

CITY COUNCIL WORKSHOP 2/21/2018

City of Dover, NH Multi-Hazard Mitigation Plan Update - 2018

Multi-Hazard Mitigation Plan Update 2018
City of Dover, NH



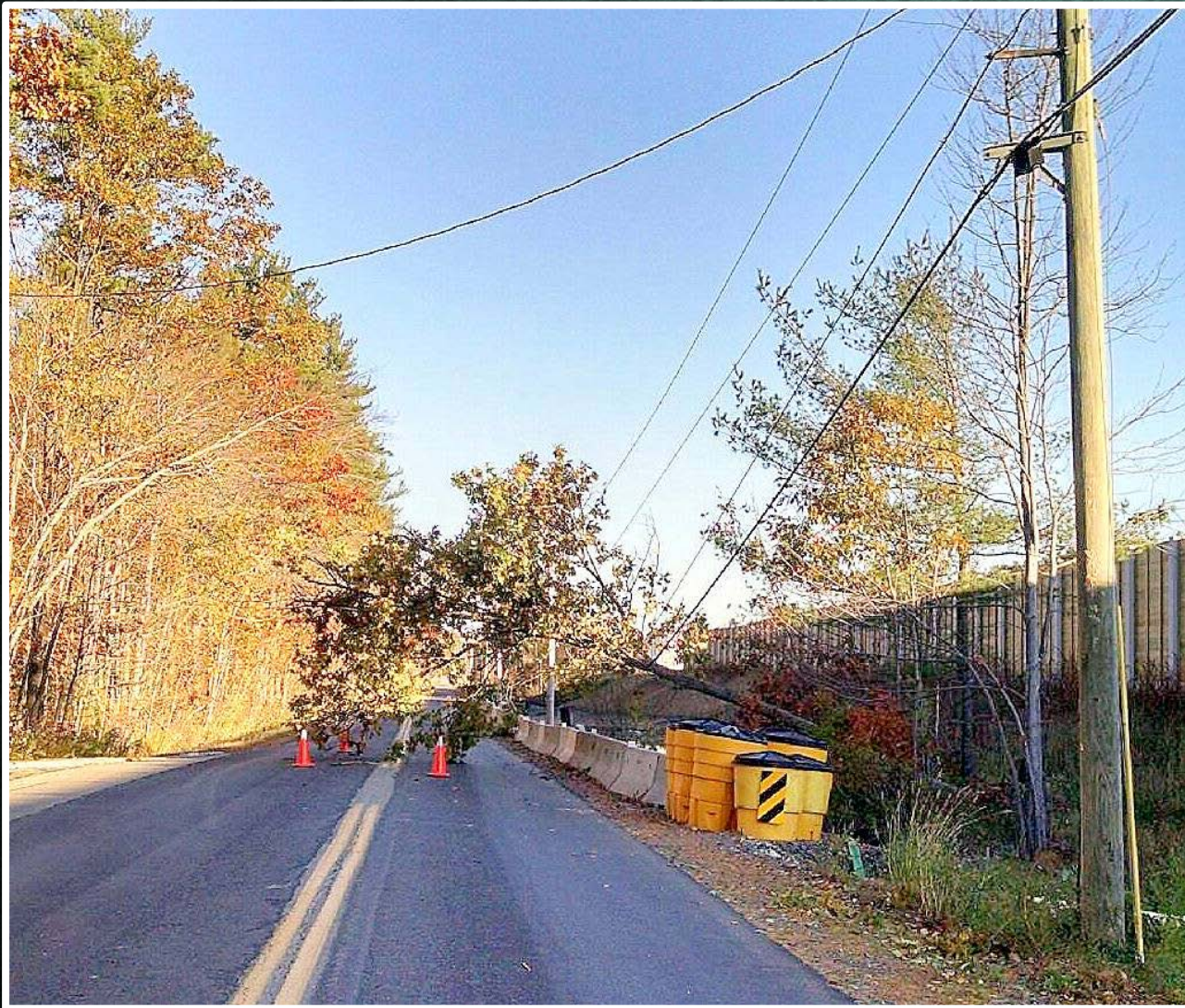
Adopted 2006
Updated February 1, 2013
Updated XX, 2018

Submitted to the New Hampshire Homeland Security & Emergency Management

By the

City of Dover, NH
with Strafford Regional Planning Commission

This project was funded from the fiscal year 2016 Pre-Disaster Mitigation (PDM) Grant Program, which was awarded to the Department of Safety, Division of Homeland Security and Emergency Management (HSEM) from the Federal Emergency Management Agency (FEMA).



TONIGHT - INTRODUCTION

- I will briefly touch on the role of Emergency Management, and a few of the other plans that exist
- Kyle Pimental will then explain general information related to Hazard Mitigation plans, the update process for Dover's Plan, the resulting changes since the 2012 update, and why adoption is recommended.

