

3/17/2017

Since you chose Comcast as the only cable company we can have in Dover welcome to our Nightmare.

The customer service rates as F-. If you want to speak to a real person you have to pay an extra charge of \$5.99. This is crazy. They already get too much for the service they provide plus all the "other charges, taxes, surcharges, and fees." We should at least be able to talk to a real person about billing problems without having to pay more fees. How did we get an answer from Comcast. We have paid a bill we don't even owe so we don't get shot off and have to pay more Fees! George & Tina
Philbrick.