



CITY OF DOVER

DOVER UTILITIES COMMISSION - MINUTES

Meeting Type: Regular Meeting
Meeting Location: 271 Mast Road, Dover, NH
Meeting Date: **Monday, June 18, 2012**
Meeting Time: **6:00 pm**

Members Present: Chairman Otis Perry, Vice Chair Jay Stephens, Dennis Munson, Mark Moeller

Alternate Member Present:

Members Absent: Chris Berg, Dana Leggett, Ted Mortner

Staff Present: Bill Boulanger, Superintendent of Public Works and Utilities; Jennifer Bretz, Recording Secretary.

1. Call to Order

Meeting was called to order at 6:01 pm.

2. Approval of Agenda

The board agreed to take this item off of the agenda.

3. Next meeting

July 16, 2012

4. Approval of Minutes of March 19, 2012

Motion: Moeller made the motion to remove the minutes from the table, Munson seconded.

Vote: U/A

Motion: Moeller made the motion to approve the minutes, Munson seconded.

Vote: U/A

5. Approval of Minutes of April 16, 2012

Motion: Moeller made the motion to approve the minutes, Munson seconded.

Vote: U/A

6. User's Forum – N/A

7. Abatement Requests

A. 25 School Street Apt. 4

Applicant, John Kelly, stated he is the owner of unit 4. His unit had been a rental for a number of years but he has recently moved into it. His Quarter 3 (2011) bill was extremely high. He immediately went over to the unit, which was vacant at the time, and noticed that the toilet was running. He turned the water off and had the toilet replaced. City staff came to the unit, turned the water on, saw that the toilet was at the overflow and turned the water back off. At that time, he applied for an abatement and was denied. He then received his quarter 4 bill for over \$3,000. This is a one bedroom, two bathroom condominium. He couldn't understand how the bill could be so high. The same City staff came to the condo, took the meter out and replaced it. A month later he received a letter from the water department stating that his water usage was very low. He believes that there was definitely a faulty meter. The man from the water department said that the leak would have had to been leaking more than just a leaky toilet. He was hoping that the board could give a little mitigation.

Boulanger read the included memo.

Perry asked if the unit had been vacant.



CITY OF DOVER

DOVER UTILITIES COMMISSION - MINUTES

Meeting Type: Regular Meeting
Meeting Location: 271 Mast Road, Dover, NH
Meeting Date: **Monday, June 18, 2012**
Meeting Time: **6:00 pm**

Applicant stated that it was.

Boulanger stated that the owner didn't realize that the toilet had been leaking.

Stephens stated that according to the information provided, there was a huge consumption. Now it's normal again.

Boulanger stated looking at the applicants billing history, he's averaging. 2/9/2010 he had 20 units and 3/1/2011, he had 31. From 12/2010 – 3/11/2011 you could see that the problem seemed to be growing. Before that, the readings were normal. Based on his past history, the board could provide the applicant with some relief.

Perry stated that water is a commodity. We pay a lot of money to get it there and pay money at the other end to clean it up before it goes into the river. That's what the fees are based on.

Kelly stated that he understands that but some kind of relief would be great.

Stephens stated that what the board has done with a few of these situations because of the horrendous time delay from when it happened to when the applicant knew that it happened. The applicant could fix it knowing something went wrong.

Kelly stated that he wished that his previous tenant had told him that it was leaking but they did not.

Stephens stated that with the length of time it took to resolve this, some kind of abatement would be warranted.

Boulanger stated he would suggest subtracting the average usage off first which is 26 units.

Stephens stated that for the ease of calculating, the board should abate half of the amount.

Motion: Stephens made the motion to grant an abatement of \$1500 which is to be allocated to water and sewer, Moeller seconded.

Vote: U/A

8. Reports

A. Abatement Review Team Report

The report was reviewed and discussed by Staff.

B. Utilities Report

The April report was reviewed and discussed by Staff.

The board agreed to take a tour of the North End Pressure construction for the July 16 meeting.

C. Finance Report

The report was reviewed and discussed by Staff.

Motion: Munson made the motion to approve the reports, Moeller seconded.

Vote: U/A

9. New Business



CITY OF DOVER

DOVER UTILITIES COMMISSION - MINUTES

Meeting Type: Regular Meeting
Meeting Location: 271 Mast Road, Dover, NH
Meeting Date: **Monday, June 18, 2012**
Meeting Time: **6:00 pm**

A. Schedule of Fees

Perry stated that the fees have already been adopted by Council so all the board is doing is reviewing them.

Boulanger stated that if there is an issue with the fees, staff would be willing to bring it back to Council.

Perry stated that there are at least two new large residential conversion projects getting ready for Dover. The fees for those projects are going to be huge.

Boulanger stated that the problem with the new dialysis center, across from Liberty Mutual, was that there was no usage in our table. He had to call neighboring town for usage. Their impact fee came in at almost \$77,000. The new FW Webb building was \$25,000. Most of that building is slated for storage. They are planning on having 50 personnel in there. They also had a request for 26 two bedroom units. That investment fee came in at \$70,000 for apartment houses.

Motion: Perry voted to accept the fee schedule as is, Munson seconded.

Vote: U/A

10. Old Business

11. Areas of Concern

12. Adjournment

Motion: Munson made the motion to adjourn at 7:02 pm, Moeller seconded.

Vote: U/A