

In preparation for your presentation at the Special Session meeting on November 23, 2015, the information provided below includes questions and areas of concern that arose during the November 9, 2015 School Board meeting.

For First Student and STNH:

- The District currently has several routes that require a 6:30 AM pickup time in order to get students to school in a timely manner. Please speak to how we may overcome and address this issue, such as do we have the correct number of buses in our fleet now? Could we have smaller buses doing routes on the outskirts of Dover leaving larger buses available for either overcrowding or timing concerns?
- Please explain in detail what procedures you would follow to create routes for Dover and how that process determines the number and size of buses required.
- In the proposal, references were provided dating back to 2013. Please submit current references from contracts that you have in place now within New Hampshire and/or the New England area.
- Is there a minimum fee for in-district and out-of-district trips for athletics, field trips, etc.?
- If you are able to provide alternative fuel buses to the fleet, can you provide any type of price differential, as well as talk about the availability and the pros/cons of having alternative fuel buses in the fleet?
- How will you guarantee a high level of responsiveness and service to the Dover community, Dover School Board and District personnel?
- What type of provisions will you have in place to support your employees with school communication and maintenance of the fleet of buses?
- Discussion of the mobile app that is available for parents and/or staff. If the District is able to purchase the app, are there any volume discounts available?
- Discussion on staff and what their roles will be for those located in the Dover facility and dispatch terminal.

For STNH only:

- If STNH is selected as the vendor for the District, what process would STNH take in hiring? If currently employed by First Student, would those employees' years of service be taken into consideration if hired by STNH, for example?
- Can you please confirm that Dover will receive all 22 new 2017 buses and have those remain in the Dover fleet and not transferred out to other locations?
- First Student buses have a capacity of 84 and STNH buses have a capacity of 77. Is it feasible to not have those seats available and do you believe it may have an impact on the number of buses required?

For Business Office:

- Propose language for the performance contract and define penalties.