




Questions

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- Blog: <http://dovernhplanning.blogspot.com/>
- Facebook: www.facebook.com/DoverNHPlanning
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CITY OF DOVER
FY2011 PROPOSED BUDGET


DoverNet, Function49200

Presented to the City Council by
Annie Dove, Director of Information Technology
on May 12, 2010



DoverNet
Overview

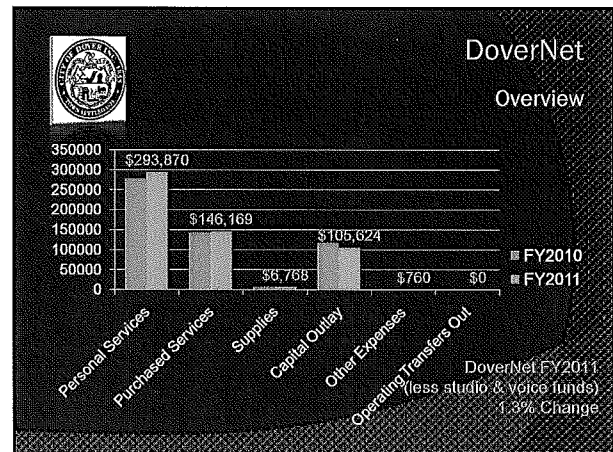
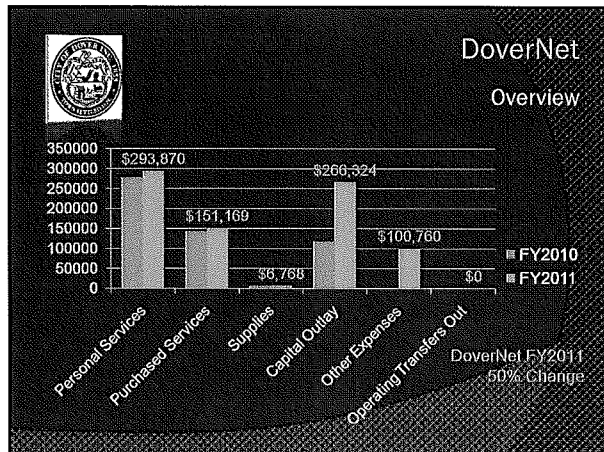
- DoverNet = Office of Information Technology
- We plan, install, support...
 - Telecommunications (Voice, Data, Cable)
 - Networking Hardware
 - Server Systems and Applications
 - Municipal Client Systems
 - Special Projects



DoverNet
Overview

- City Council Goals
 - Proactively educate the public regarding city services, polices, etc.
Enhance the use of media and technology
- Master Plan
 - Recreation – website, channel 22, maintenance
 - Infrastructure management, open lands, GIS, utilities, facility improvements, records


★ A gold star further in presentation denotes that content contributes to these objectives.



- DoverNet**
FY2010 - 2011 Projects
- ★
 - ◎ Media Services Work
 - R-2010.03.24-33, Occupancy and Renovation Reimbursement Agreement - McConnell Media Center; R-2010.03.24-34, Appointments to Joint Building Committee Dover School Cable Studio
 - ◎ Website Work
 - ◎ Enterprise GIS & Work Order Management
 - ◎ Finance Application

- DoverNet**
FY2010 - 2011 Projects
Media Services Work
- ★
 - ◎ Studio
 - ◎ Content
 - ◎ Video School/City/Civic
 - ◎ Channel 22
 - ◎ Announcements
 - Web/Dover Download
 - ◎ Social Media

DoverNet
FY2010 - 2011 Projects
Website Work ★



Most Viewed Web Pages


1	/index.htm (77699)
2	/rec_dis.htm (13892)
3	/recdis_out.htm (12766)
4	/rec_out.htm (10752)
5	/finbids.htm (10159)
6	/boardpage.htm (9400)
7	/fintaxassess.htm (8866)
8	/search_pages.htm (7616)
9	/cstrash_out.htm (7579)
10	/shome.htm (7517)

January – April 2010
excluding City Addresses
Dover Ice Arena
Finance Bids & Assessing Info
Community Services
Boards