TONIGHT - INTRODUCTION

- After that, I will then attempt to address a few previously submitted questions from Councilor Williams and any additional questions that any of you have...
- I think the responses to Councilor Williams questions will be very helpful to all of you

GENERAL BACKGROUND

- The Multi-Hazard Mitigation Plan update is one of many plans or playbooks, for decision making guidance, and on the shelf for when needed

Other plans include:

- the Emergency Operations Plan
- the Radiological Emergency Plan
- the Point of Distribution Plan

- Risk mitigation strategies from previous updates, have driven Capital Improvement Plan purchases and have influenced the City's Strategic Plan
- All of these plans and concepts mentioned here tonight, interact with and compliment each other

CURRENTLY IN DEVELOPMENT

- A Continuity Of Operations Plan or COOP is currently in development, through a process similar to what Kyle will describe for this Multi-Hazard Mitigation Plan update
- The COOP will guide the City on how to move operations within the City or to another community if needed, for a duration of time (maybe due to Hurricane Damage), and guide the restoral process afterward

EMERGENCY MANAGEMENT FUNCTION

- In Dover, the lead agency for the responsibility of emergency management has been tasked to Fire & Rescue
- In other communities, that function is sometimes assigned to other agencies like the Police Department, or to one individual
- The reality is, it takes all City departments working together to plan, train, and respond when needed

**Which is why
many City
Departments
participated in
the process of
updating this plan**

14 people have attended meetings and/or been instrumental in completing this plan:

Eric Hagman
Anthony Colarusso
Chris Parker
Dover
Dave White
Susan Daudelin
Jim Maxfield
Dan Barufaldi
Gary Bannon
Kathleen Meyers
Lena Nichols
Cathy Beaudoin
Mike Gillis
Jon Storer
Bill Boulanger
Dover

Fire Chief/EMD, City of Dover
Police Chief, City of Dover
Planning Director/Assistant City Manager, City of
City Engineer, City of Dover
Director of Human Resources/Executive, City of Dover
Building Official, City of Dover
Economic Development Director, City of Dover
Recreation Department Director, City of Dover
Asset Management Admin/IT, City of Dover
Director of Welfare, City of Dover
Library Director, City of Dover
Media Services Manager, City of Dover
Community Services Director, City of Dover
Deputy Director of Community Services, City of

MULTI-HAZARD MITIGATION PLAN

Kyle Pimental

Strafford County
Regional Planning
Commission



Watson Road - 2006

QUESTION (SUBMITTED BY COUNCILOR WILLIAMS)

Is there a mechanism for City staff to know before an event, when a resident may have trouble evacuating due to a physical limitation or other issue ?

ANSWER:

Some areas of the country have a formal registry process including areas in Florida and Texas for instance. Dover and New Hampshire, do not, because NH Homeland Security and Emergency Management addresses the issue in another way.

NH's approach to functional needs as NH Homeland Security and Emergency Management names the issue, is to have sheltering and transportation annexes in the emergency operations plan to address this need.

Dover has those annexes in the City's EOP, as well.

The transportation section of Dover's EOP describes the operational framework for transporting residents with or without functional needs, when needed. The transportation annex also has inventories of resources and contact information for transportation vendors such as First Student and COAST, if City resources were exceeded.

If those additional resources were exceeded, a request from the Dover EOC (Emergency Operations Center) to the State EOC would be made for additional State of NH resources.

As a recent example...within an hour of the microburst event this summer that struck the Mayor's, and Councilor Shanahan's section of the City - the Dover EOC requested from the State EOC, several additional tree cutting crews to assist Community Services. Those crews arrived within a few hours of the request, and they assisted with some tree removal.

Back to, what would a resident with a functional need do, if they needed help evacuating before the arrival of a hurricane or other event?

Simply call Dover's Public Safety Dispatch at 742-4646 and explain the need. That need would be pushed immediately to Dover's Emergency Operations Center if open or to the appropriate City department for addressing if it wasn't open yet.

We are also seeing as a recent trend, Dover residents calling the State of NH Answer Line – 211.

When a call is received there that is specific to Dover, it is pushed to the State of NH EOC where contact lists for each community are maintained.



During a recent snow storm where Police, Fire, and Community Services staff were managing Dover's storm response from the Dover EOC, a Dover resident on fuel assistance called 211 with the concern that she would run out of heating oil that evening. The State of NH EOC reached us in the Dover EOC, and fuel was taken to her to get her through the evening until City Welfare could work with the resident's fuel assistance vendor.

Summing up the question...a registry could be done, though the current approach is to use the established all-hazards process, through established linkages.

Any resident is also welcome to contact Fire & Rescue at 516-6150 and discuss if there is value in, entering a functional need note tied to their address, that would be visible only to responding crews in the event of an emergency.

Maybe a topic for further discussion?

QUESTION (SUBMITTED BY COUNCILOR WILLIAMS)

There is little mention of extreme cold in the
plan?

ANSWER:

During the recent extended and unprecedented cold spell over Christmas as an example, the McConnell Center which is the City's primary shelter, was advertised as a Warming Center.

As far as I am aware, one member of the homeless community used the Warming Center on a number of those days to charge a cell phone and shelter. That individual did not express the need for overnight sheltering, as they had an established plan of their own, with a place to stay each night.

Basically – though available and advertised during each cold event, Dover's Warming Center is minimally used for warming. If there was a greater need, that need would be addressed in some fashion. Because of that history, extreme cold was not specifically addressed in the plan.

That and the homelessness issue, is I believe, being addressed through further discussion by the Tri-City Mayor's coalition.

QUESTION (SUBMITTED BY COUNCILOR WILLIAMS)

Would City staff consider becoming a
Weather Ready Nation Ambassador or a
StormReady Community?

ANSWER:

Absolutely!!

Any further questions?