as they arise; customer service is a top priority at Pinard Waste Systems.

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NEW BUSINESS:

Update on Bulky Waste Collection Results: City officials were disappointed with the collection. Some WMI drivers picked up everything at the curb including items that did not qualify, while others left behind items that should have been collected. There was no consistency with the collection, which in turn confuses the residence. Future collections will be handled differently and a list of specific items will be published as qualifying items to be collected.

Update on bag price increase: The bag price increase will be effective July 1, 2005. The 15-gallon bags will be \$1 and 30-gallon bags will be \$1.50. Also, Mike found the drawstring bags cost effective and will be purchasing them. The new bags will not be distributed to the stores until all of the others are gone.

Rick Hebbard made the following suggestions to the Commission:

- 1) Forming a citizen's forum
- 2) Using his property for dumping leaves and yard waste for composting, as in the past
- 3) Having trash collected as a community collection; either have all trash/recycling on one side of the street so the trucks only make one pass on each street or, brought to the end of the street or, a designated spot for less stops. Rick's thought is having less stops will save the city money.

Currently condos and private streets have some type of community collection where trash/recycling is brought to a designated area for collection.

OLD BUSINESS:

Discussion of complaint handling including: communication chain, hot line, and off hours reporting. There will be an after hours hotline, 516-6073, that both a representative of Pinard Waste Systems and one from the City of Dover will check for missed pickups. These complaints will be resolved within twenty-four hours of the call. The Community Services Department, Solid Waste Division, will keep a log of these calls.

ADJOURNMENT:

The meeting was adjourned at 7:15. The next meeting is scheduled for Thursday, July 21, 2005 at 6:00 pm.