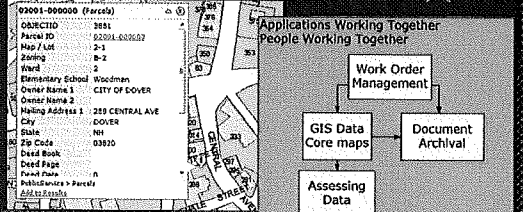
- Online Service/Supplier Sign-Up
- Announcements integrated with Dover Download subscription list
- Web integrated applications

Dover Download
News from City of Dover, New Hampshire
City of Dover News

DoverNet
FY2010 - 2011 Projects



Enterprise GIS & Work Order Management
Continue to support information sharing ★




Applications Working Together
People Working Together

Work Order Management
GIS Data Core maps
Document Archival
Assessing Data

05001-00000 (Parcel)

OBJECTID	8881
Parcel ID	02001-000002
Map / Lot	2-1
Zoning	B-2
Ward	3
Elementary School	Woodman
Owner Name 1	CITY OF DOVER
Owner Name 2	
Mailing Address 1	289 CENTRAL AVE
City	DOVER
State	NH
Zip Code	03820
Deed Book	
Deed Page	
Parcel Area	A
Publications - Parcel	
Address	

DoverNet
FY2010 - 2011 Projects




Finance Application ★

- IT Staff takes on project management role for City/School implementation of new finance application
 - Build work, project planning
 - Identify & document workflow
 - Training
 - Ongoing support

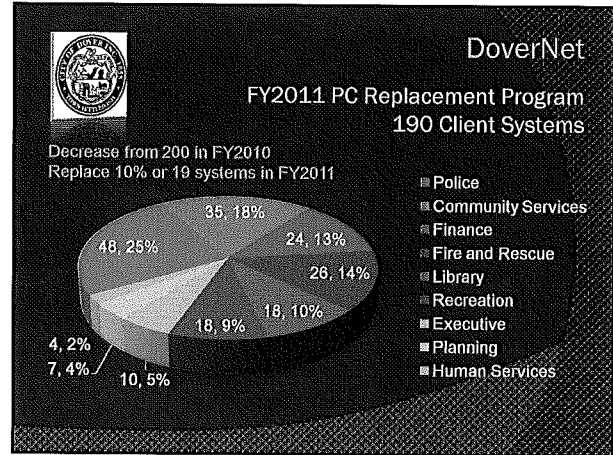
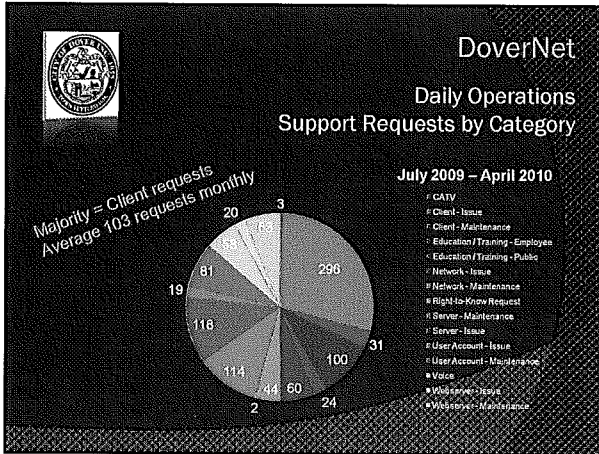
Sixty-Six (66) Milestones to Date
Fall 2009: Planning
Winter 2010: Accounting - Payroll
Fall 2010: Accounts Receivable

DoverNet
Daily Operations



While working on strategic long-term objectives, continue to promote efficiency of employees and systems they rely on.

- Support Requests (FY2010 Hrs Reduction)
- Keeping Current - PC Replacement
- Keeping Costs Down



Department Conclusion ★

- Review
 - Continued collaboration with Dover Public Schools
 - Daily operations, with large demands of finance application migration continue through end of annual year 2010.
 - Media services work, with studio build and content development.
 - Voice services.

Thank you for your time!

CITY OF DOVER
FY2011 PROPOSED BUDGET

Human Services Department, Function 44410

Presented to the City Council by
Lena Nichols, Human Services Director
on May 12, 2010