

City Council



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February 5, 2007

Mayor/City Council
City of Dover
288 Central Avenue
Dover, NH 03820

Dear Mayor and Members of the Council:

Comcast accepts payments from its customers through the mail, and by credit card through our automated phone systems, and via the Internet. Some customers also make payments at our local service centers.

In a recent price notification that was sent to our customers, the price of the Convenience Fee, a fee charged for any payment made by phone with a Customer Care Representative, was inadvertently listed at \$2.95 effective on March 1, 2007. The actual price will be \$4.00 and will become effective on or about March 7, 2007. Customers have been notified of this correction via a bill message.

The Convenience Fee will only apply to a payment made over the phone with a Customer Care Representative. Customers who pay their bills by mail, on-line, over the automated phone system or at our service centers will continue to do so without any additional charge.

If you have any questions, please do not hesitate to contact me at 603-224-0957, ext. 202.

Very truly yours,

Bryan Christiansen
Manager of Government & Community Relations