

SUGGESTED FY2017 CITY COUNCIL EXPECTATIONS OF CITY MANAGER

The following expectations are suggested for the City Manager for FY2017 and are intended to be evaluated during the City Manager's annual performance evaluation.

1. Customer-Focused Outcomes: Ensure overall municipal service delivery remains responsive to needs of community and that response time to citizen concerns is reasonable.
2. Product & Process Outcomes: Ensure overall municipal services meet and/or exceed the highest industry standards given the resources available.
3. Leadership & Governance Outcomes: Effectively continue to communicate with the community at large through various means and support citizen engagement in local governance and community forums.
4. Financial & Benchmark Outcomes: Maintain and strengthen financial stability of municipality to include reporting on any financial concerns and addressing them as they may arise during the course of the fiscal year.
5. Workforce-Focused Outcomes: Continue to recruit, retain and support training of employees and volunteers necessary to fulfill service delivery needs of community.